WESA-126743950 SERFF Tracking Number: State: Arkansas Filing Company: State Tracking Number: 46347 Dentegra Insurance Company

Company Tracking Number: I-SLE-C-AR-09

TOI: H10I Individual Health - Dental Sub-TOI: H10I.000 Health - Dental

Product Name: Dentegra SLE AR

Dentegra SLE AR/I-SLE-C-AR-09 Project Name/Number:

### Filing at a Glance

Company: Dentegra Insurance Company

Product Name: Dentegra SLE AR SERFF Tr Num: WESA-126743950 State: Arkansas TOI: H10I Individual Health - Dental SERFF Status: Closed-Approved- State Tr Num: 46347

Closed

Sub-TOI: H10I.000 Health - Dental Co Tr Num: I-SLE-C-AR-09 State Status: Approved-Closed

> Reviewer(s): Rosalind Minor Author: Darcy Lebau Disposition Date: 08/09/2010

Date Submitted: 07/28/2010 Disposition Status: Approved-

Closed

Implementation Date Requested: On Approval Implementation Date:

State Filing Description:

Filing Type: Form/Rate

### General Information

Project Name: Dentegra SLE AR Status of Filing in Domicile: Pending

Project Number: I-SLE-C-AR-09 Date Approved in Domicile:

Requested Filing Mode: Review & Approval **Domicile Status Comments:** Explanation for Combination/Other: Market Type: Individual

Submission Type: New Submission Group Market Size: Overall Rate Impact: Group Market Type:

Filing Status Changed: 08/09/2010 Explanation for Other Group Market Type:

State Status Changed: 08/09/2010 Deemer Date: Created By: Darcy Lebau

Submitted By: Darcy Lebau Corresponding Filing Tracking Number: I-SLE-

C-AR-09

Filing Description:

The Honorable Julie Benafield Bowman

Arkansas Insurance Department

Commissioner of Insurance

1200 W. 3rd Street Little Rock, AR 72201

July 28, 2010 via SERFF

Attention: Life & Health Division

Company Tracking Number: I-SLE-C-AR-09

TOI: H10I Individual Health - Dental Sub-TOI: H10I.000 Health - Dental

Product Name: Dentegra SLE AR

Project Name/Number: Dentegra SLE AR/I-SLE-C-AR-09

Re: Dentegra Insurance Company

FEIN#: 75-1233841 NAIC#: 73474

Arkansas Dentegra PPO Policy – Form #I-SLE-C-AR-09

Standard Dentegra PPO Individual/Family Dental Insurance Application - Form # EF-I-SLE- ST-09

Arkansas Dentegra PPO Outline of Coverage - Form # OOC-I-SLE- AR-2010

Honorable Commissioner Bowman:

I respectfully submit the form filing referenced above on behalf of Dentegra Insurance Company ("Dentegra") for your review and approval prior to use in your state. Westmont Associates, Inc. has been requested to file these forms on behalf of Dentegra. Please see the enclosed authorization letter.

This is a new individual dental Preferred Provider Organization ("PPO") product submission underwritten by Dentegra and administered by Delta Dental Insurance Company. The forms are new and are not intended to replace any other forms currently in use.

Arkansas Dentegra PPO Policy, Form #I-SLE-C-AR-09, provides dental PPO benefits on an individual basis. Optional provisions are chosen by the policyholder at the time of application. Certain wording and benefit amounts reflected in the subject forms is enclosed within brackets ([]) and may vary according to a specific plan design. The variable material shown in the policy reflects the benefit levels selected and insured specific information. The variable language or amounts on final printed forms will be no more restrictive than that which is reflected in the enclosed forms and within legal requirements. Please see the enclosed Statement of Variability for Dentegra's explanation of how these forms may vary to accommodate different product offerings.

The Standard Dentegra PPO Individual/Family Dental Insurance Application, Form # EF-I-SLE-ST-09, will be used for individual enrollment and will be signed by the policyholder.

The enclosed Dentegra PPO insurance product will be marketed by licensed agents, brokers, and third party administrators and online.

In accordance with Arkansas' filing requirements, enclosed please find:

- Letter of Authorization
- Forms
- Statements of Variability
- Actuarial Memorandum
- Rating Manual Exhibits
- Flesch Certification

I thank you in advance for the time spent on this filing and trust that you will find everything in order. Please do not hesitate to contact me directly at 856-216-0220, x 221 or at Darcy@Westmontlaw.com if you have any questions or require additional information.

Company Tracking Number: I-SLE-C-AR-09

TOI: H10I Individual Health - Dental Sub-TOI: H10I.000 Health - Dental

Product Name: Dentegra SLE AR

Project Name/Number: Dentegra SLE AR/I-SLE-C-AR-09

Respectfully, Darcy Lebau Darcy Lebau

# **Company and Contact**

#### **Filing Contact Information**

Darcy LeBau, darcy@westmontlaw.com
25 Chestnut Street, Suite 105 856-216-0220 [Phone]

Haddonfield, NJ 08033

#### **Filing Company Information**

(This filing was made by a third party - westmontassociatesinc)

Dentegra Insurance Company

CoCode: 73474

State of Domicile: Delaware

100 First Street

Group Code: 2479

Company Type: Life & Health

San Francisco, CA 94105 Group Name: State ID Number:

(866) 714-7730 ext. [Phone] FEIN Number: 75-1233841

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# **Filing Fees**

Fee Required? Yes
Fee Amount: \$200.00
Retaliatory? Yes

Fee Explanation: Delaware, Dentegra's domiciliary state, charged \$50 per form (3 forms - \$150) and \$50 per rate

(\$50) for total of \$200.00.

Per Company: No

COMPANY AMOUNT DATE PROCESSED TRANSACTION #

Dentegra Insurance Company \$200.00 07/28/2010 38343944

Company Tracking Number: I-SLE-C-AR-09

TOI: H10I Individual Health - Dental Sub-TOI: H10I.000 Health - Dental

Product Name: Dentegra SLE AR

Project Name/Number: Dentegra SLE AR/I-SLE-C-AR-09

# **Correspondence Summary**

### **Dispositions**

Status	Created By	Created On	Date Submitted
Approved- Closed	Rosalind Minor	08/09/2010	08/09/2010

Company Tracking Number: I-SLE-C-AR-09

TOI: H101 Individual Health - Dental Sub-TOI: H101.000 Health - Dental

Product Name: Dentegra SLE AR

Project Name/Number: Dentegra SLE AR/I-SLE-C-AR-09

# **Disposition**

Disposition Date: 08/09/2010

Implementation Date:

Status: Approved-Closed

Comment:

Company Name:	Overall %	Overall % Rate	Written	# of Policy	Written	Maximum %	Minimum %
	Indicated	Impact:	Premium	Holders	Premium for	Change (where	Change (where
	Change:		Change for	Affected for this	this Program:	required):	required):
			this	Program:			
			Program:				
Dentegra Insurance	0.000%	0.000%	\$0	0	\$0	0.000%	0.000%
Company							

Company Tracking Number: I-SLE-C-AR-09

TOI: H10I Individual Health - Dental Sub-TOI: H10I.000 Health - Dental

Product Name: Dentegra SLE AR

Project Name/Number: Dentegra SLE AR/I-SLE-C-AR-09

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Schedule	Schedule Item	Schedule Item Status Public Access		
Supporting Document	Flesch Certification	Approved-Closed	Yes	
Supporting Document	Application	Approved-Closed	Yes	
Supporting Document	Health - Actuarial Justification	Approved-Closed	No	
Supporting Document	Outline of Coverage	Approved-Closed	Yes	
Supporting Document	Statements of Variability	Approved-Closed	Yes	
Supporting Document	Letter of Authorization	Approved-Closed	Yes	
Supporting Document	Cover Letter	Approved-Closed	Yes	
Form	Arkansas Dentegra SLE	Approved-Closed	Yes	
	Individual PPO Policy			
Form	Standard Enrollment Application	Approved-Closed	Yes	
Form	Arkansas Outline of Coverage	Approved-Closed	Yes	
Rate	Rating Manual Exhibits	Approved-Closed	Yes	
Rate	Actuarial Memorandum	Approved-Closed	No	

Company Tracking Number: I-SLE-C-AR-09

TOI: H10I Individual Health - Dental Sub-TOI: H10I.000 Health - Dental

Product Name: Dentegra SLE AR

Project Name/Number: Dentegra SLE AR/I-SLE-C-AR-09

### Form Schedule

Lead Form Number: I-SLE-C-AR-09

Schedule		Form Type	Form Name		Action	Action Specific	Readability	Attachment
Item	Number					Data		
Status								
Approved-	I-SLE-C-	Policy/Cont	Arkar	nsas	Initial		50.100	I-SLE-C-AR-
Closed	AR-09	ract/Fratern	Dentegra SLE					09 7-17-
08/09/2010		al	Individual PPO	Polic	y			10.pdf
		Certificate						
Approved-	EF-I-SLE-	Application	Standard Enroll	ment	Initial		56.900	EF-I-SLE-ST-
Closed	ST-09	Enrollment	Application					09 6-22-
08/09/2010		Form						10.pdf
Approved-	OOC-I-	Outline of	Arkansas Outlin	ne of	Initial		52.700	OOC-I-SLE-
Closed	SLE-AR-	Coverage	Coverage					AR-2010 7-
08/09/2010	2010							18-10.pdf

# **Underwritten By:**



# Administered by:



Delta Dental Insurance Company

Delta Dental PPO<sup>SM</sup> for Individuals and Families



www.deltadentalins.com.

# **Policy**

Your dental plan is underwritten by Dentegra Insurance Company (Dentegra) and administered by Delta Dental Insurance Company (hereinafter collectively referred to as "Delta Dental"). Delta Dental will pay Benefits for covered dental services as set forth in this Policy. This Policy is issued in exchange for and on the basis of the statements made on your application and payment of the first installment of premium. It takes effect on the Effective Date shown on the Benefits Summary attached to this Policy. This Policy will remain in force unless otherwise terminated in accordance with its terms, until the first renewal date and for such further periods for which it is renewed. All periods will begin and end at 12:01 A.M., Standard Time, where you live.

#### READ YOUR POLICY AND BENEFITS SUMMARY CAREFULLY

This Policy is a legal agreement between the Primary Enrollee and

Dentegra Insurance Company

#### 10-DAY RIGHT TO EXAMINE AND RETURN THIS POLICY

Please read this Policy. If you are not satisfied for any reason, you may return the Policy within 10 days after you received it. Mail or deliver it to Delta Dental or the agent through whom it was purchased. Any premium paid will be refunded. This Policy will then be void from its start.

This Policy is signed for Dentegra Insurance Company, as of its effective date by:

Anthony S. Barth, Vice Chairman

# **Table Of Contents**

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### INTRODUCTION

We are pleased to welcome you to this individual Delta Dental PPO dental plan. Our goal is to provide you with the highest quality dental care and to help you maintain good dental health. We encourage you not to wait until you have a problem to see the dentist, but to see him/her on a regular basis.

# **Using This Policy**

This Policy discloses the terms and conditions of your coverage and is designed to help you make the most of your dental plan. It will help you understand how the dental plan works and how to obtain dental care. Please read this Policy completely and carefully. Keep in mind that "you" and "your" mean the Enrollees who are covered under this Policy. "We, "us" and "our" always refer to Delta Dental.

#### **Contact Us**

If you have any questions about your coverage that are not answered here, please visit our website at <a href="www.deltadentalins.com">www.deltadentalins.com</a> or call our Customer Service Center. A Customer Service representative can answer questions you may have about obtaining dental care, help you locate a Delta Dental Provider, explain benefits, check the status of a claim, and assist you in filing a claim.

You can access our automated information line at 800-521-2651 during regular business hours to obtain information about Enrollee benefits, claim status or to speak to a Service representative for assistance. If you prefer to write to us with your question(s) please mail your inquiry to the following address:

P.O. Box 1809
Alpharetta, GA 30023-1809

### **Identification Number**

Please provide the Primary Enrollee's ID number to your Provider whenever you or one of your enrolled family members receives dental services. The Enrollee ID number should be included on all claims submitted for payment. Identification cards are not required, but if you wish to have one you may obtain one by visiting our website at <a href="https://www.deltadentalins.com">www.deltadentalins.com</a>.

### DEFINITIONS

The following are definitions of words that have special or technical meanings under this Policy.

**Accepted Fee:** the amount the attending Provider agrees to accept as payment in full for services rendered.

**Benefits (In-Network or Out-of-Network)**: the amounts that Delta Dental will pay for dental services under this Policy. In-Network Benefits are those covered by this Policy and performed by a PPO Provider. Out-of-Network Benefits are those covered by this Policy but performed by a Premier Provider or a Non-Delta Dental Provider.

**Benefit Waiting Period:** the period of time of continuous enrollment that an Enrollee must complete before certain dental procedures become covered benefits.

**Calendar Year:** the period of time beginning on January 1<sup>st</sup> and ending on December 31<sup>st</sup>.

**Claim Form:** the standard form used to file a claim or request a Pre-Treatment Estimate.

**Deductible:** a dollar amount that an Enrollee and/or the Enrollee's family (for family coverage) must pay for certain covered services before Delta Dental begins paying benefits.

**Delta Dental PPO Provider (PPO Provider):** a Provider who contracts with Delta Dental or any other member company of the Delta Dental Plans Association and agrees to accept the Delta Dental PPO Contracted Fee as payment in full for services provided under a PPO plan. A PPO Provider also agrees to comply with Delta Dental's administrative guidelines.

**Delta Dental Premier Provider (Premier Provider):** a Provider who contracts with Delta Dental or any other member company of the Delta Dental Plans Association and agrees to accept the Delta Dental Premier Contracted Fee as payment in full for services provided under a plan. A Premier Provider also agrees to comply with Delta Dental's administrative guidelines.

**Delta Dental PPO Contracted Fee (PPO Provider's Contracted Fee):** the fee for each Single Procedure that a PPO Provider has contractually agreed to accept as payment in full for treating Enrollees.

Delta Dental Premier Contracted Fee (Premier Provider's Contracted Fee): the fee for each Single Procedure that a Premier Provider has contractually agreed to accept as payment in full for treating Enrollees.

Dependent Enrollee: an Eligible Dependent enrolled to receive Benefits.

**Effective Date**: The date the plan starts. This date is given in your Benefits Summary.

**Eligible Dependent**: a dependent of the Primary Enrollee or domestic partner eligible for Benefits.

**Enrollee**: an individual who made application for this dental Policy ("Primary Enrollee") or an Eligible Dependent ("Dependent Enrollee") enrolled to receive Benefits; may also be referred to as "Patient".

**Maximum Contract Allowance:** the reimbursement under the Enrollee's benefit plan against which Delta Dental calculates its payment and the Enrollee's financial obligation. Subject to adjustment for extreme difficulty or unusual circumstances, the Maximum Contract Allowance for services provided:

- [by a PPO Provider is the lesser of the Submitted Fee or the PPO Provider's Contracted Fee; or
- by a Premier Provider is the lesser of the Submitted Fee or the PPO Provider's Contracted Fee for a PPO Provider in the same geographic area; or
- by Non-Delta Dental Provider is the lesser of the Submitted Fee or the PPO Provider's Contracted Fee for a PPO Provider in the same geographic area[LKI].]
- [by PPO Providers is the lesser of the Submitted Fee or the PPO Provider's Contracted Fee; or
- by a Premier Provider is the lesser of the Submitted Fee or the Premier Provider's Contracted Fee; or
- by a Non-Delta Dental Provider is the lesser of the Submitted Fee or the Program Allowance [LK2].]

**Non-Delta Dental Provider:** a Provider who is not a PPO Provider or a Premier Provider and who is not contractually bound to abide by Delta Dental's administrative guidelines.

**Patient Pays:** Enrollee's financial obligation for services calculated as the difference between the amount shown as the Accepted Fee and the portion shown as "Delta Dental Pays" on the claims statement when a claim is processed.

**Policy:** this document issued and delivered to the Enrollee. It includes the application, any attached amendments, and any appendices.

**Policy Benefit Level:** the percentage of Maximum Contract Allowance that Delta Dental will pay after the Deductible has been satisfied.

**Policy Term:** the period during which this Policy is in effect.

Policy Year: the 12 months starting on the Effective Date and each subsequent 12-month period thereafter. [Deductibles and maximums will be determined using this 12 month period rather than on a Calendar Year basis [LK3].]

**Premium:** the amount payable by the Enrollee as provided in the Benefits Summary.

**Pre-Treatment Estimate:** an estimation of the allowable Benefits under this Policy for the services proposed, assuming the person is an eligible Enrollee.

**Primary Enrollee:** the individual insured in this plan to receive Benefits.

**Procedure Code:** the Current Dental Terminology® (CDT) number assigned to a Single Procedure by the American Dental Association.

**Program Allowance:** the amount determined by a set percentile level of all charges for such services by Providers with similar professional standing in the same geographical area.

**Provider:** a person licensed to practice dentistry when and where services are performed. A Provider shall also include a dental partnership, dental professional corporation or dental clinic.

**Single Procedure**: a dental procedure that is assigned a separate CDT number.

**Submitted Fee:** the amount that the Provider bills and enters on a claim for a specific procedure.

### **ELIGIBILITY AND ENROLLMENT**

## **Eligibility Requirement**

Primary Enrollees electing to enroll their eligible family members must enroll them at the time the Primary Enrollee enrolls or within 90 days of the Primary Enrollees initial enrollment or within 31 days of a Qualifying Status Change.

Eligible family members include:

- Your spouse or domestic partner.
- Your unmarried dependent children from birth to their 19<sup>th</sup> birthday or 25<sup>th</sup> birthday, if a full-time student in an accredited school. Proof of full-time student status must be given to us within 60 days when requested. "Children" includes natural children, step-children, adopted children, children of your domestic partner, foster children and children for which you have been appointed legal guardian. The child must be dependent on you for support. Newborn infants are eligible from the moment of birth. Adopted children are eligible from the date a petition is filed if you apply for coverage within 60 days after the filing of the petition or from the moment of birth if the petition for adoption and application for coverage is filed within 60 days after the birth of the minor.
- Your unmarried children 19 years or older may continue to be eligible as a dependent if the child is incapable of self sustaining employment due to mental incapacity or physical handicap that began before age 19 and the child is mostly dependent on you for support and maintenance. Proof will not be required more than once a year after the child is 21.

Dependents serving active military duty are not eligible, as they are typically covered under health and dental insurance provided by the military while they are on active duty.

### Qualifying Status Change is a change in:

- Legal marital status (marriage, divorce, legal separation, annulment or death); or
- Number of dependents (a child's birth, adoption of a child, placement of a child for adoption; addition of a step or foster child or death of a child); or
- A loss of coverage under a provision dental benefits plan for reasons other than exceeding the annual or lifetime maximum benefits and provided that coverage existed for 90 continuous days without a break in coverage of more than 63 days; or
- A dependent child ceases to satisfy eligibility requirements (limiting age or marital status); or

• A court order requiring dependent coverage.

The additional Premium must be paid to us within 31 days after the date of the Qualifying Status Change in order to have the coverage continued beyond the 31 day period.

### **Enrollment Grace Period**

There is a period of 10 days from your coverage Effective Date during which you may rescind this Policy and receive a full refund, provided you and all enrolled family members have not used any Benefits under this Policy.

### Minimum Enrollment Period

You and your covered family members selecting dental coverage must enroll for a minimum of [12] months. If coverage is voluntarily discontinued, you and your covered family members may not re-apply during the [12]-month period immediately following the voluntary termination[LK4].]

### **RENEWABLE - PREMIUM MAY CHANGE CONDITIONALLY:**

The Primary Enrollee may keep this Policy in force by timely payment of the premiums. However, Delta Dental may refuse renewal due to:

Non-payment of premiums, subject to the "Grace Period on Late Payment" provision; or

- Fraud or material misrepresentation made by or with the knowledge of the Primary Enrollee or an Eligible Dependent applying for this coverage or filing a claim for Benefits; or
- The Enrollee fails to comply with material provisions of the Policy; or
- The company ceasing to renew all Policies issued on this form to residents of the state where you live.

At least 30 days notice of any non-renewal action permitted by this clause will be mailed to the Primary Enrollee at your last address as shown in Delta Dental's records. If Delta Dental fails to provide 30 days notice of our intent to terminate coverage, your coverage will remain in effect until 30 days after notice is given or until the effective date of replacement coverage, whichever occurs first. However, no Benefits will be paid for expenses incurred during any period of time for which premium has not been paid.

Delta Dental will provide 30 days advance written notice of any change in premium at renewal.

# **Termination of Coverage**

You have the right to terminate your coverage under this Policy by sending us written notice of your intent to terminate this Policy. Termination of this Policy and coverage for you and all Enrollees under this Policy will be effective on the last day of the month that we receive your written request of termination.

A full refund of premium is available if a written request for a refund is made within the first 10 days of the Effective Date. After that, all requests for a premium refund will be prorated based upon the number of months remaining in the Policy Term, subject to the following exceptions:

- 1) A refund is not available if you or your Dependent Enrollee have received Benefits under this Policy;
- 2) There must be at least one month remaining in the Policy Term. Since coverage is based on a full calendar month, there are no partial month refunds.
- 3) Your Dependent Enrollee may disenroll from coverage under this Policy at any time. Termination of coverage for the disenrolled dependent shall be on the last day of the month we receive written notice of the Enrollee's disenrollment. Coverage for your Dependent Enrollee will automatically terminate on the last day of the month in which the Enrollee no longer meets eligibility requirements.

We have the right to terminate this Policy and your coverage if you fail to pay your Premium or if your Premium payment is not received by us by the 31<sup>st</sup> day following the date it is due. Please see the section of this Policy titled "Grace Period on Late Payments" for more information.

We also have the right to terminate your coverage:

- Upon 15 days written notice if you:
  - Are guilty of misconduct detrimental to safe operations and the delivery of services while in a Delta Dental Provider's facility; or
  - Knowingly commit or permit another person to commit fraud or deception in obtaining Benefits.
- Upon 30 days written notice if you fail to pay coinsurance; provided however, that you may be reinstated during the Policy Term upon payment of all delinquent charges.

If your coverage is terminated, we will send a written notice to you informing you of the reason(s) why coverage is terminated and the date that your coverage will end. However, coverage will continue for 31 days to complete any Single Procedure begun but not completed before the effective date of termination.

In the event of termination or death of the insured, unearned premiums shall be paid in lump sum on a date no later than thirty (30) days after the proof of the insured's death has been furnished to us.

#### Reinstatement

If you do not pay your premium within the time granted for payment, your Policy will be terminated. If your Policy is terminated you [may re-enroll in the program and any waiting period, deductibles and maximum applicable to your program will start again.] [must wait [12] months before re-enrolling in the program and any waiting periods, deductible and maximums applicable to your program will start again[LKS].] However, your Policy may be reinstated with no break in coverage provided the full premium due is received by us within 60 days of the date of the past due premium. The reinstated Policy will have the same rights as before your Policy lapsed, unless a change is made to your Policy in connection with the reinstatement. These changes, if any, will be sent to you for you to attach to your Policy.

### OVERVIEW OF DENTAL BENEFITS

This section provides information that will give you a better understanding of how this dental plan works and how to make it work best for you.

# [Benefit Waiting Period

Some of the services in your dental plan are subject to a waiting period. Please refer to your Benefits Summary (Appendix A). No exceptions or credits are given for prior coverage. Enrollees who terminate from the dental plan and later re-apply will be required to satisfy another [12]-month waiting period during the new enrollment with no credit for prior enrollment [LK6].]

# Benefits, Limitations and Exclusions

We will pay the Benefits for the types of dental services as described below. We will pay Benefits only for covered services. The services provided through the Policy are described in the Benefits Summary. This Policy covers several categories of benefits when a Provider furnishes the services and when they are necessary and within the standards of generally accepted dental practice. Claims shall be processed in accordance with our standard processing policies. We may use dentists (dental consultants) to review treatment plans, diagnostic materials and/or prescribed treatments to determine generally accepted dental practices. If you receive dental service from a Provider outside the state of Arkansas, the Provider will be paid according to Delta Dental's network payment provisions for said state and according to terms of the Provider's Contract.

If a primary dental procedure includes component procedures that are performed at the same time as the primary procedure, the component procedures are considered to be part of the primary procedure for purposes of determining the benefit payable under this Policy. Even if the Provider bills separately for the primary procedure and each of its component parts, the total benefit payable for all related charges will be limited to the maximum benefit payable for the primary procedure.

#### **Enrollee Coinsurance**

We will pay a percentage of the Maximum Contract Allowance for covered services, as shown in the Benefits Summary, subject to certain limitations, and you are responsible for paying the balance. What you pay is called the enrollee coinsurance ("Enrollee Coinsurance") and is part of your out-of-pocket cost. You pay this even after a Deductible has been met.

The amount of your Enrollee Coinsurance will depend on the type of service and the Provider furnishing the service (see section titled "Selecting Your Provider"). Providers are required to collect Enrollee Coinsurance for covered services. If the Provider discounts, waives or rebates any portion of the Enrollee Coinsurance to you, we will be obligated to provide as Benefits only the applicable percentages of the Provider's fees or allowances reduced by the amount of the fees or allowances that is discounted, waived or rebated.

It is to your advantage to select PPO Providers because they have agreed to accept the Maximum Contract Allowance as payment in full for covered services, which typically results in lower out-of-pocket costs for you. Please refer to the sections titled "Selecting Your Provider" and "How Claims Are Paid" for more information.

#### **Deductible**

Your dental plan features a Deductible. This is an amount you must pay out-of-pocket before Benefits are paid. The Deductible amounts are listed in the Benefits Summary. Deductibles apply to all benefits unless otherwise noted. Only the Provider's fees you pay for covered Benefits will count toward the Deductible.

#### **Maximum Amount**

Your dental program has a maximum dollar amount we will pay toward the cost of dental care ("Maximum Amount"). You are responsible for paying costs above this amount. The Maximum Amount payable is shown in the Benefits Summary. Maximums may apply on a yearly basis, a per services basis, or a lifetime basis.

#### **Benefits**

To help you understand the types of procedures that are included in each category, the following is a description of each of the categories of services that are covered under this Policy.

We will pay the Policy Benefit Level shown in the Benefits Summary for the following services:

### **Diagnostic and Preventive Benefits:**

- Diagnostic: procedures to assist the Provider in choosing required dental treatment.
- Preventive: cleaning [(periodontal cleaning in the presence of inflamed gums is considered to be a [Basic Benefit LK7] for payment purposes)], topical application of fluoride solutions, and space maintainers.
- [Sealants: topically applied acrylic, plastic or composite material used to seal developmental grooves and pits in permanent molars for the purpose of preventing decay[LK8].]

### [Basic Benefits:

- [Oral Surgery: extractions and other surgical procedures (including pre- and post-operative care[LK9]).]
- General Anesthesia or IV Sedation: when administered by a Provider for oral surgery or selected endodontic and periodontal surgical procedures.
- Anesthesia and hospital or ambulatory surgical facility charges for services
  performed in connection with dental procedures in a hospital or ambulatory
  surgical facility if the Provider certifies that, because of the Enrollee's age or
  condition or problem, hospitalization or general anesthesia is required in order to
  safely and effectively perform the procedures and the patient is:
  - 1) a child under seven (7) years of age who is determined by two (2) licensed dentists to require, without delay, necessary dental treatment in a hospital or ambulatory surgical center for a significantly complex dental condition; or
  - 2) a person with a diagnosed serious mental or physical condition; or
  - 3) a person with a significant behavioral problem as determined by your licensed Provider.
- [Endodontics: treatment of diseases and injuries of the tooth pulp[LK10].]
- [Periodontics: treatment of gums and bones supporting teeth[LK11].]
- Palliative: treatment to relieve pain[LK12].

- [Sealants: topically applied acrylic, plastic or composite materials used to seal developmental grooves and pits in permanent molars for the purpose of preventing decay[LK13].]
- [Restorative: amalgam, synthetic porcelain, plastic restorations (fillings) and prefabricated stainless steel restorations for treatment of carious lesions (visible destruction of hard tooth structure resulting from the process of decay[LK14]).]
- [Denture Repairs: repair to partial or complete dentures including rebase procedures and relining[LK15].]]

# [Major Benefits:

- [Oral Surgery: extractions and other surgical procedures (including pre- and post-operative care[LK16]).]
- [Endodontics: treatment of diseases and injuries of the tooth pulp[LK17].]
- [Periodontics: treatment of gums and bones supporting teeth[LK18].]
- [Crowns and Inlays/Onlays: treatment of carious lesions (visible decay of the hard tooth structure) when teeth cannot be restored with amalgam, synthetic porcelain or plastic restorations[LK19].]
- [Prosthodontics: procedures for construction of fixed bridges, partial or complete dentures and the repair of fixed bridges; [implant surgical placement and removal; and for implant supported prosthetics, including implant repair and recementation[LK20].]]
- [Implants: procedures performed by a Provider for endodontic endosseous, endosteal, eposteal and transosteal implants; implant connecting bars and implant repairs. Implants are defined as prosthetic applicances placed into or on the bone of the maxilla or mandible (upper or lower jaw) to retain or support dental prosthesis[LK21]
- [Dental Accident: An injury to the mouth or structures within the oral cavity which is caused by an external traumatic force. It does not include damage to the teeth which is the result of biting into food or other substances. Procedures shall include but are not limited to reimplantation, splinting and stayplate[LK22].]

# [Orthodontic Benefits:

 Orthodontic: procedures performed by a Provider using appliances to treat malocclusion of teeth and/or jaws which significantly interferes with their function [LK23]

Note on additional Benefits during pregnancy: When an Enrollee is pregnant, we will pay for additional services during the pregnancy. The additional services each [12 month period] [Policy Year] while the Enrollee is covered under this Policy include: one (1) additional oral exam and either one (1) additional routine cleaning; one (1) additional periodontal scaling and root planing per quadrant; or one (1) additional periodontal maintenance procedure. Written confirmation of the pregnancy must be provided by the Enrollee or her Provider when the claim is submitted.

#### **Limitations and Exclusions**

Dental plans are designed to help with part of your dental expenses and may not always cover every dental need. The typical program includes Limitations and Exclusions, meaning the program does not cover every aspect of dental care. This can relate to the type of procedures or the number of visits. Please read the following sections to help you understand the Limitations and Exclusions of this dental plan.

#### Limitations

Benefits to Enrollees are limited as follows:

### **Limitations on Diagnostic and Preventive Benefits:**

- We will pay for routine oral examinations (including any office visits for observation and specialist consultations, or combination thereof), cleanings (including periodontal cleanings or any combination thereof) and topical application of fluoride solutions no more than [twice [LK25] in any 12 month period. Note that periodontal cleanings are covered as a [Basic Benefit] and [LK26] routine cleanings are covered as a Diagnostic and Preventive Benefit. See note on additional benefits during pregnancy.
- Specialist consultations are only a Benefit when an opinion or advice is requested by a general dentist and the treatment is not performed by the specialist.
- X-ray limitations:
  - a) Delta Dental will limit the total reimbursable amount to the Provider's Accepted Fee for a complete intraoral series when the fees for any combination of intraoral x-rays in a single treatment series meet or exceed the Accepted Fee for a complete intraoral series.
  - b) When a panoramic film is submitted with supplemental film(s), Delta Dental will limit the total reimbursable amount to the Accepted Fee for a complete intraoral series.

- c) If a panoramic film is taken in conjunction with an intraoral complete series, Delta Dental considers the panoramic film to be included in the complete series.
- d) A complete intraoral series and panoramic films by the same Provider are limited to once each every [five (5)] years [LK27].
- e) Bitewing x-rays are limited to [two (2) times in any 12 month period] when provided to Enrollees under 18 and [one (1) time each 12 months] for Enrollees age 18 and over. Bitewings are not a Benefit within six (6) months of an intraoral complete series unless warranted by special circumstances such as active periodontal disease or rampant caries[LK28].
- [Topical application of fluoride solutions is limited to Enrollees to age 19[LK29].]
- Space maintainers are limited to the initial appliance and are a benefit for an Enrollee under age [14 LK30]. For Enrollees ages 14 and 15, an allowance for a space maintainer will be considered until a fixed bridges or removable partial dentures can be placed.
- Cephalometric x-rays, oral/facial photographic images (once per case) and diagnostic casts (once per case) are benefits only in conjunction with orthodontic services and only when orthodontic services are a covered Benefit.
- [Sealants are limited as follows[LK31]:
  - a) to permanent first molars through age [eight (8)] and to permanent second molars through age [15] if they are without caries (decay) or restorations on the occlusal surface.
  - b) do not include repair or replacement of a sealant on any tooth within [two (2)] years of its application [LK32].]

#### **Limitations on Basic Benefits:**

- [Sealants are limited as follows [LКЗЗ]:
  - a) to permanent first molars through age [eight (8)] and to permanent second molars through age [15] if they are without caries (decay) or restorations on the occlusal surface.
  - b) do not include repair or replacement of a sealant on any tooth within [two (2)] years of its application[LK34].]
- We will not pay to replace an amalgam, synthetic porcelain or plastic restorations (fillings) or prefabricated resin and stainless steel crowns within [24 months] of treatment if the service is provided by the same Provider [LK35].

- We limit payment for prefabricated resin and stainless steel crowns under this section to services on baby (deciduous) teeth. However, after a consultant's review, we may allow stainless steel crowns on permanent teeth as a [Major Benefit [LK36].]
- [Retreatment of root canal therapy within 24 months of the initial procedure is not a Benefit when performed by the same Provider[LK37].]
- [Benefits for periodontal scaling and root planing in the same quadrant are limited to once in every 24-month period. Periodontal surgery in the same quadrant is limited to once in every 36-month period and includes any surgical re-entry or scaling and root planing.] See note on additional Benefits during pregnancy [LK38].
- Extractions and oral surgery procedures performed for Orthodontic treatment are not a Benefit except as provided under Orthodontic Benefits, if applicable.

### **Limitations on Major Benefits:**

- Crowns, inlays/onlays and cast restorations are covered no more often than once in any [five (5) year period] except when we determine the existing crown, or inlay/onlay is not satisfactory and cannot be made satisfactory because the tooth involved has experienced extensive loss or changes to tooth structure or supporting tissues[LK39].
- Prosthodontic appliances [and/or implants] that were provided under any Delta Dental program will be replaced only after [five (5) years LK40] have passed, except when we determine that there is such extensive loss of remaining teeth or change in supporting tissue that the existing fixed bridge or denture cannot be made satisfactory. Replacement of a prosthodontic appliance and/or implant supported prosthesis not provided under a Delta Dental program will be made if we determine it is unsatisfactory and cannot be made satisfactory. Diagnostic and treatment facilitating aids for implants are considered a part of, and included in, the fees for the definitive treatment. Delta Dental's payment for implant removal is limited to one (1) for each implant during the Enrollee's lifetime whether provided under Delta Dental or any other dental care plan.
- When a posterior fixed bridge and a removable partial denture are placed in the same arch in the same treatment episode, only the partial denture will be a Benefit.
- Recementation of crowns, inlays/onlays or bridges is not a Benefit when performed by the same Provider within six (6) months of the initial placement. After six (6) months, payment will be limited to one (1) recementation.
- [The initial installation of a prosthodontic appliance [and/or implants] is not a Benefit unless the prosthodontic appliance [and/or implant], bridge or denture is made necessary by natural, permanent teeth extraction occurring during a time you were eligible under a Delta Dental program[LK41].]

- We limit payment for dentures to a standard partial or denture (Enrollee Coinsurances apply). A standard denture means a removable appliance to replace missing natural, permanent teeth that is made from acceptable materials by conventional means and includes routine post delivery care and rebase (including relining and any adjustments) for the first six (6) months after placement.
  - a) Denture rebase is limited to one (1) per arch in a 24 month period.
  - b) Denture relines and tissue conditioning are limited to two (2) per arch in a 12 month period. Tissue conditioning provided on the same day a denture is delivered or a reline or rebase has been performed is not a Benefit.
- Implant Benefits are subject to all the Limitations, Exclusions and other terms and conditions in this Policy. Additional implant benefit limitations are:
  - a) Diagnostic and treatment facilitating aids are considered a part of, and included in, the fees for the definitive treatment.
  - b) Bone graphs provided for implants on the same day as service.
- Dental Accident Benefits are subject to all the Limitations, Exclusions and other terms and conditions in this Policy. Additional Dental Accident benefit limitations are:
  - a) The dental accident must occur while you are covered under this Policy.
  - b) Services and procedures must be provided within 180 days following the dental accident and while you are covered under this Policy.

#### [Limitations on Orthodontic Benefits:

- The Orthodontic Benefit maximum amount payable for each Enrollee during the Enrollee's [lifetime][Policy Year[LK42]] is shown in the Benefits Summary. Additional Orthodontic benefit limitations are:
  - a) Orthodontic Benefits will be provided in two (2) payments after the person becomes covered, (one initial payment and the second in 12 months), except for treatment plans of less than \$500 which will be paid in one (1) payment[LK43].
  - b) Orthodontic Benefits are not paid to repair or replace any orthodontic appliance received under this program.
  - c) Non-Orthodontic procedures performed for the purpose of Orthodontic treatment are subject to the Orthodontic Benefit and maximum if covered as Benefits under Dentegra's standard processing policies.
  - d) Orthodontic Benefits are limited to dependent child Enrollees under the age of 19 or age 25 if a full-time student [LK44].]

### **Limitations on All Benefits - Optional Services:**

Services that are more expensive than the form of treatment customarily provided under accepted dental practice standards are called "Optional Services". Optional Services also include the use of specialized techniques instead of standard procedures. For example:

- A Crown where a filling would restore the tooth; or
- A precision denture/partial where a standard denture/partial could be used; or
- An Inlay/Onlay instead of an amalgam restoration; or
- Porcelain, resin or similar materials for Crowns placed on a maxillary second or third molar, or on any mandibular molar (an allowance will be made for a full metal crown) [; or/.]
- [a composite restoration instead of an amalgam restoration on posterior teeth[LK45].]

If you receive Optional Services, Benefits will be based on the lower cost of the customary service or standard practice instead of the higher cost of the Optional Service. You will be responsible for the difference between the higher cost of the Optional Service and the lower cost of the customary service or standard procedure.

### **Exclusions**

This Policy covers a wide variety of dental care expenses, but there are some services for which we do not provide benefits. It is important for you to know what these services are before you visit your Provider.

We do not pay benefits for:

- Treatment of injuries or illness covered by workers' compensation or employers' liability laws; services received without cost from any federal, state or local agency, unless this exclusion is prohibited by law.
- Cosmetic surgery or procedures for purely cosmetic reasons.
- Maxillofacial prosthetics.
- services for congenital (hereditary) or developmental (following birth)
  malformations, including but not limited to cleft palate, upper and lower jaw
  malformations, enamel hypoplasia (lack of development), fluorosis (a type of
  discoloration of the teeth) and anodontia (congenitally missing teeth), except those
  services provided to newborn children for medically diagnosed congenital defects or
  birth abnormalities.

- Treatment to restore tooth structure lost from wear, erosion, or abrasion; treatment to rebuild or maintain chewing surfaces due to teeth out of alignment or occlusion; or treatment to stabilize teeth. Examples include but are not limited to: equilibration, periodontal splinting, occlusal adjustments or occlusal guards.
- Single surface restorations placed on the same surface as a sealant and within 12 months of the initial sealant application or multiple surface restorations placed on the same surface as a sealant and within six (6) months of the initial sealant application.
- Any Single Procedure started prior to the date the Enrollee became covered under this plan.
- Prescribed drugs, medication, pain killers, antimicrobial agents, or experimental procedures.
- Charges for anesthesia, other than general anesthesia and IV sedation administered by a licensed Provider in connection with oral surgery or selected endodontic and periodontal surgical procedures, except as allowed under Basic Benefits.
- Extraoral grafts (grafting of tissues from outside the mouth to oral tissues).
- Porcelain and porcelain fused to metal crowns for Enrollees under age 12.
- Fixed bridges and removable partials for Enrollees under age 16.
- Interim implants.
- · Resin-based inlays and onlays.
- Overdentures.
- Charges by any hospital or other surgical or treatment facility and any additional fees charged by the Provider for treatment in any such facility.
- Treatment by someone other than a Provider or a person who by law may work under a Provider's direct supervision.
- Charges incurred for oral hygiene instruction, a plaque control program, preventive control programs including home care times, dietary instruction, x-ray duplications, cancer screening, tobacco counseling or broken appointments.
- Dental practice administrative services including but not limited to, preparation of claims, any non-treatment phase of dentistry such as provision of an antiseptic environment, sterilization of equipment or infection control, or any ancillary materials used during the routine course of providing treatment such as cotton swabs, gauze, bibs, masks or relaxation techniques such as music.

Services or supplies covered by any other health plan.

- Treatment rendered by a person who ordinarily resides in your household or who is related to you (or to your spouse) by blood, marriage or legal adoption.
- Procedures having a questionable prognosis based on a dental consultant's professional review of the submitted documentation.
- [The initial placement of any prosthodontic appliance [or implants], unless such placement is needed to replace one or more natural, permanent teeth extracted while the Enrollee is covered under this Policy or was covered under any dental care program with Delta Dental. The extraction of a third molar (wisdom tooth) will not qualify under the above. Any such denture or fixed bridge must include the replacement of the extracted tooth or teeth [LK46].]
- Services for orthodontic treatment (treatment of malocclusion of teeth and/or jaws) except as provided under the Orthodontic Benefit section, if applicable.
- Procedures performed for the purpose of orthodontic treatment are not a Benefit except as provided under Orthodontic Benefits, if applicable.
- Services for any disturbance of the temporomandibular (jaw) joints or associated musculature, nerves and other tissues (TMJ){
- [Services or supplies for oral surgery, general anesthesia, palliative treatment, or sealants[LK47].]
- [Services or supplies for endodontic treatment [LK48] (procedures for removal of the nerve of the tooth and the treatment of the pulp cavity portion of the root of the tooth).]
- [Services or supplies for periodontic treatment (procedures for the treatment of the gums and the bones supporting teeth[LK49]).]
- [Services or supplies for restorative treatment (amalgam, synthetic porcelain, plastic restorations (fillings) and prefabricated stainless steel restorations for treatment of carious lesions (visible destruction of hard tooth structure resulting from the process of decay). [LK50]
- [Services or supplies for denture repairs (repair to partial or complete dentures including rebase procedures and relining[LK51].]]
- [Services or supplies for crowns, cast restorations, inlays/onlays for treatment of carious lesions (visible decay of the hard tooth structure) when teeth cannot be restored with amalgam, synthetic porcelain, plastic restorations[LK52].]
- [Services or supplies for prosthodontic benefits (procedures for construction of fixed bridges, partial or completed dentures and the repair of fixed bridges [LK53].]]

• [Services for implants (prosthetic appliances placed into or on the bone of the upper or lower jaw to retain or support dental prosthesis), their removal or other associated procedures [LK54]

#### **Pre-Treatment Estimates**

Pre-treatment estimate requests are not required; however, your Provider may file a Claim Form before beginning treatment, showing the services to be provided to you. We will estimate the amount of Benefits payable under this Policy for the listed services. By asking your Provider for a Pre-Treatment Estimate from us before you agree to receive any prescribed treatment, you will have an estimate up front of what we will pay and the difference you will need to pay. The Benefits will be processed according to the terms of this Policy when the treatment is actually performed. Pre-Treatment Estimates are valid for 60 days, or until an earlier occurrence of any one of the following events:

- 1) the date this Policy terminates;
- 2) the date your coverage ends; or
- 3) the date the Provider's agreement with Delta Dental ends.

A Pre-Treatment Estimate does not guarantee payment. It is an estimate of the amount we will pay if you are covered and meet all the requirements of the plan at the time the treatment you have planned is completed and may not take into account any Deductibles, so please remember to figure in your Deductible if necessary.

### SELECTING YOUR PROVIDER

#### Free Choice of Provider

We recognize that many factors affect the choice of Provider and therefore support your right to freedom of choice regarding your Provider. This assures that you have full access to the dental treatment you need from the dental office of your choice. You may see any Provider for your covered treatment, whether the Provider is a PPO Provider, Premier Provider or a Non-Delta Dental Provider. In addition, you and your family members can see different Providers.

**Remember, you enjoy the greatest benefits—including out-of-pocket savings—when you choose a PPO Provider.** To take full advantage of your benefits, we highly recommend you verify a dentist's participation status within a Delta Dental network with your dental office before each appointment. Review the section titled "How Claims Are Paid" for an explanation of Delta Dental payment procedures to understand the method of payments applicable to your Provider selection and how that may impact your out-of-pocket costs.

# Locating a PPO Provider

You may access information through our website at <u>www.deltadentalins.com</u>. You may also call our Customer Service Center and one of our representatives will assist you. We can provide you with information regarding a Provider's network, specialty and office location.

### HOW CLAIMS ARE PAID

## Payment for Services — PPO Provider

Payment for covered services performed for you by a PPO Provider is calculated based on the Maximum Contract Allowance, which is the lesser of the submitted fee on the claim or the PPO Provider's Contracted Fee. PPO Providers have agreed to accept the PPO Provider's Contracted Fee as the full charge for covered services.

The portion of the Maximum Contract Allowance payable by us is limited to the applicable Policy Benefit Level shown in the Benefits Summary. Delta Dental's payment is sent directly to the PPO Provider who submitted the claim. We advise you of any charges not payable by us for which you are responsible. These charges are generally your share (Enrollee Coinsurance) of the Maximum Contract Allowance, as well as any Deductibles, charges where the maximum has been exceeded, and/or charges for non-covered services.

# Payment for Services — Premier Provider

A Premier Provider is a contracting dentist, but is not a PPO Provider. Payment for covered services performed for you by a Premier Provider is calculated based on the Maximum Contract Allowance, [which is the lesser of the submitted fee on the claim or the PPO Provider's Contracted Fee for a PPO Provider in the same geographic area] [which is the lesser of the submitted fee on the claim or the Premier Provider's Contracted Fee.

Premier Providers have agreed to accept the Premier Provider's Contracted Fee as the full charge for covered services. Premier Providers have contractually agreed to charge no more than the Premier Provider's Contracted Fee even for services that are not covered under the Policy provided the service(s) are included in their agreement with us.

# Payment for Services — Non-Delta Dental Provider

Payment for services performed for you by a Non-Delta Dental Provider is also calculated based on the Maximum Contract Allowance. The portion of the Maximum Contract Allowance payable by us is limited to the applicable Policy Benefit Level shown in the Benefits Summary.

However, when dental services are received from a Non-Delta Dental Provider, Delta Dental's Payment is sent directly to the Primary Enrollee You are responsible for payment of the Non-Delta Dental Provider's Submitted Fee. Non-Delta Dental Providers will bill you for their normal charges, which may be higher than the Maximum Contract Allowance for the service. You may be required to pay the Provider yourself and then submit a claim to us for reimbursement. Since our payment for services you receive may be less than the Non-Delta Dental Provider's actual charges, your out-of-pocket cost may be significantly higher.

### How to Submit a Claim

Claims for Benefits must be filed on a standard Claim Form, which most dental offices have available. PPO and Premier Providers will fill out and submit your claims paperwork for you. Some Non-Delta Dental Providers may also provide this service upon your request. If you receive services from a Non-Delta Dental Provider who does not provide this service, you can submit your own claim directly to us. Please refer to the section titled "Claim Form" for more information.

Your dental office should be able to assist you in filling out the claim form. Fill out the claim form completely and send it to:

Delta Dental Insurance Company
P.O. Box 1809
Alpharetta, GA 30023-1809

# **Payment Guidelines**

We do not pay PPO or Premier Providers any incentive as an inducement to deny, reduce, limit or delay any appropriate service.

If you or your Provider files a claim for services more than 12 months after the date you received the services, payment may be denied. If the services were received from a Non-Delta Dental Provider, you are still responsible for the full cost. If the payment is denied because your PPO or Premier Provider failed to submit the claim on time, you may not be responsible for that payment. However, if you did not tell your PPO or Premier Provider that you were covered under a Delta Dental Policy at the time you received the service, you may be responsible for the cost of that service.

We explain to all PPO Providers and Premier Providers how we determine or deny payment for services. We describe in detail the dental procedures covered as benefits, the conditions under which coverage is provided and the plan's limitations and exclusions. If any services are not covered, or if limitations or exclusions apply to services you have received, you may be responsible for the full payment.

If you have any questions about any dental charges, processing policies and/or how your claim is paid, please contact us.

### PREMIUM PAYMENT RESPONSIBILITIES

The Primary Enrollee is responsible for making premium payments, paying Deductibles and Enrollee Coinsurance and ensuring your Provider is aware of any other dental coverage you carry. These are explained in detail in the following subsections.

### [Rate Guarantee

For plans with waiting periods, your initial premium rate is guaranteed for the first [two years] [year] of your Policy, based upon the new enrollee rates in force at the time of your enrollment. After the first [two years] [year], premium rates may be adjusted annually. If you move, or change your enrollment options, your premium rate may also change [LK55].]

# **Premium Billing**

When you completed your application, you selected a plan and the method for paying your ongoing premiums, either by check or through Electronic Funds Transfer (EFT). The following is a description of how each of these methods works.

# Pay by Check

If you selected to pay by check, you also selected the option of paying your premiums quarterly, semi-annually or annually.

If you elected to pay your premiums quarterly, semi-annually, or annually, you will receive an invoice once every billing period.

Your payment must be received by the 20th of the month in which it is due to ensure coverage for the following billing period. All payments are to be mailed to the following address:

Delta Dental Insurance Company P.O. Box 1809 Alpharetta, GA 30023-1809

# Pay by Electronic Funds Transfer (EFT)

If you chose to pay your premium on a monthly basis through monthly EFT, Delta Dental will transfer the premium payment from your bank account at the end of each month for the following month's coverage.

If funds aren't available, your account will be considered delinquent.

If the account continues to be delinquent for more than 31 days, your Policy will be terminated.

### **Changing Payment Options**

Payment options may be changed at any time; however, the effective date of the change varies dependent on your payment option. Changes to EFT, quarterly and semi-annual payment options are effective on the anniversary or semi-anniversary of your Policy Effective Date. Changes to the annual payment option are effective on the anniversary of your Policy effective date. To change your payment option you can call our Customer Service Center toll-free at 800-521-2651 during regular business hours or write to the Customer Service Center at:

Delta Dental Insurance Company P.O. Box 1809 Alpharetta, GA 30023-1809

### **Grace Period on Late Payments**

If your premium payment is not received by the first of the month, a grace period of 31 days will be granted. During the grace period the Policy shall continue in force.

If the account continues to be delinquent for more than 31 days, your Policy will be terminated.

# **COMPLAINTS AND APPEALS**

Our commitment to you is to ensure quality throughout the entire dental benefit process: from the courtesy extended to you by our Customer Service representatives to the dental services provided by PPO and Premier Providers. If you have questions about any services received, we recommend that you first discuss the matter with your Provider. However, if you continue to have concerns, please call our Customer Service Center. You can also e-mail questions by accessing the "Contact Us" section of our website at www.deltadentalins.com.

Complaints regarding eligibility, the denial of dental services or claims, the policies, procedures, or operations of Delta Dental, or the quality of dental services performed by the Provider may be directed in writing to us or by calling us toll-free at 800-521-2651.

When you write, please include the name of the Enrollee, the Primary Enrollee's name and ID number, and your telephone number on all correspondence. You should also include a copy of the claim form, claim statement, or other relevant information. Your

claim statement will have an explanation of the claim review and any complaint process and time limits applicable to such process.

We will notify you and your Provider if Benefits are denied for services submitted on a Claim Form, in whole or in part, stating the reason(s) for denial. You and your Provider have at least 180 days after receiving a notice of denial to request a review by writing to Delta Dental giving reasons why you believe the denial was wrong. You may also ask Delta Dental to examine any additional information you include that may support your complaint.

Send your complaint to us at the address shown below:

P.O. Box 1809
Alpharetta, GA 30023

We will send you a written acknowledgment within 5 days upon receipt of your complaint. We will make a full and fair review within 30 days after we receive the complaint. We may ask for more documents if needed. We will send you a decision within 30 days. The review will take into account all comments, documents, records or other information, regardless of whether such information was submitted or considered initially. If the review is of a denial based in whole or in part on lack of dental necessity, experimental treatment or clinical judgment in applying the terms of this Policy, we shall consult with a dentist who has appropriate training and experience. The review will be conducted for us by a person who is neither the individual who made the claim denial that is subject to the review, nor the subordinate of such individual.

# **Appeals**

If you believe you need further review of your claim and/or your complaint, you may contact your state insurance regulatory agency.

# PROVISIONS REQUIRED BY LAW

# **Entire Contract; Changes**

This Policy, including the endorsements and the attached papers, constitutes the entire contract of insurance. No change to this Policy shall be valid until approved by our executive officer and unless such approval is endorsed hereon or attached hereto. No agent has authority to change this Policy or to waive any of its provisions.

## Incontestability

After three (3) years from the date of issue of this Policy, no misstatements, except fraudulent misstatements, made by you in the application for this Policy will be used to void the Policy or to deny a claim for loss incurred or disability commencing after the expiration of such 3-year period.

No claim for loss incurred or disability commencing after three (3) years from the date of issue of this Policy shall be reduced or denied on the ground that a disease or physical condition not excluded from coverage by name or specific description effective on the date of loss has existed prior to the effective date of this Policy.

### **Clinical Examination**

Before approving a claim, we will be entitled to receive, to such extent as may be lawful, from any attending or examining Provider, or from hospitals in which a Provider's care is provided, such information and records relating to attendance to or examination of, or treatment provided to, you as may be required to administer the claim, or have you be examined by a dental consultant retained by us, in or near your community or residence. We will in every case hold such information and records confidential.

### Written Notice of Claim/Proof of Loss

We must be given written proof of loss within 12 months after the date of the loss. Failure to furnish such proof within the time required will not invalidate nor reduce any claim if it was not reasonably possible to give written proof in the time required, provided that the proof is filed as soon as reasonably possible. A notice of claim submitted by you, on your behalf, or on behalf of your beneficiary to us or to our authorized agent, with information sufficient to identify you will be considered notice of claim.

All written proof of loss must be given to us within 12 months of the termination of this Policy.

Send your Notice of Claim/Proof of Loss to us at the address shown below:

Delta Dental Insurance Company P.O. Box 1809 Alpharetta, GA 30023

### Claim Form

We will, within 15 days after receiving a notice of a claim, provide you or your Provider with a Claim Form to make claim for Benefits. To make a claim, the form should be

completed and signed by the Provider who performed the services and by the patient (or the parent or guardian if the patient is a minor) and submitted to us at the address above.

If we do not send you or your provider a claim form within 15 days after you or your Provider gave us notice regarding a claim, the requirements for proof of loss outlined in the section "Written Notice of Claim/Proof of Loss" above will be deemed to have been complied with as long as you give us written proof that explains the type and the extent of the loss that you are making a claim for within the time established for filing proofs of loss. You may download a Claim form from our website.

### **Time of Payment**

Claims payable under the Policy for any loss other than loss for which the Policy provides any periodic payment will be processed no later than 30 days for claims submitted electronically and within 45 days when submitted by other means after written proof of loss is received. We will notify you and your Provider of any additional information needed to process the claim

### To Whom Benefits Are Paid

It is not required that the service be provided by a specific dentist. Payment for services provided by a PPO or Premier Provider will be made directly to the dentist. Any other payments provided by the Policy will be made to you. All benefits not paid to the Provider will be payable to you, the Primary Enrollee or Dependent Enrollee, or to your estate, or to an alternate recipient as directed by court order, except that if the person is a minor or otherwise not competent to give a valid release, benefits may be payable to his or her parent, guardian or other person actually supporting him or her.

# Misstatements on Application; Effect

In the absence of fraud or intentional misrepresentation of material fact in applying for or procuring coverage under this Policy, all statements made by you will be deemed representations and not warranties. No such statement will be used in defense to a claim under this Policy, unless it is contained in a written application.

Any misrepresentation, omission, concealment of fact or incorrect statement which is material to the acceptance of risk may prevent recovery if, had the true facts been known to us, we would not in good faith have issued the Policy at the same premium rate. If any misstatement would materially affect the rates, we reserve the right to adjust the premium to reflect your actual circumstances at time of application.

# **Legal Actions**

No action at law or in equity will be brought to recover on this Policy prior to expiration of 60 days after proof of loss has been filed in accordance with requirements of the Policy, nor will an action be brought at all unless brought within three (3) years from expiration of the time within which proof of loss is required by this Policy.

# **Conformity With State Laws**

All legal questions about this Policy will be governed by the state of Arkansas where this Policy was entered into and is to be performed. Any part of this Policy which, on its Effective Date, conflicts with the laws of Arkansas is hereby amended to conform to the minimum requirements of such laws.

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# NOTICE OF PRIVACY PRACTICES AND CONFIDENTIALITY OF YOUR HEALTH CARE INFORMATION

# THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.

This notice is required by law to tell you how Dentegra Insurance Company ("Dentegra") and Delta Dental Insurance Company (hereinafter collectively referred to as "Delta Dental") protect the confidentiality of your health care information in our possession. Protected Health Information (PHI) is defined as any individually identifiable information regarding a patient's healthcare history; mental or physical condition; or treatment. Some examples of PHI include your name, address, telephone and/or fax number, electronic mail address, social security number or other identification number, date of birth, date of treatment, treatment records, x-rays, enrollment and claims records. Delta Dental receives, uses and discloses your PHI to administer your benefit plan or as permitted or required by law. Any other disclosure of your PHI without your authorization is prohibited.

We must follow the privacy practices that are described in this notice, but also comply with any stricter requirements under federal or state law that may apply to our administration of your benefits. However, we may change this notice and make the new notice effective for all of your PHI that we maintain. If we make any substantive changes to our privacy practices, we will promptly change this notice and redistribute to you within 60 days of the change to our practices. You may also request a copy of this notice anytime by contacting the address or phone number at the end of this notice. You should receive a copy of this notice at the time of enrollment in a Delta Dental program, and we will notify you of how you can receive a copy of this notice every three years.

#### Permitted Uses and Disclosures of Your PHI

We are permitted to use or disclose your PHI without your prior authorization for the following purposes. These permitted uses and/or disclosures include disclosures to you, uses and/or disclosures for purposes of health care treatment, payment of claims, billing of premiums, and other health care operations. If your benefit plan is sponsored by your employer or another party, we may provide PHI to your employer or that sponsor for purposes of administering your benefits. We may disclose PHI to third parties that perform services for Delta Dental in the administration of your benefits. These parties are required by law to sign a contract agreeing to protect the confidentiality of your PHI. Your PHI may be disclosed to an affiliate that performs services for Delta Dental in the administration of your benefits. These affiliates have

implemented privacy policies and procedures and comply with applicable federal and state law.

We are also permitted to use and/or disclose your PHI to comply with a valid authorization, to notify or assist in notifying a family member, another person, or a personal representative of your condition, to assist in disaster relief efforts, and to report victims of abuse, neglect, or domestic violence. Other permitted uses and/or disclosures are for purposes of health oversight by government agencies, judicial, administrative, or other law enforcement purposes, information about decedents to coroners, medical examiners and funeral directors, for research purposes, for organ donation purposes, to avert a serious threat to health or safety, for specialized government functions such as military and veterans activities, for workers compensation purposes, and for use in creating summary information that can no longer be traced to you. Additionally, with certain restrictions, we are permitted to use and/or disclose your PHI for underwriting. We are also permitted to incidentally use and/or disclose your PHI during the course of a permitted use and/or disclosure, but we must attempt to keep incidental uses and/or disclosures to a minimum. We use administrative, technical, and physical safeguards to maintain the privacy of your PHI, and we must limit the use and/or disclosure of your PHI to the minimum amount necessary to accomplish the purpose of the use and/or disclosure.

# Examples of Uses and Disclosures of Your PHI for Treatment, Payment or Healthcare Operations

Such activities may include but are not limited to: processing your claims, collecting enrollment information and premiums, reviewing the quality of health care you receive, providing customer service, resolving your grievances, and sharing payment information with other insurers. Additional examples include the following.

- Uses and/or disclosures of PHI in facilitating treatment.

  For example, Delta Dental may use or disclose your PHI to determine eligibility for services requested by your provider.
- Uses and/or disclosures of PHI for payment.

  For example, Delta Dental may use and disclose your PHI to bill you or your plan sponsor.
- Uses and/or disclosures of PHI for healthcare operations.

For example, Delta Dental may use and disclose your PHI to review the quality of care provided by our network of providers.

### **Disclosures Without an Authorization**

We are required to disclose your PHI to you or your authorized personal representative (with certain exceptions), when required by the U. S. Secretary of Health and Human Services to investigate or determine our compliance with law, and when otherwise required by law. Delta Dental may disclose your PHI without your prior authorization in response to the following:

- Court order:
- Order of a board, commission, or administrative agency for purposes of adjudication pursuant to its lawful authority;
- Subpoena in a civil action;
- Investigative subpoena of a government board, commission, or agency;
- Subpoena in an arbitration;
- Law enforcement search warrant; or
- Coroner's request during investigations.

#### Disclosures Delta Dental Makes With Your Authorization

Delta Dental will not use or disclose your PHI without your prior authorization if the law requires your authorization. You can later revoke that authorization in writing to stop any future use and disclosure. The authorization will be obtained from you by Delta Dental or by a person requesting your PHI from Delta Dental.

### Your Rights Regarding PHI

You have the right to request an inspection of and obtain a copy of your PHI. You may access your PHI by contacting the appropriate Delta Dental office. You must include (1) your name, address, telephone number and identification number and (2) the PHI you are requesting. Delta Dental may charge a reasonable fee for providing you copies of your PHI. Delta Dental will only maintain that PHI that we obtain or utilize in providing your health care benefits. Most PHI, such as treatment records or X-rays, is returned by Delta Dental to the dentist after we have completed our review of that information. You may need to contact your health care provider to obtain PHI that Delta Dental does not possess.

You may not inspect or copy PHI compiled in reasonable anticipation of, or use in, a civil, criminal, or administrative action or proceeding, or PHI that is otherwise not subject to disclosure under federal or state law. In some circumstances, you may have a right to have this decision reviewed. Please contact the privacy office as noted below if you have questions about access to your PHI.

You have the right to request a restriction of your PHI. You have the right to ask that we limit how we use and disclose your PHI. We will consider your request but are

not legally required to accept it. If we accept your request, we will put any limits in writing and abide by them except in emergency situations. You may not limit the uses and disclosures that we are legally required or allowed to make.

You have the right to correct or update your PHI. This means that you may request an amendment of PHI about you for as long as we maintain this information. In certain cases, we may deny your request for an amendment. If we deny your request for amendment, you have the right to file a statement of disagreement with us and we may prepare a rebuttal to your statement and will provide you with a copy of any such rebuttal. If your PHI was sent to us by another, we may refer you to that person to amend your PHI. For example, we may refer you to your dentist to amend your treatment chart or to your employer, if applicable, to amend your enrollment information. Please contact the privacy office as noted below if you have questions about amending your PHI.

You have the right to request or receive confidential communications from us by alternative means or at a different address. We will agree to a reasonable request if you tell us that disclosure of your PHI could endanger you. You may be required to provide us with a statement of possible danger, a different address, another method of contact or information as to how payment will be handled. Please make this request in writing to the privacy office as noted below.

You have the right to receive an accounting of certain disclosures we have made, if any, of your PHI. This right does not apply to disclosures for purposes of treatment, payment, or health care operations or for information we disclosed after we received a valid authorization from you. Additionally, we do not need to account for disclosures made to you, to family members or friends involved in your care, or for notification purposes. We do not need to account for disclosures made for national security reasons or certain law enforcement purposes, disclosures made as part of a limited data set, incidental disclosures, or disclosures made prior to April 14, 2003. Please contact the privacy office as noted below if you would like to receive an accounting of disclosures or if you have questions about this right.

You have the right to get this notice by e-mail. You have the right to get a copy of this notice by e-mail. Even if you have agreed to receive notice via e-mail, you also have the right to request a paper copy of this notice.

# **Complaints**

You may complain to us or to the U. S. Secretary of Health and Human Services if you believe that Delta Dental has violated your privacy rights. You may file a complaint with us by notifying the privacy office as noted below. We will not retaliate against you for filing a complaint.

# **Contact**

You may contact the privacy office at the address and telephone number listed below for further information about the complaint process or any of the information contained in this notice.

Address: Delta Dental Insurance Company

P.O. Box 1809

Alpharetta, GA 30023-1809

Phone: 800-521-2651

This notice is effective on and after July 1, 2006.

# APPENDIX A

# **Benefits Summary**

# Coinsurance Plan

The services provided through this Policy include all the benefits described in this Benefit Summary, with the exception of those items listed in the Limitations and Exclusions subject to our processing policies. The percentages listed are based upon the share of the Delta Dental Maximum Contract Allowance paid by Delta Dental (Policy Benefit Level) and the patient (Enrollee Coinsurance). The patient's share may be higher depending on the applicability of Deductibles, maximums, the difference between a Non-Delta Dental Provider's fee and the Maximum Contract Allowance or the PPO Provider's or Premier Provider's Contracted Fee or charges for non-covered services.

Primary Enrollee: [Name]

**Effective Date: [XXXXX]** 

Plan: [XXXX]

You have a [Policy Year][Calendar Year] plan and deductibles and maximums will be based upon a [Policy Year][Calendar Year]. [Policy year is the 12 months starting on the Effective Date and each subsequent 12 month period thereafter.][Calendar Year is the period of time beginning on January 1st and ending on December 31st and each subsequent 12 month period thereafter[LK56].]

# **Benefits:**

### Policy Benefit Level

Diagnostic and Preventive Benefits: [50 - 100 [LK57]]%Basic Benefits: [50 - 90 [LK58]]%Major Benefits: [40 - 50 [LK59]]%Orthodontic Benefits LK60 [40 - 50 [LK59]]%

Percentages are based on the Maximum Contract Allowance.

Standard Incentive Plan [LK61]:

Delta Dental shall pay or otherwise discharge the following Policy Benefit Level of the

Maximum Contract Allowance for the following services:

Plan [XX]	Paid by Delta Dental during the First Year	Paid by Delta Dental during the Second Year	Paid by Delta Dental during the Third Year	Paid by Delta Dental during the Fourth Year and thereafter
Diagnostic & Preventive Benefits[LK62]	XX%	XX%	XX%	XX%
Basic Benefits [LK63]	XX%	XX%	XX%	XX%
Major Benefits[LK64]	XX%	XX%	XX%	XX%
[Orthodontic Benefits[LK65]	XX%	XX%	XX%	XX%]

Benefits will increase each year, on the anniversary of the Primary Enrollee's Effective Date, if the Enrollee utilizes the Benefits of the plan. If the plan is not utilized the benefit level will [remain at the attained level] [drop to the next lowest level] [drop to the base level]. Under no circumstances will the benefit level fall below the base benefit level. [Benefits for Enrollees with a break-in-coverage will decrease to the base level [LK66].]]

## Enrollee Incentive Plan[LK67]:

We shall pay or otherwise discharge the following Policy Benefit Level of the Maximum Contract Allowance for the following services:

Plan [XX]	Paid by Delta Dental during the First Year	Paid by Delta Dental during the Second Year	Paid by Delta Dental during the Third Year	Paid by Delta Dental during the Fourth year and thereafter	
Diagnostic & Preventive Benefits LK68	XX%	XX%	XX%	XX%	
Basic Benefits[LK69]	XX%	XX%	XX%	XX%	
Major Benefits[LK70]	XX%	XX%	XX%	XX%	
[Orthodontic Benefits [LK71]	XX%	XX%	XX%	XX%]	

Benefits will increase on the anniversary of the Primary Enrollee's Effective Date under this Policy. [Benefits for Enrollees with a break-in-coverage will decrease to the base <a href="Level">[Level<a href="LLK72">[LK72</a>].]]

# Waiting Periods [LK73]:

• [[Basic Benefits are LK74] limited to Enrollees who have been covered under this Policy for [12 LK75] consecutive months.] [Waiting periods are calculated for each Primary Enrollee and/or Dependent Enrollee from the Effective Date for the Primary Enrollee and/or Dependent Enrollee.]]

[[Basic Benefits are LK76] limited to Enrollees who have been covered under this Policy for [12[LK77]] consecutive months. The waiting period for a Dependent Enrollee is determined by the Primary Enrollee's length of coverage.]]

• [[Major Benefits are LK78] limited to Enrollees who have been covered under this Policy for [12 LK79] consecutive months.] [Waiting periods are calculated for each Primary Enrollee and/or Dependent Enrollee from the Effective Date for the Primary Enrollee and/or Dependent Enrollee.]]

[[Major Benefits are LK80] limited to Enrollees who have been covered under this Policy for [12 LK81] consecutive months. The waiting period for a Dependent Enrollee is determined by the Primary Enrollee's length of coverage.]]

• [[Orthodontic Benefits are LK82] limited to [Dependent Children of Primary Enrollees LK83] [Primary Enrollees and their Dependents LK84] who have been covered under this Policy for [12 LK85] consecutive months.] [Waiting periods are calculated for each Primary Enrollee and/or Dependent Enrollee from the Effective for the Primary Enrollee and/or Dependent Enrollee.]]

[[Orthodontic Benefits are LK86] limited to [Dependent Children of Primary Enrollees LK87] [Primary Enrollees and their Dependents LK88] who have been covered under this Policy for [12] consecutive LK89] months. The waiting period for a Dependent Enrollee is determined by the Primary Enrollee's length of coverage.] [Waiting periods are calculated for each Primary Enrollee from the Effective Date for the Primary Enrollee.]]

### **Deductible Amount:**

For each Enrollee per [Calendar Year] [Policy Year]: \$[XX.XX[LK90]]

For each family per [Calendar Year] [Policy Year]: \$[XX.XX|LK91]

[The Deductible does not apply to Diagnostic and Preventive Services [LK92].]

# **Maximum Amount:**

- \$xxx[LK93] per Enrollee per [Policy Year] [Calendar Year[LK94]].
- [\$xxx[LK95] per [[Enrollee/dependent child Enrollee] per [lifetime[LK96]/Policy Year] for Orthodontic Benefits.]

[The Maximum Amount does not apply to Diagnostic and Preventive Services [LK97].]

# Premium:

[Per Primary Enrollee: \$XXXX

Per Primary Enrollee with one Dependent: \$ XXXX

Per Primary Enrollee with two or more Dependents: \$\text{XXXX[LK98]}\$

#### Premiums are to be remitted to:

Delta Dental Insurance Company
P.O. Box 1809
Alpharetta, GA 30023-1809

# LIMITATIONS AND EXCLUSIONS UNDER THE ARKANSAS LIFE AND HEALTH INSURANCE GUARANTY ASSOCIATION ACT

Residents of this state who purchase life insurance, annuities or health and accident insurance should know that the insurance companies licensed in this state to write these types of insurance are members of the Arkansas Life and Health Insurance Guaranty Association ("Guaranty Association"). The purpose of the Guaranty Association is to assure that policy and contract owners will be protected, within certain limits, in the unlikely event that a member insurer becomes financially unable to meet its obligations. If this should happen, the Guaranty Association will assess its other member insurance companies for the money to pay the claims of policy owners who live in this state and, in some cases, to keep coverage in force. The valuable extra protection provided by the member insurers through the Guaranty Association is not limited, however. And, as noted in the box below, this protection is not a substitute for consumers' care in selecting insurance companies that are well managed and financially stable.

#### **DISCLAIMER**

The Arkansas Life and Health Insurance Guaranty Association ("Guaranty Association") may not provide coverage for this policy. If coverage is provided, it may be subject to substantial limitations or exclusions and require continued residency in this state.

You should not rely on coverage by the Guaranty Association in purchasing an insurance policy or contract. Coverage is NOT provided for your policy or contract or any portion of it that is not guaranteed by the insurer or for which you have assumed the risk, such as non-guaranteed amounts held in a separate account under a variable life or variable annuity contract.

Insurance companies or their agents are required by law to provide you with this notice. However, insurance companies and their agents are prohibited by law from using the existence of the Guaranty Association to induce you to purchase any kind of insurance policy.

The Arkansas Life and Health Insurance Guaranty Association
c/o The Liquidation Division
1023 West Capitol
Little Rock, Arkansas 72201

Arkansas Insurance Department 1200 West Third Street Little Rock, Arkansas 72201-1904

The state law that provides for this safety-net is called the Arkansas Life and Health Insurance Guaranty Association Act ("Act"). Below is a brief summary of the Act's coverage's, exclusions and limits. This summary does not cover all provisions of the Act; nor does it in any way change anyone's rights or obligations under the Act or obligations of the Guaranty Association.

### **COVERAGE**

Generally, individuals will be protected by the Guaranty Association if they live in this state and hold a life, annuity or health insurance contract or policy, or if they are insured under a group insurance contract issued by a member insurer. The beneficiaries, payees or assignees of policy or contract owners are protected as well, even if they live in another state.

### **EXCUSIONS FROM COVERAGE**

However, persons owning such policies are NOT protected by the Guaranty Association if:

- They are eligible for protection under the law of another state (this may occur when the insolvent insurer was incorporated in another state whose guaranty association protects insured's who live outside that state).
- The insurer was not authorized to do business in this state.
- Their policy or contract was issued by a nonprofit hospital or medical service organization, an HMO, a fraternal benefit society, a mandatory state pooling plan, a mutual assessment company or similar plan in which the policy or contract owner is subject to future assessments, or by an insurance exchange.

The Guaranty Association also does NOT provide coverage for:

- Any policy or contract or portion thereof which is not guaranteed by the insurer or for which the owner has assumed the risk, such as non-guaranteed amounts held in a separate account under a variable life or variable annuity contract;
- Any policy of reinsurance (unless an assumption certificate was issued);
- Dividends and voting rights and experience rating credits;
- Credits given in connection with the administration of a policy by a group contract holder;
- Employers' plans to the extent they are self-funded (that is, not insured by an insurance company, even if an insurance company administers them);
- Unallocated annuity contracts (which give rights to groups contract holders, not individuals);
- Unallocated annuity contracts issued to/in connection with benefit plan
  protected under Federal Pension Benefit Corporation ("FPBC")(whether the FPBC
  is yet liable or not);
- Portions of an allocated annuity contract now owned by a benefit plan or a
  government lottery (unless the owner is a resident) or issued to a collective
  investment trust or similar pooled fund offered by a bank or other financial
  institution);
- Portions of a policy or contract to the extent assessments required by law for the Guaranty Association are preempted by State or Federal law;
- Obligation that do not arise under the policy or contract, including claims based on marketing materials or side letters, riders or other documents which do not

- meet filing requirements, or claims for policy misrepresentations, or extracontractual or penalty claims;
- Contractual agreements establishing the member insurer's obligations to provide book value accounting guarantees for defined contribution benefit plan participants (by reference to a portfolio of assets owned by a nonaffiliated benefit plan or its trustees).

# LIMITS ON AMOUNTS OF COVERAGE

The Act also limits the amount the Guarantee Association is obligated to cover: The Guaranty Association cannot pay more than what the insurance company would owe under a policy or contract. Also, for any one insured life, the Guaranty Association will pay a maximum of \$300,000 –no matter how many policies and contracts there were with the same company, even if they provided different types of coverage's. Within this overall \$300,000 limit, the Association will not pay more than \$300,000 in health insurance benefits, \$300,000 in present value of annuity benefits, or \$300,000 in life insurance death benefits or net cash surrender values – again, no matter how many policies and contracts there were with the same company, and no matter how many different types of coverage's. There is a \$1,000,000 limit with respect to any contract holder for unallocated annuity benefits, irrespective of the number of contracts held by the contract holder. These are limitations for which the Guaranty Association is obligated before taking into account either its subrogation and assignment rights or the extent to which those benefits could be provided out of the assets of the impaired or insolvent insurer.



# INDIVIDUAL/FAMILY DENTAL INSURANCE APPLICATION

Dentegra Insurance Company

c/o Delta Dental Insurance Company [Street] [City, State, Postal code] www.dentegra.com

## **VERY IMPORTANT** — Please Print Legibly

Primary Enrollee Information																					
Social Security	Number	Applicant ID Numbe	r (if app	olicabl	e)								Dat	te of Bir	th		Gend	ler		Mari	tal Status
													/	/			Male 🗆	Female		Single	☐ Married
First Name								Last	Nam	ne											Middle Initial
Mailing Address	s (Street)					С	City											State		ZIP	Code
E-mail Address	s (internal use only)					P	hone	Numb (	ber	)			_					Phone	e Type Cell □ Wo	rk 🗖	Home □
					1	Dep	end	lent	Inf	forr	natio	n									
Relationship	Dependent First Name (Last only if different from appl	icant)	Add/Te	rm		Socia	ıl Secı	urity N	lumb	oer		Da	ate of	Birth	Male/F	emale	Student/D	isabled**	Name of Sc	hool (	(overage student)**
Spouse/ Partner				_									/	/							
Dependent				<b>-</b>									/	/			٥				
Dependent													/	1							
Dependent													1	1							
Dependent													/	/				_			

Please attach a separate sheet for additional dependent information. All dependents listed will be considered enrolled. \*\*Additional documentation may be requested for disabled and student status.

(continued on back)

EF-I-SLE-ST-09 CS #XXXX (rev.x/xx)

			D	enta	al Insurance	Rates						
Please check your p	preferred enrollment option, b	illing optior	ո, plan option and լ	oayme	ent method below.	You must pay yo	ur initial enrollment	payment by chec	ck, money order or credit card.			
Enrollment Option Plan Option					Billing Option							
☐ Single	☐ Two Party		☐ Plan [XXX]		☐ Annually	□ Semi-Annua	illy 🚨 Quartei	rly				
☐ Family (three or	more)		☐ Plan [XXX]				Funds Transfers a nd a blank, voided o		he [XXth] of each month. Include m.)			
Payment Meth	od											
☐ Check/money or	der (Please make payable t	to Delta D	ental Insurance (	Comp	any)							
						Date	Card Co	ode	(Last three digits on signature strip on reverse of card.)			
	ss#											
	Nan								— Halla side.)			
Signature (for credi	t card payment only)					Date	e		<u> </u>			
	nent based on the selected p EFT monthly, enclose two tir					nrollment.						
			Plan [>	(XX)			Plan [XXX]					
	Payment Frequency	Sing	gle Two Pe	rson	Family	Single	Two Person	Family				
	EFT Monthly	[\$XX.	XX] [\$XX.	XX]	[\$XX.XX]	[\$XX.XX]	[\$XX.XX]	[\$XX.XX]				
	Quarterly	[\$XX.	XX] [\$XX.	XX]	[\$XX.XX]	[\$XX.XX]	[\$XX.XX]	[\$XX.XX]				
	Semi-Annually	[\$XX.	XX] [\$XX.	XX]	[\$XX.XX]	[\$XX.XX]	[\$XX.XX]	[\$XX.XX]				
	Annually	[\$XX.	XX] [\$XX.	XX]	[\$XX.XX]	[\$XX.XX]	[\$XX.XX]	[\$XX.XX]				
The rates are valid for applicants whose coverage begins on or before XX/X/XX.  For applicants who enroll after this date, please call toll-free 1-XXX-XXX-XXXX.  Any person who knowingly and willfully presents a false or fraudulent claim for payment of a loss or benefit or who knowingly and willfully presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.												
Signature of Applicant								Date	1 1			



# **Outline of Coverage and Disclosure Form**

Limited Benefit Health Coverage
PPO Individual and Family Dental Insurance

Read your Policy carefully. This outline of coverage provides a very brief description of the important features of your Policy. This is not the insurance Policy and only the Policy provisions will control. The Policy itself sets forth in detail the rights and obligations of both you and your insurance company. It is therefore important that you READ YOUR POLICY CAREFULLY. The Policy provides benefits for dental care only. It does not pay benefits for any other type of loss such as medical or hospital expenses.

If you are not satisfied with the Policy for any reason, you may return the Policy within 10 days after you receive it. Mail or deliver it to Delta Dental Insurance Company ("Delta Dental"). Any premium paid will be refunded. The Policy will then be void from its start.

	Renewal and Premium Changes							
Renewability:	The Primary Enrollee may keep the Policy in force by timely payment of the premiums or may terminate his/her coverage by providing written notice. I Dental may refuse renewal due to:							
	<ol> <li>non-payment of premium;</li> <li>fraud or material misrepresentation made by or with the knowledge of the Enrollee (or Eligible Dependent) applying for coverage or filing a claim for Benefits;</li> <li>failure of the Enrollee to comply with material provisions of the Policy; or</li> <li>Delta Dental ceasing to renew all Policies issued on the same form to residents of the state where you live.</li> <li>At least 30 days notice of any non-renewal action will be mailed to the Primary Enrollee. You may elect to not renew your coverage under the Policy by sending us written notice of your intent to terminate the Policy. Termination of the Policy and coverage for you and all Enrollees under the Policy will be effective on the last day of the month that we receive your written request of termination.</li> </ol>							
[Rate Guarantee	If you select a plan that contains waiting periods the initial premium rate is guaranteed for the first [12] months of continuous enrollment under the Policy, based on new enrollee premium rates in force at the time of your enrollment. After the first [12] months of enrollment, premium rates may be adjusted annually. If you move or change your enrollment options your premium rate may also change[LK1]].							

Right to Change
Premium

We may change premium annually at renewal. We will provide at least 30 days advance notice of any change in premium.

## **Description of Coverage**

The Policy will pay benefits shown on the Benefit Summary. These benefits are subject to Limitations and Exclusions and other terms included in the Policy. The percentages listed below are based upon the share of the Maximum Contract Allowance paid by Delta Dental (Contract Benefit Level) and your share of the cost (Enrollee Coinsurance).

Your share of cost may be higher depending on the applicability of deductibles, maximums, the difference between the Provider's Accepted Fee and the Maximum Contract Allowance or charges for non-covered services.

Payment for covered services performed for you by a Delta Dental PPO<sup>SM</sup> Provider is calculated based on the Maximum Contract Allowance, which is the lesser of the submitted fee on the claim or the PPO Provider's Contracted Fee. Delta Dental Providers have agreed to accept the PPO Provider's Contracted Fee as the full charge for covered services.

Payment for covered services performed for you by a Delta Dental Premier<sup>®</sup> Provider is calculated based on the Maximum Contract Allowance, [which is the lesser of the submitted fee on the claim or the PPO Provider's Contracted Fee for a PPO Provider in the same geographic area.][which is the lesser of the submitted fee on the claim or the Premier Provider's Contracted Fee.]. Premier Providers have agreed to accept the Premier Provider's Contracted Fee as the full charge for covered services.

Payment for covered services performed for you by a Non-Delta Dental Provider is also calculated based on the Maximum Contract Allowance. Non-Delta Dental Providers do not limit their charges for services and may bill you for their normal charges, which may be higher than the Maximum Contract Allowance for the service.

### Benefits [LK2]

Plan [XX[LK3]]	Paid by Delta Dental	Paid by Patient
Diagnostic & Preventive Benefits[LK4]	XX[LK5]%	XX%
Basic Benefits	XX[LK6]%	XX%
Major Benefits	XX <sub>[LK7]</sub> %	XX%
[Orthodontic Benefits	XX[LK8]%	XX%]

### **Deductibles and Maximums Per Enrollee**

#### **Annual Deductible\***

For each enrollee per [Policy Year][Calendar Year] is \$[XX[LK9]]
For each family per [Policy Year][Calendar Year] is \$[XX[LK10]]

[The Deductible does not apply to Diagnostic and Preventive Services[LK11].]

Maximum Amount	<ul> <li>\$[XXX][LK12] per Enrollee per [Policy Year][Calendar Year[LK13]].</li> <li>\$[XXX][LK14] per [[Enrollee/per dependent child Enrollee]per [Lifetime/Policy Year[LK15]] for Orthodontic Benefits]</li> <li>[The Maximum Amount does not apply to Diagnostic and Preventive Services[LK16].]</li> <li>The plan option you choose may have a waiting period on some of the services</li> </ul>							
Benefit Waiting Period	(a period of time you must be enrolled before certain services are covered).  Check your Benefit Summary in your Policy for any applicable waiting periods. No exceptions or credits are given for prior coverage.							
	<b>Limitations and Exclusions</b>							
Limitations	[Services limited by age, type of procedure and/or frequency include but are not limited to:  • x-rays; • exams; • cleanings; • fluoride treatment; • space maintainers; • sealants; • periodontal services; • fillings; • single crowns, inlays/onlays and cast restorations; • denture relining, rebasing or adjustments; • pupal therapy; • root canal (endodontic) treatment or retreatment; • recementation; • prosthodontic appliances or dental implants; • fixed bridge or removable dentures; • periodontal scaling and root planing; • orthodontic treatment; • dental accident; • specialist consultations [LK17];]							
Exclusions	<ul> <li>[Policy exclusions include but are not limited to:</li> <li>treatment that falls under workers' compensation or employers' liability unless prohibited by law;</li> <li>cosmetic dentistry or surgery procedures</li> <li>maxillofacial prosthetics;</li> <li>services for congenital or developmental malformations except when services provided to newborn children for medically diagnosed congenital defects or birth abnormalities;</li> <li>services and/or appliances to alter the vertical dimension or restore structure loss from attrition;</li> <li>any single procedure started prior to the date the Enrollee became covered under the plan;</li> </ul>							

# **Exclusions** prescription and non-prescription drugs; experimental procedures; charges for anesthesia, other than general anesthesia and IV sedation in connection with oral surgery or selected endodontic and periodontal surgical procedures; extraoral grafts; interim implants; hospitalization costs; treatment by someone other than a provider; plaque control programs; dietary instruction; x-ray duplications, cancer screening, tobacco counseling or broken appointments; dental practice administrative services; services or supplies covered by any other health plan; treatment rendered by a person who ordinarily resides in your household or who is related to you (or to your spouse); procedures having a questionable prognosis Temporomandibular Joint Dysfunction treatment [LK18]:1 The Policy limits payment to the least costly professionally accepted dental procedure This is a summary of the Limitations and Exclusions and is not intended to be a comprehensive listing. If you would like to receive/view a complete listing please visit our website at www.deltadentalins.com or contact our Customer Service Center tollfree at 1-800-521-2651. **Pre-existing Condition** There are no pre-existing condition limitations under this Policy. Limitations **Eligibility** At least one enrolled family member must be designated as the Primary **Eligibility** Enrollee. Primary Enrollees electing to enroll their eligible family members must enroll them: 1) at the time the Primary Enrollee enrolls; 2) within 90 days of the Primary Enrollee's initial enrollment; or 3) within 31 days of a Qualifying Status Change. Eligible family members include the Primary Enrollee's spouse, domestic partner}, and unmarried dependent children until the end of the month of their 19<sup>th</sup> birthday (includes dependent children of the spouse or domestic partner. Unmarried dependent children are eligible from birth to their 19<sup>th</sup> birthday. However, an unmarried child over age 19 may remain eligible 1) up to their 25<sup>th</sup> birthday if a full-time student in an accredited school; or 2) if that child is incapable of self-support because of a physical disability or mental incapacity and is chiefly dependent on the Primary Enrollee for support and maintenance. Please contact our Customer Service Center at 1-800-521-2651 if you have any questions regarding eligibility.

	Enrollment Information
[Minimum Enrollment Period	Delta Dental Primary Enrollees and their dependents selecting dental coverage must enroll for a minimum of [12] months. If coverage is voluntarily discontinued, Primary Enrollees and their covered family members may not re-enroll during the [12]-month period immediately following the voluntary termination [LK19].]
Enrollment Grace Period	There is a period of 10 days from your coverage effective date which you may rescind this Policy and receive a full refund, provided you and all enrolled family members have not used any benefits under this Policy.

# IMPORTANT: In the event of any inconsistency between this Outline of Coverage and the Policy, the terms of the Policy will control.

Premium Information							
Premiums for the Delta Dental PPO Plan are based on the prevailing dental costs in the region where you live (based on your ZIP code), your choice of three enrollment options: single-party enrollment, two-party enrollment, or a family enrollment of three or more persons, and your choice of Plan.							
	Plan Option	[XX[LK20]]					
T. G.L.	Enrollment Option	[Individual[LK21]]					
Your Selection	Payment Frequency:	[Monthly[LK22]]					
	Premium Payment	[\$XX. <mark>XX</mark> [LK23]]					

Underwritten by **Dentegra Insurance Company** and Administered by Delta Dental Insurance Company

P.O. Box 1809 Alpharetta, GA 30023-1809 Toll Free Customer Service Telephone Number: 800-521-2651 Website: [www.deltadentalins.com] SERFF Tracking Number: WESA-126743950 State:

Filing Company: Dentegra Insurance Company State Tracking Number: 46347

Company Tracking Number: I-SLE-C-AR-09

TOI: H101 Individual Health - Dental Sub-TOI: H101.000 Health - Dental

Product Name: Dentegra SLE AR

Project Name/Number: Dentegra SLE AR/I-SLE-C-AR-09

# **Rate Information**

Rate data applies to filing.

Filing Method:

Rate Change Type: Neutral

Overall Percentage of Last Rate Revision: 0.000%

**Effective Date of Last Rate Revision:** 

Filing Method of Last Filing:

**Company Rate Information** 

Company Name:	Overall %	Overall % Rate	Written	# of Policy	Written	Maximum %	Minimum %
	Indicated	Impact:	Premium	Holders	Premium for	Change (where	Change (where
	Change:		Change for	Affected for this	this Program:	required):	required):
			this	Program:			
			Program:				
Dentegra Insurance	0.000%	0.000%	\$0	0	\$0	0.000%	0.000%
Company							

Arkansas

SERFF Tracking Number: WESA-126743950 State: Arkansas
Filing Company: Dentegra Insurance Company State Tracking Number: 46347

Company Tracking Number: I-SLE-C-AR-09

TOI: H10I Individual Health - Dental Sub-TOI: H10I.000 Health - Dental

Product Name: Dentegra SLE AR

Project Name/Number: Dentegra SLE AR/I-SLE-C-AR-09

# Rate/Rule Schedule

Schedule Document Name: Affected Form Rate Rate Action Information: Attachments

Item Numbers: Action:\*

Status: (Separated with

commas)

Approved- Rating Manual Exhibits I-SLE-C-AR-09, New DIC SLE

Closed EF-I-SLE-ST-09, Individual Rating 08/09/2010 OOC-I-SLE-AR- Manual Exhibits

2010 7-8-10.pdf

# DENTEGRA INSURANCE COMPANY DENTAL INDIVIDUAL MANUAL RATE FORMULA

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# Exhibit I Rating Formula Summary

	<b>Enrollee</b>	<u>Spouse</u>	<u>Child</u>	Comments						
In l	Network									
	Cost per User	Cost per User	Cost per User	Exhibit III						
Χ	Utilization	Utilization	Utilization	Exhibit IV						
Χ	Coinsurance	Coinsurance	Coinsurance	Input						
Χ	Trend	Trend	Trend	Exhibit II						
/	Misc_Dent_Fact	Misc_Dent_Fact	Misc_Dent_Fact	Exhibit II						
/	12	12	12	Monthly rate						
=	Monthly Rates	Monthly Rates	Monthly Rates							
	Total Monthly Rates	Total Monthly Rates	Total Monthly Rates	Total across all lines of service						
-	Waiting Period Credit	Waiting Period Credit	Waiting Period Credit	Exhibit VII						
-	Maximum Credit	Maximum Credit	Maximum Credit	Exhibit VIII						
-	Deductible Credit	Deductible Credit	Deductible Credit	Exhibit VIII						
Х	Individual Selection Adj	Individual Selection Adj	Individual Selection Adj	Exhibit IX						
Х	Richness of Benefits Adj	Richness of Benefits Adj	Richness of Benefits Adj	Exhibit X						
Х	PPO Discount	PPO Discount	PPO Discount	Exhibit XI						
Х	In Network Util	In Network Util	In Network Util	Exhibit II						
=	In Network Adj Rate	In Network Adj Rate	In Network Adj Rate							
Х	Out Network Util	Out Network Util	Out Network Util	Exhibit II						
=	Out Network Adj Rate	Out Network Adj Rate	Out Network Adj Rate							
	Adult Ortho Rate	Adult Ortho Rate	Child Ortho Rate	Exhibit XII						
On	e Party = (In Network Adj	Enrollee Rate + Out Netwo	ork Adj Enrollee Rate + Ado	ult Ortho Rate) / (1-Admin)						
Tw	• ''	Enrollee Rate + Out Netwo	•							
	•	Adj Spouse Rate + Out Ne								
	0.2015 x (In Network Adj Child Rate + Out Network Adj Child Rate)) +									
(1.88 x Adult Ortho Rate + 0.24 x Child Ortho Rate)) / (1-Admin)										
Three Party = ((In Network Adj Enrollee Rate + Out Network Adj Enrollee Rate +										
0.8973 x (In Network Adj Spouse Rate + Out Network Adj Spouse Rate) +										
1.93 x (In Network Adj Child Rate + Out Network Adj Child Rate)) +										
	(1.88 x Adult Ortho Rate + 2.0 x Child Ortho Rate)) / (1-Admin) (if fam deduct = 0)									
Th	• • • • • • • • • • • • • • • • • • • •	dj Enrollee Rate + Out Net	•							
	•	Ndj Spouse Rate + Out Ne								
	· ·		etwork Adj Child AGG Rate							
	(1.88 x Adult Ortho Rate + 2.0 x Child Ortho Rate)) / (1-Admin) (if fam deduct > 0)									

# **Exhibit II**

# **Miscellaneous Factors**

<u>Factor</u>	<u>Definition</u>											
<u>г астог</u> А	Deductible per Individual											
В	•	Enrollee: Max [ 0.50, Diagnostic coinsur x 0.4602 + Preventive coinsur x 0.5398 ]										
В		Spouse: Max [ 0.50, Diagnostic coinsur x 0.4639 + Preventive coinsur x 0.5361 ]										
В	Child: Max [ 0.50, Diagnostic coinsur x 0.4575 + Preventive coinsur x 0.5425]											
C	Enrollee: If Crown coinsur < 50% then 1.2586 - 0.005172 x Crown coinsur; else 1.00											
C		Spouse: If Crown coinsur < 50% then 1.2586 - 0.005172 x Crown coinsur; else 1.00										
Č	Child: 1.00	00 /0 (11011 1.2	2000 0.000	172 X Olowii con	11301, 0130 1.00							
M	Min [ 12, Prosth Waiting Pe	riad in Manths	s 1 / 12									
N	Min [ 12, Crowns Waiting P		-									
P	Enrollee: Max [ 0.50, Dent		-	daes coinsur x (	7279 1							
P	Spouse: Max [ 0.50, Dentu			-	-							
P	Child: Max [ 0.50, Denture			-	-							
Ϋ́	1.0 - 0.4 ^ (0.001 x Maximu		_		00 1							
Ϋ́	1.0 - 0.4 ^ (0.001 x 9999^1	, ,	Maximum = 0	•								
Z	Max [ 0.50, Crown coinsur	,	viazaniani o	,								
Admin	See Exhibit V	ı										
	See Exhibit VIII											
Trend	3%/year from 1/1/2002 thr	u 12/31/2002	and 5%/vear	from 1/1/2003 tl	nru Eff Date							
Ded_Factor	0 <= deductible per individ											
	25 < deduct/individual <= 5											
	50 < deduct/individual <= 1		,	•	,,							
	deductible per individual >			`	,,							
In Network Util	30% unless another factor	is more appro	priate									
Out Network Util	70% unless another factor	is more appro	priate									
	<u>Enrollee</u>	Spouse	Child									
Stabilization	0.9985	1.0219	0.9235									
U_D&P_Coeff	1.4618	1.4618	1.4618									
U_D&P^2_Coeff	-0.7467	-0.7467	-0.7467									
Misc_Dent_Fact	0.9894	0.9903	0.9704									
Rest_Usage	0.4348	0.4257	0.5602									
OtherBasic_Usag	ge 0.5652	0.5743	0.4398									
Util - Basic LOS	0.3304	0.3243	0.4436									
Util - Crown LOS	0.2765	0.2840	0.0380									
Util - Prosth LOS	0.1699	0.1842	0.0123									
Wait_Fact (not w	aive on initial) 0.13145	0.13145	0.13145									
Wait_Fact (waive	e on intial EEs) 0.0250		0.0250									
Agg_Fact	1.0000	1.0000	((Deduct pe	er Family/Deduc	t per Individual -1)	852435)/1.8						
				_Credit_Adj								
		<u>Maximum</u>	<u>Factor</u>	<u>Maximum</u>	<u>Factor</u>							
		<500	0.80	800 - 849	0.92							
		500 - 549	0.82	850 - 899	0.94							
		550 - 599	0.84	900 - 949	0.96							
		600 - 649	0.86	950 - 999	0.98							

650 - 699

700 - 799

0.88

0.90

1,000 +

1.00

# Exhibit III Cost per User

### **Diagnostic and Preventive:**

Cost Per User = [Constant + Ded\_Coeff x A + Max\_Coeff x Y + D&P\_Coeff x B + Crown\_Coeff x Z + Prosth\_Coeff x P] x (1-Ded\_Factor) x State Factor x Stabilization

### **Simple Restorations:**

Cost Per User = [Constant + Ded\_Coeff x A + Max\_Coeff x Y + D&P\_Coeff x B + Crown\_Coeff x Z + Prosth\_Coeff x P] x C x State Factor x Stabilization

#### Other Basic, Crowns and Prosthodontics

Cost Per User = [Constant + Ded\_Coeff x A + Max\_Coeff x Y + D&P\_Coeff x B + Crown\_Coeff x Z + Prosth\_Coeff x P] x State Factor x Stabilization

Enrollee	Constant	Ded_Coeff	Max_Coeff	D&P_Coeff	Crown_Coeff	Prosth_Coeff
Crowns	67.4966	-	84.2177	-	46.8301	-
Diagnostic	80.3916	-	-	-	-	-
Other Basic	116.7371	-	48.7755	-	-	-
Preventive	78.0551	-	-	-	-	-
Prosthodontics	57.9701	-	44.3402	-	-	92.6872
Simple Restorations	90.2753	-	20.1419	-	-	-

Spouse	Constant	Ded_Coeff	Max_Coeff	D&P_Coeff	Crown_Coeff	Prosth_Coeff
Crowns	79.9197	-	100.2565	-	25.4774	-
Diagnostic	78.2858	(0.0756)	-	-	-	-
Other Basic	153.6545	-	-	-	-	-
Preventive	74.7910	-	-	-	-	-
Prosthodontics	63.8846	-	70.2103	-	-	67.0704
Simple Restorations	105.0966	-	-	-	-	-

Child	Constant	Ded_Coeff	Max_Coeff	D&P_Coeff	Crown_Coeff	Prosth_Coeff
Crowns	11.0198	-	-	-	-	-
Diagnostic	64.2618	-	20.4836	-	-	-
Other Basic	74.4443	-	-	-	-	-
Preventive	77.2091	-	-	10.3675	-	-
Prosthodontics	3.6790	-	-	-	-	-
Simple Restorations	94.2539	-	-	-	-	-

# Exhibit IV Utilization

#### Utilization =

```
(Enrollee) Max [ 0.50, (U_D&P_Coeff x B + U_D&P^2_Coeff x B^2)*.79195 ] (Spouse) Max [ 0.50, (U_D&P_Coeff x B + U_D&P^2_Coeff x B^2) x .79195 ] x 0.95 (Child) Max [ 0.50, (U_D&P_Coeff x B + U_D&P^2_Coeff x B^2) x .79195 ] x 0.90
```

#### Note

See Exhibit II for miscellaneous factors.

# Exhibit V Administrative Charges

Claims	Acquisition	General		Premium	
<b>Processing</b>	& Services	Overhead	<u>Risk</u>	<u>Tax</u>	Commission
1.35%	9.00%	5.00%	5.50%	2.06%	15.00%

Total Administration is the sum of all of the above components.

#### **Note**

All admin charges are variable, most notably commission. This is an example of the recommended administrative charges. Exceptions regarding maximum admin charge by state are as follows:

Nevada	25%
New Hampshire	30%
South Dakota	30%
Washington	40%

### **Exhibit VI**

# **State Factors**

State	Enrollee	Spouse	Child	State	Enrollee	Spouse	Child
AK	0.9721	0.9489	1.0716	MT	0.6450	0.6296	0.7110
AL	0.6243	0.6094	0.6882	NC	0.5491	0.5360	0.6053
AR	0.5852	0.5712	0.6451	ND	0.6512	0.6356	0.7179
ΑZ	0.8126	0.7932	0.8958	NE	0.6656	0.6497	0.7338
CA	1.0321	1.0074	1.1378	NH	0.7590	0.7409	0.8367
CO	0.8977	0.8762	0.9896	NJ	0.9235	0.9014	1.0181
CT	0.9946	0.9708	1.0964	NM	0.7875	0.7687	0.8681
DC	0.6717	0.6556	0.7405	NV	0.8070	0.7877	0.8896
DE	0.7778	0.7592	0.8574	NY	0.7762	0.7576	0.8557
FL	0.8298	0.8100	0.9148	OH	0.5239	0.5114	0.5775
GA	0.6880	0.6715	0.7584	OK	0.7955	0.7765	0.8770
HI	0.6869	0.6705	0.7572	OR	0.8267	0.8069	0.9113
IA	0.5614	0.5480	0.6189	PA	0.5064	0.4943	0.5583
ID	0.7519	0.7339	0.8289	PR	0.3848	0.3756	0.4242
IL	0.7190	0.7018	0.7926	RI	0.7956	0.7766	0.8771
IN	0.5283	0.5157	0.5824	SC	0.6439	0.6285	0.7098
KS	0.6444	0.6290	0.7104	SD	0.6006	0.5862	0.6621
KY	0.5235	0.5110	0.5771	TN	0.6131	0.5984	0.6759
LA	0.5732	0.5595	0.6319	TX	0.7588	0.7407	0.8365
MA	0.8975	0.8760	0.9894	UT	0.8189	0.7993	0.9028
MD	0.5137	0.5014	0.5663	VA	0.6548	0.6391	0.7218
ME	0.6942	0.6776	0.7653	VT	0.6871	0.6707	0.7575
MI	0.7304	0.7129	0.8052	WA	1.1092	1.0827	1.2228
MN	0.8480	0.8277	0.9348	WI	0.6800	0.6637	0.7496
MO	0.6850	0.6686	0.7551	WV	0.4655	0.4544	0.5132
MS	0.5985	0.5842	0.6598	WY	0.8791	0.8581	0.9691

Multiple to Out of Network Region Factors to adjust percentile

Program Allowance based on 95th	1.0073
Program Allowance based on 90th	1.0000
Program Allowance based on 85th	0.9924
Program Allowance based on 80th	0.9842
Program Allowance based on 75th	0.9760
Program Allowance based on 70th	0.9669
Program Allowance based on 60th	0.9462
Program Allowance based on 50th	0.9222

<sup>\*</sup> If reimbursement for out of network is based on the Dentegra Provider's Contracted Fee, use the PPO In Network Factors.

If reimbursement for out of network is based on the amount shown on the Table of Allowances please see exhibit XV for rate development.

In Alaska and Massachusetts out of network program allowances will be based on the 80th percentile of greater.

In Kentucky the difference between the amount payable for PPO In Network providers and Out of Netowrk providers will not exceed 25%.

# Exhibit VII Waiting Period Credit

Waiting Period Credit =
[ (Cost\_per\_User\_Prosth x M x Prosth Coinsurance +
 Cost\_Per\_User\_Crowns x N x Crown Coinsurance ) x
 Wait\_Fact x Trend x Area\_Fact / (Misc\_Dent\_Fact) ]
 x Util / [ 12 x (1-Admin) ]

### Note

See Exhibit II for miscellaneous factors.

# Exhibit VIII(a)

# **Maximum & Deductible Credits**

# Deductible Credit Calculation

<u>Description</u>	<u>Formula</u>
Ded Lower Limit	0 if D&P not exempt; otherwise: (Diag_Cost_per_User + Prev_Cost_per_User) / (Stabilization)
Ded Upper Limit	(1) + Deductible / (State Factor x Trend)
% Ded Lower	0 if D&P not exempt; otherwise: [ (1) - (next cost bracket<(1) from Category 1 Table) ] / (diff between cost bracket>(1) and cost bracket<(1))
% Ded Upper	0 if D&P not exempt; otherwise: [ (2) - (next cost bracket<(2) from Category 1 Table) ] / (diff between cost bracket>(2) and cost bracket<(2))
Freq Ded Lower	Actual number of cases for (1) from Category 1 Table (interpolated value using (3))
Freq Ded Upper	Actual number of cases for (2) from Category 1 Table (interpolated value using (4))
Amount Ded Lower	Actual approved amount for (1) from Category 1 Table (interpolated value using (3))
Amount Ded Upper	Actual approved amount for (2) from Category 1 Table (interpolated value using (4))
Ded Credit	[(8) - (7) - (2)x(6) + (1)x(5)]/(17) + (2) - (1)
Ded Credit with Factors	(9) x Trend x State Factor
Ded Credit with Coinsur	(10) x (Simple Restoration Coins x Rest_Usage + Other Basic Coins x OtherBasic_Usage) x Stabilization x Util
Monthly Ded Credit	[ (11)] / 12 x Agg_Fact
	Ded Upper Limit % Ded Lower % Ded Upper Freq Ded Lower Freq Ded Upper Amount Ded Lower Amount Ded Upper Ded Credit Ded Credit with Factors Ded Credit with Coinsur

## **Maximum Credit Calculation**

<u>Description</u>	<u>Formula</u>
(12) Max Limit	(Diag_Cost_per_User + Prev_Cost_per_User) x (1 - DiagCoinsur/(21)) + [Max + (11) x Agg_Fact /
	(Stabilization x Util) + (Prosth_Cost_per_User x Prosth Coinsur x M + Crown_Cost_per_User x Crown Coinsur x N) /
	(Stabilization x Misc_Dent_Fact) x Trend x Wait_Fact ] / (21)
(13) Max Limit '93	(12) / State Factor x Trend)
(14) % Max Limit '93	0 if maximum=0; otherwise: [(13) - (next cost bracket<(13) from Category 1 Table)] / (diff between cost bracket>(13) and cost bracket<(1))
(15) # Max Limit '93	Actual number of cases for (13) from Category 1 Table (interpolated value using (14))
(16) \$ Max Limit '93	Actual approved amount for (13) from Category 1 Table (interpolated value using (14))
(17) Total No. Cases	Constant from Category 1 Table
(18) Total Amt Approved	Constant from Category 1 Table
(19) Est Amt Given Max	0 if maximum=0; otherwise: (16) + (13) x [ (17) - (15) ]
(20) Max Credit	0 if (18)<(19); otherwise: [ (18) - (19) ] / (17) x Max_Credit_Adj
(21) Major Service Coinsur	[ OtherBasic_Coinsur x Basic_Util + Crown_Coinsur x Crown_Util + Prosth_Coinsur x Prosth_Util ] / (Basic_Util+Crown_Util+Prosth_Util)
(22) Adj Max Credit	(20) x (21) x Trend x State Factor
Monthly Max Credit	[ (22) x Stabilization x Util ] / 12

# Exhibit VIII(b) - Maximum and Deductible Credits Category 1 Table (Full Benefits - i.e. all copays >= 50%)

1		Enrollee	Enrollee	Spouse	Spouse	Child	Child	1		Enrollee	Enrollee	Spouse	Spouse	Child	Child
Lower	Upper 2	<u>Nx</u> 113	<u>Ax</u> 1,601	<u>Nx</u> 73	<u>Ax</u>	<u>Nx</u> 169	<u>Ax</u> 3,244	<u>Lowe</u> 14		<u>Nx</u> 144,777	<u>Ax</u> 13,440,174	<u>Nx</u> 86,653	<u>Ax</u> 7,916,919	<u>Nx</u> 157,529	<u>Ax</u> 13,947,766
2	4	226	3,203	73 145	1,010 2,019	338	6,487	144		150,525	14,287,978	89,823	8,384,738	162,130	14,625,375
4	6	338	4,804	218	3,029	507	9,731	14		156,289	15,161,119	93,045	8,873,369	166,333	15,260,743
6	8	451	6,405	290	4,038	676	12,974	15:		161,961	16,043,213	96,149	9,356,841	170,757	15,946,155
8	10	564	8,006	363	5,048	844	16,218	150		167,524	16,930,935	99,105	9,829,583	175,507	16,700,770
10	12	703	10,640	457	6,826	1,085	21,390	16		172,985	17,821,216	101,985	10,298,807	180,251	17,473,688
12	14	857	13,844	562	9,029	1,364	27,629	16-		178,330	18,713,656	104,850	10,776,889	184,642	18,207,035
14	16	1,011	17,049	668	11,232	1,643	33,869	168		183,546	19,605,069	107,689	11,261,602	188,715	18,902,978
16	18	1,165	20,253	774	13,435	1,923	40,108	17:	2 176	188,558	20,481,415	110,420	11,738,772	192,673	19,594,599
18	20	1,319	23,458	879	15,638	2,202	46,348	170	180	193,352	21,339,334	113,031	12,205,443	196,552	20,287,913
20	22	1,473	26,662	985	17,841	2,482	52,587	180		197,930	22,177,085	115,522	12,660,648	200,350	20,982,277
22	24	1,627	29,867	1,091	20,044	2,761	58,827	18-		202,309	22,996,325	117,901	13,105,276	204,034	21,671,185
24	26	1,781	33,071	1,196	22,248	3,041	65,066	18		206,532	23,803,540	120,195	13,543,113	207,519	22,337,166
26	28	1,976	38,289	1,329	25,807	3,506	77,338	19:		210,600	24,597,815	122,403	13,973,690	210,799	22,977,660
28	30	2,198	44,796	1,478	30,236	4,069	93,606	190		214,514	25,377,909	124,527	14,396,325	213,876	23,591,034
30	32	2,517	55,729	1,696	37,702	4,825	118,514	200 200		218,274 221,883	26,142,040	126,571	14,810,916	216,788	24,182,622
32 34	34 36	2,837 3,235	66,662 81,092	1,913 2,168	45,168 54,356	5,595 6,401	145,503 175,418	20		221,883	26,889,966 27,620,465	128,539 130,432	15,218,234 15,617,676	219,571 222,228	24,759,639 25,321,060
36	38	3,766	101,605	2,100	66,939	7,382	213,455	21:		228,649	28,332,435	132,253	16,008,899	224,761	25,866,316
38	40	4,460	129,747	2,494	84,458	8,789	269,869	21		231,855	29,033,763	134,015	16,394,603	227,212	26,402,901
40	42	5,667	180,830	3,753	119,424	10,616	346,793	220		234,987	29,730,877	135,726	16,776,045	229,604	26,935,993
42	44	7,224	250,824	4,735	163,553	12,711	439,567	224		238,066	30,428,401	137,391	17,153,774	231,952	27,468,825
44	46	9,094	338,996	5,855	216,433	14,892	540,865	228		241,090	31,125,904	139,008	17,527,415	234,256	28,001,045
46	48	11,654	463,441	7,428	292,835	17,340	659,103	233		244,061	31,822,954	140,579	17,896,593	236,517	28,532,302
48	50	15,037	633,479	9,550	399,404	20,088	797,090	230		246,978	32,519,119	142,103	18,260,931	238,734	29,062,247
50	52	18,649	823,811	11,825	519,206	22,959	947,790	24	244	249,829	33,211,045	143,590	18,621,821	240,908	29,589,937
52	54	21,898	1,001,664	13,858	630,394	25,776	1,101,335	24		252,601	33,895,062	145,048	18,981,681	243,039	30,115,742
54	56	24,816	1,165,407	15,671	732,202	28,559	1,258,034	24		255,294	34,570,539	146,477	19,340,283	245,126	30,639,314
56	58	27,418	1,317,080	17,278	825,918	31,319	1,419,040	25		257,909	35,236,846	147,878	19,697,398	247,171	31,160,309
58	60	29,704	1,455,406	18,678	910,706	34,053	1,584,244	250		260,445	35,893,353	149,251	20,052,799	249,172	31,678,378
60	62	31,880	1,588,938	20,011	992,550	36,839	1,757,138	260		262,903	36,539,428	150,595	20,406,256	251,130	32,193,177
62	64	34,155	1,733,027	21,419	1,081,736	39,752	1,943,714	26		265,289	37,176,076	151,907	20,756,595	253,045	32,704,364
64	66	36,527	1,888,065	22,900	1,178,559	42,792	2,144,473	266 273		267,615	37,806,917	153,174	21,100,402	254,916	33,211,320
66 68	68 70	38,998 41,566	2,054,441 2,232,545	24,455 26,084	1,283,313 1,396,292	45,959 49,252	2,359,916 2,590,540	27.		269,877 272,074	38,429,324 39,042,779	154,398 155,577	21,437,245 21,766,771	256,744 258,529	33,713,917 34,211,809
70	72	44,181	2,419,804	27,746	1,515,372	52,642	2,834,294	280		274,205	39,646,760	156,713	22,088,628	260,271	34,704,647
72	74	46,791	2,611,963	29,402	1,637,304	56,096	3,089,637	284		276,272	40,240,747	157,804	22,402,464	261,969	35,192,085
74	76	49,396	2,808,999	31,050	1,762,059	59,615	3,356,819	28		278,274	40,824,220	158,852	22,707,924	263,624	35,673,775
76	78	51,995	3,010,887	32,692	1,889,606	63,198	3,636,092	29:		280,211	41,396,658	159,855	23,004,656	265,235	36,149,369
78	80	54,589	3,217,605	34,327	2,019,916	66,845	3,927,707	29	300	282,083	41,957,540	160,815	23,292,307	266,804	36,618,521
80	82	57,220	3,433,536	35,973	2,154,884	70,533	4,229,130	30	304	283,891	42,506,353	161,739	23,572,461	268,331	37,081,245
82	84	59,925	3,661,323	37,647	2,295,590	74,210	4,537,114	30-		285,635	43,042,910	162,638	23,848,352	269,820	37,538,323
84	86	62,705	3,900,923	39,347	2,441,963	77,876	4,851,531	30		287,315	43,566,697	163,510	24,119,770	271,270	37,989,447
86	88	65,559	4,152,630	41,074	2,594,108	81,530	5,172,332	31:		288,931	44,077,203	164,356	24,386,506	272,682	38,434,307
88	90	68,487	4,416,736	42,828	2,752,128	85,172	5,499,466	310		290,484	44,573,917	165,176	24,648,351	274,055	38,872,596
90	92	71,433	4,688,782	44,585	2,914,273	88,723	5,826,455	320		291,980	45,057,218	165,974	24,905,561	275,392	39,304,398
92 94	94 96	74,341 77,210	4,963,227 5,239,912	46,321 48,036	3,078,064 3,243,417	92,101 95,308	6,144,645 6,453,346	32- 32-		293,443 294,877	45,535,276 46,009,239	166,758 167,531	25,161,547 25,416,754	276,698 277,973	39,731,426 40,153,684
94 96	98	80,040	5,239,912	49,731	3,410,244	98,342	6,751,865	333		294,877	46,009,239	168,291	25,416,754	277,973	40,153,684
98	100	82,832	5,799,366	51,405	3,578,462	101,205	7,039,508	33		290,260	46,943,916	169,040	25,924,449	280,433	40,982,912
100	104	88,410	6,376,338	54,747	3,923,836	106,645	7,600,963	34		299,003	47,405,671	169,778	26,177,113	281,623	41,390,916
104	108	94,056	6,982,749	58,118	4,285,722	111,864	8,160,388	34		300,335	47,866,935	170,504	26,428,978	282,792	41,796,697
108	112	99,755	7,616,666	61,498	4,662,115	116,993	8,729,081	34		301,651	48,327,570	171,220	26,679,955	283,941	42,200,095
112	116	105,450	8,272,956	64,775	5,040,349	122,270	9,335,073	35		302,949	48,787,439	171,925	26,929,959	285,070	42,600,945
116	120	111,132	8,950,728	67,930	5,417,447	127,726	9,983,471	350		304,231	49,246,408	172,619	27,178,903	286,179	42,999,088
120	124	116,770	9,646,228	71,042	5,801,648	133,048	10,638,052	360		305,495	49,704,339	173,302	27,426,699	287,267	43,394,360
124	128	122,331	10,354,969	74,189	6,202,920	137,925	11,257,911	36		306,742	50,161,096	173,974	27,673,261	288,335	43,786,599
128	132	127,837	11,078,434	77,361	6,620,008	142,458	11,852,069	36		307,973	50,616,543	174,636	27,918,501	289,383	44,175,643
132	136	133,408	11,832,314	80,490	7,044,125	147,257	12,499,659	372		309,186	51,070,669	175,286	28,162,343	290,411	44,561,267
136	140	139,063	12,620,382	83,565	7,473,456	152,426	13,217,507	370		310,369	51,519,653	175,922	28,403,366	291,421	44,943,995
380	384	311,520	51,960,649	176,541	28,640,634	292,414	45,324,318	800		394,675	101,429,566	223,862	56,894,984	339,421	70,734,225
384	388	312,638	52,393,796	177,144	28,874,159	293,390	45,701,770	810		396,534	102,946,460	224,904	57,744,547	339,884	71,111,476
388	392	313,728	52,820,134	177,733	29,104,577	294,347	46,075,755	820	830	398,335	104,434,823	225,897	58,565,030	340,346	71,492,962

# Exhibit VIII(b) - Maximum and Deductible Credits Category 1 Table (Full Benefits - i.e. all copays >= 50%)

		Enrollee	Enrollee	Spouse	Spouse	Child	Child			Enrollee	Enrollee	Spouse	Spouse	Child	Child
Lower	<u>Upper</u>	<u>Nx</u>	<u>Ax</u>	<u>Nx</u>	<u>Ax</u>	<u>Nx</u>	<u>Ax</u>	Lower	<u>Upper</u>	<u>Nx</u>	<u>Ax</u>	<u>Nx</u>	<u>Ax</u>	<u>Nx</u>	<u>Ax</u>
392 396	396 400	314,788 315,820	53,239,518 53,651,719	178,308 178,869	29,331,852 29,555,872	295,285 296,204	46,446,137 46,812,763	830 840	840 850	400,079 401,766	105,893,513 107,321,385	226,843 227,741	59,355,474 60,114,920	340,808 341,270	71,878,675 72,268,604
400	404	316,823	54,056,505	179,416	29,776,524	297,105	47,175,484	850	860	403,397	107,321,363	228,593	60,844,099	341,730	72,662,141
404	408	317,798	54,453,647	179,950	29,993,696	297,986	47,534,148	860	870	404,990	110,097,606	229,438	61,574,287	342,174	73,046,848
408	412	318,744	54,842,915	180,469	30,207,278	298,849	47,888,603	870	880	406,551	111,465,245	230,288	62,317,549	342,596	73,417,532
412	416	319,661	55,224,077	180,974	30,417,155	299,692	48,238,699	880	890	408,080	112,820,323	231,143	63,073,989	342,998	73,773,772
416	420	320,549	55,596,904	181,465	30,623,217	300,517	48,584,284	890	900	409,577	114,162,204	232,003	63,843,715	343,379	74,115,144
420	424	321,408	55,961,165	181,943	30,825,352	301,323	48,925,207	900	910	411,042	115,489,741	232,863	64,622,650	343,739	74,442,277
424	428	322,239	56,316,630	182,406	31,023,447	302,110	49,261,316	910	920	412,456	116,786,981	233,698	65,388,636	344,091	74,763,879
428	432	323,050	56,665,979	182,858	31,218,506	302,878	49,592,603	920	930	413,802	118,034,309	234,487	66,120,500	344,444	75,091,247
432 436	436 440	323,858 324,664	57,016,556 57,369,939	183,306 183,749	31,412,934 31,607,587	303,629 304,366	49,919,192	930 940	940 950	415,078	119,230,253 120,373,424	235,231 235,928	66,817,220	344,801 345,160	75,424,499 75,763,687
440	444	325,470	57,726,730	184,191	31,802,920	305,090	50,242,340 50,562,866	950	960	416,284 417,422	121,462,435	236,579	67,477,874 68,101,540	345,521	76,108,859
444	448	326,277	58,086,933	184,630	31,998,912	305,801	50,880,670	960	970	418,501	122,505,953	237,190	68,692,822	345,882	76,457,789
448	452	327,085	58,450,550	185,066	32,195,543	306,500	51,195,651	970	980	419,571	123,550,747	237,788	69,276,703	346,233	76,799,889
452	456	327,893	58,817,585	185,500	32,392,795	307,186	51,507,708	980	990	420,638	124,602,794	238,375	69,856,153	346,571	77,133,621
456	460	328,701	59,188,041	185,931	32,590,645	307,860	51,816,740	990	1,000	421,701	125,662,022	238,951	70,430,959	346,898	77,458,742
460	464	329,510	59,561,922	186,360	32,789,076	308,521	52,122,647	1,000	1,020	423,865	127,848,704	240,109	71,601,931	347,516	78,083,798
464	468	330,319	59,939,230	186,786	32,988,066	309,170	52,425,327	1,020	1,040	425,954	130,002,876	241,244	72,772,806	348,130	78,716,315
468	472	331,128	60,319,969	187,210	33,187,596	309,806	52,724,679	1,040	1,060	427,861	132,008,425	242,319	73,903,401	348,766	79,384,054
472	476	331,938	60,704,142	187,632	33,387,646	310,429	53,020,602	1,060	1,080	429,608	133,879,462	243,339	74,996,907	349,418	80,082,288
476	480	332,748	61,091,752	188,051	33,588,196	311,039	53,312,996	1,080	1,100	431,368	135,795,565	244,346	76,097,258	350,041	80,762,035
480 484	484 488	333,557 334,351	61,482,322 61,869,653	188,467 188,878	33,789,250 33,989,968	311,638 312,227	53,601,948 53,888,864	1,100 1,120	1,120 1,140	433,156 434,953	137,780,725 139,811,728	245,352 246,356	77,214,904 78,351,083	350,629 351,190	81,416,929 82,051,903
488	492	335,129	62,252,002	189,285	34,190,001	312,808	54,173,985	1,140	1,160	436,758	141,888,931	247,359	79,505,735	351,722	82,665,832
492	496	335,890	62,629,235	189,688	34,389,312	313,381	54,457,243	1,160	1,180	438,573	144,012,778	248,360	80,678,795	352,226	83,257,569
496	500	336,634	63,001,220	190,085	34,587,862	313,945	54,738,571	1,180	1,200	440,339	146,121,409	249,362	81,873,047	352,729	83,855,564
500	510	338,433	63,913,810	191,067	35,085,813	315,325	55,436,338	1,200	1,220	442,050	148,194,207	250,358	83,079,329	353,246	84,479,832
510	520	340,151	64,802,437	192,038	35,588,028	316,665	56,127,567	1,220	1,240	443,737	150,272,799	251,337	84,284,936	353,770	85,124,548
520	530	341,787	65,665,464	192,999	36,094,290	317,965	56,811,465	1,240	1,260	445,402	152,356,256	252,299	85,489,198	354,303	85,790,040
530	540	343,353	66,506,793	193,952	36,605,747	319,224	57,486,045	1,260	1,280	447,043	154,443,650	253,244	86,691,443	354,844	86,476,640
540	550	344,950	67,378,259	194,923	37,136,287	320,423	58,140,565	1,280	1,300	448,683	156,559,804	254,172	87,890,183	355,384	87,174,439
550 560	560 570	346,596	68,293,557	195,918 196,937	37,689,863 38,266,953	321,558 322,629	58,771,618	1,300	1,320 1,340	450,349	158,743,368	255,091	89,094,433	355,899	87,850,557 88,501,178
570	570 580	348,292 350,039	69,253,690 70,259,659	196,937	38,868,037	322,629	59,377,927 59,958,210	1,320 1,340	1,340	452,011 453,670	160,955,284 163,195,402	256,011 256,931	90,318,117 91,561,267	356,387 356,848	89,125,224
580	590	351,835	71,312,484	199,048	39,493,604	324,579	60,511,215	1,360	1,380	455,324	165,463,571	257,853	92,823,914	357,282	89,721,617
590	600	353,636	72,387,568	200,121	40,134,443	325,478	61,047,421	1,380	1,400	456,970	167,753,187	258,774	94,104,907	357,690	90,290,230
600	610	355,423	73,470,806	201,192	40,783,513	326,355	61,578,499	1,400	1,420	458,562	170,002,037	259,673	95,375,397	358,083	90,844,605
610	620	357,213	74,573,651	202,263	41,443,626	327,214	62,107,249	1,420	1,440	460,101	172,206,005	260,538	96,613,835	358,464	91,388,240
620	630	359,005	75,696,158	203,334	42,114,792	328,054	62,633,308	1,440	1,460	461,586	174,362,942	261,367	97,818,821	358,831	91,920,616
630	640	360,800	76,838,381	204,406	42,797,019	328,877	63,156,315	1,460	1,480	463,018	176,470,698	262,161	98,988,952	359,185	92,441,212
640	650	362,614	78,009,672	205,489	43,495,747	329,677	63,673,563	1,480	1,500	464,395	178,527,090	262,920	100,122,814	359,526	92,949,514
650	660	364,489	79,238,767	206,608	44,229,069	330,447	64,178,382	1,500	1,520	465,738	180,555,902	263,657	101,235,978	359,850	93,438,478
660 670	670 680	366,428 368,430	80,528,788 81,881,000	207,766 208,962	44,999,041 45,806,430	331,185 331,891	64,669,814 65,147,224	1,520 1,540	1,540 1,560	467,064 468,372	182,585,122 184,614,055	264,385 265,102	102,348,991	360,152 360,432	93,900,907 94,335,938
680	690	370,495	83,296,674	210,196	46,651,999	332,565	65,609,976	1,540	1,580	469,663	186,642,011	265,810	103,461,464 104,573,006	360,432	94,335,936
690	700	372,620	84,774,992	211,465	47,534,534	333,209	66,058,225	1,580	1,600	470,937	188,668,297	266,508	105,683,229	360,929	95,120,353
700	710	374,748	86,277,496	212,719	48,420,486	333,839	66,502,686	1,600	1,620	472,183	190,676,902	267,194	106,788,932	361,148	95,472,647
710	720	376,845	87,779,737	213,933	49,291,262	334,462	66,948,258	1,620	1,640	473,366	192,608,471	267,862	107,878,427	361,358	95,815,336
720	730	378,912	89,281,109	215,110	50,146,087	335,078	67,394,794	1,640	1,660	474,485	194,457,522	268,510	108,948,238	361,561	96,150,108
730	740	380,949	90,781,010	216,247	50,984,183	335,686	67,842,151	1,660	1,680	475,549	196,238,218	269,130	109,985,584	361,758	96,479,883
740	750	382,956	92,278,823	217,345	51,804,762	336,287	68,290,184	1,680	1,700	476,561	197,951,366	269,721	110,986,984	361,951	96,804,930
750	760	384,942	93,780,053	218,426	52,622,060	336,871	68,732,082	1,700	1,720	477,522	199,597,436	270,285	111,952,203	362,138	97,124,640
760	770	386,915	95,291,773	219,510	53,452,220	337,431	69,160,520	1,720	1,740	478,464	201,228,129	270,832	112,898,897	362,316	97,432,841
770 780	780 790	388,876	96,813,738 98,345,700	220,596 221,685	54,295,295	337,965	69,574,992	1,740 1,760	1,760 1,780	479,399 480,325	202,863,832 204,504,230	271,365 271,886	113,833,744	362,484 362,642	97,727,197 98,007,309
780 790	790 800	390,825 392,762	98,345,700	221,685	55,151,337 56,020,399	338,473 338,957	69,974,994 70,360,019	1,760	1,780	480,325 481,244	204,504,230	271,886	114,756,220 115,665,806	362,642 362,791	98,007,309
1,800	1,820	482,158	207,803,042	272,896	116,574,010	362,930	98,524,803	3,250	3,275	514,486	283,969,360	292,214	162,271,642	365,867	105,123,591
1,820	1,840	483,060	209,455,668	273,394	117,485,612	363,062	98,765,466	3,275	3,300	514,466	284,568,785	292,340	162,687,498	365,875	105,123,391
1,840	1,860	483,939	211,083,031	273,881	118,387,725	363,185	98,994,173	3,300	3,325	514,846	285,156,348	292,464	163,097,603	365,883	105,175,521
1,860	1,880	484,794	212,684,047	274,358	119,279,865	363,301	99,210,590	3,325	3,350	515,022	285,742,726	292,586	163,503,162	365,891	105,201,495
1,880	1,900	485,626	214,257,774	274,824	120,161,608	363,409	99,414,400	3,350	3,375	515,197	286,327,836	292,705	163,904,062	365,899	105,227,636
1,900	1,920	486,434	215,803,271	275,280	121,032,534	363,509	99,605,289	3,375	3,400	515,369	286,911,594	292,822	164,300,188	365,906	105,253,944

# Exhibit VIII(b) - Maximum and Deductible Credits Category 1 Table (Full Benefits - i.e. all copays >= 50%)

		Enrollee	Enrollee	Spouse	Spouse	Child	Child			Enrollee	Enrollee	Spouse	Spouse	Child	Child
Lower	<u>Upper</u>	<u>Nx</u>	<u>Ax</u>	<u>Nx</u>	<u>Ax</u>	<u>Nx</u>	<u>Ax</u>	Lower	<u>Upper</u>	<u>Nx</u>	<u>Ax</u>	<u>Nx</u>	<u>Ax</u>	Nx	<u>Ax</u>
1,920	1,940	487,221	217,323,979	275,728	121,896,822	363,602	99,784,364	3,400	3,425	515,540	287,493,917	292,936	164,691,425	365,914	105,280,420
1,940	1,960	487,998	218,839,624	276,179	122,775,608	363,691	99,958,568	3,425	3,450	515,710	288,074,719	293,049	165,077,659	365,922	105,307,062
1,960	1,980	488,765	220,352,388	276,634	123,671,704	363,778	100,128,752	3,450	3,475	515,877	288,653,917	293,159	165,458,775	365,930	105,333,870
1,980	2,000 2,025	489,523 490,455	221,861,896 223,738,644	277,093 277,668	124,585,279	363,862 363,964	100,294,797 100,499,485	3,475	3,500	516,043 516,208	289,231,427 289,807,165	293,267 293,372	165,834,659 166,205,196	365,938 365,946	105,360,844 105,387,984
2,000 2,025	2,025	490,455	225,736,644	278,236	125,743,246 126,900,769	364,063	100,499,465	3,500 3,525	3,525 3,550	516,208	290,381,047	293,372	166,570,273	365,953	105,367,964
2,050	2,075	492,238	227,398,567	278,777	128,017,870	364,158	100,702,270	3,550	3,575	516,531	290,952,988	293,576	166,929,774	365,961	105,442,758
2,075	2,100	493,076	229,151,061	279,289	129,088,304	364,245	101,078,986	3,575	3,600	516,690	291,522,906	293,675	167,283,586	365,969	105,470,392
2,100	2,125	493,879	230,848,508	279,773	130,110,631	364,327	101,251,374	3,600	3,625	516,847	292,087,344	293,772	167,631,985	365,977	105,497,996
2,125	2,150	494,646	232,489,503	280,228	131,084,299	364,403	101,413,053	3,625	3,650	516,999	292,640,931	293,866	167,975,096	365,984	105,525,313
2,150	2,175	495,388	234,093,762	280,666	132,030,961	364,475	101,569,026	3,650	3,675	517,147	293,183,466	293,958	168,312,812	365,992	105,552,336
2,175	2,200	496,109	235,670,440	281,091	132,959,480	364,545	101,720,926	3,675	3,700	517,292	293,714,744	294,048	168,645,028	365,999	105,579,059
2,200	2,225	496,810	237,218,484	281,503	133,869,192	364,612	101,868,621	3,700	3,725	517,432	294,234,564	294,136	168,971,637	366,006	105,605,475
2,225	2,250	497,489	238,736,838	281,901	134,759,432	364,676	102,011,975	3,725	3,750	517,568	294,742,773	294,222	169,292,547	366,013	105,631,589
2,250	2,275	498,151	240,233,905	282,289	135,636,462	364,738	102,151,801	3,750	3,775	517,699	295,239,408	294,306	169,607,983	366,020	105,657,327
2,275	2,300	498,803	241,720,998	282,671	136,508,690	364,797	102,287,809	3,775	3,800	517,826	295,720,758	294,387	169,917,126	366,027	105,681,865
2,300	2,325	499,442	243,197,538	283,047	137,375,799	364,854	102,419,881	3,800	3,825	517,948	296,186,579	294,467	170,219,865	366,033	105,705,185
2,325	2,350	500,070	244,662,948	283,416	138,237,473	364,909	102,547,900	3,825	3,850	518,065	296,636,624	294,544	170,516,090	366,038	105,727,268
2,350 2,375	2,375 2,400	500,686 501,291	246,116,647 247,558,058	283,780 284,136	139,093,394 139,943,248	364,961 365,011	102,671,747 102,791,307	3,850 3,875	3,875 3,900	518,177 518,284	297,070,650 297,488,409	294,618 294,691	170,805,689 171,088,552	366,044 366,049	105,748,097 105,767,653
2,375	2,400	501,291	248,986,600	284,487	140,786,718	365,059	102,791,307	3,900	3,925	518,386	297,466,409	294,761	171,066,552	366,053	105,785,919
2,425	2,423	502,466	250,401,697	284,831	141,623,487	365,104	103,017,092	3,925	3,950	518,483	298,274,148	294,830	171,633,628	366,058	105,802,875
2,450	2,475	503,036	251,802,767	285,168	142,453,239	365,147	103,123,083	3,950	3,975	518,576	298,641,636	294,896	171,895,619	366,062	105,818,504
2,475	2,500	503,594	253,189,234	285,500	143,275,658	365,188	103,224,318	3,975	4,000	518,663	298,991,877	294,959	172,150,430	366,065	105,832,789
2,500	2,525	504,139	254,554,679	285,824	144,089,150	365,227	103,321,604	4,000	4,100	518,985	300,296,406	295,197	173,113,927	366,077	105,880,677
2,525	2,550	504,667	255,892,039	286,140	144,890,398	365,264	103,416,647	4,100	4,200	519,271	301,484,756	295,409	173,994,601	366,085	105,915,877
2,550	2,575	505,178	257,200,494	286,449	145,679,004	365,300	103,509,382	4,200	4,300	519,522	302,550,540	295,596	174,787,689	366,091	105,937,808
2,575	2,600	505,674	258,479,224	286,749	146,454,567	365,335	103,599,748	4,300	4,400	519,764	303,592,452	295,764	175,517,577	366,095	105,956,355
2,600	2,625	506,152	259,727,407	287,041	147,216,686	365,369	103,687,680	4,400	4,500	520,010	304,680,409	295,917	176,199,095	366,100	105,978,427
2,625	2,650	506,615	260,944,224	287,325	147,964,961	365,402	103,773,116	4,500	4,600	520,254	305,791,055	296,058	176,840,022	366,106	106,004,067
2,650	2,675	507,060	262,128,854	287,601	148,698,992	365,433	103,855,991	4,600	4,700	520,491	306,888,123	296,189	177,447,629	366,112	106,032,739
2,675	2,700	507,490	263,283,796	287,869	149,420,436	365,463	103,936,984	4,700	4,800	520,719	307,969,984	296,309	178,019,877	366,119	106,064,548
2,700	2,725	507,902	264,403,411	288,129	150,126,524	365,492	104,016,470	4,800	4,900	520,930	308,996,367	296,419	178,555,168	366,125	106,097,048
2,725	2,750	508,296	265,486,236	288,381	150,816,508	365,521	104,094,372	4,900	5,000	521,103	309,860,416	296,519	179,049,131	366,131	106,123,525
2,750	2,775	508,679	266,543,793	288,625	151,491,925	365,548	104,170,201	5,000	5,100	521,245	310,580,327	296,609	179,505,566	366,135	106,144,492
2,775	2,800	509,054	267,590,474	288,862	152,155,395	365,574	104,243,355	5,100	5,200	521,362	311,187,820	296,690	179,928,795	366,138	106,160,662
2,800 2,825	2,825 2,850	509,422 509,782	268,625,912 269,649,738	289,094 289,318	152,806,593 153,445,194	365,599 365,623	104,313,774 104,381,396	5,200 5,300	5,300 5,400	521,455 521,526	311,677,972 312,058,465	296,764 296,830	180,317,173 180,671,126	366,140 366,141	106,171,831 106,178,330
2,850	2,875	510,135	270,661,588	289,537	154,070,875	365,645	104,361,396	5,400	5,500	521,526	312,056,465	296,893	181,013,880	366,143	106,176,330
2,875	2,900	510,133	271,661,092	289,748	154,683,311	365,667	104,508,011	5,500	5,600	521,677	312,884,783	296,954	181,351,642	366,145	106,195,997
2,900	2,925	510,820	272,647,886	289,954	155,282,178	365,687	104,566,883	5,600	5,700	521,763	313,363,628	297,013	181,684,004	366,147	106,208,850
2,925	2,950	511,151	273,621,600	290,152	155,867,153	365,706	104,622,718	5,700	5,800	521,855	313,887,983	297,070	182,010,562	366,150	106,224,501
2,950	2,975	511,475	274,581,870	290,345	156,437,910	365,724	104,675,454	5,800	5,900	521,953	314,459,083	297,125	182,331,010	366,153	106,243,053
2,975	3,000	511,791	275,528,326	290,531	156,994,126	365,740	104,725,033	5,900	6,000	522,047	315,016,177	297,174	182,625,199	366,156	106,262,043
3,000	3,025	512,098	276,453,970	290,710	157,537,177	365,756	104,772,117	6,000	7,000	522,465	317,681,700	297,404	184,101,635	366,168	106,339,359
3,025	3,050	512,392	277,349,119	290,885	158,068,031	365,770	104,817,087	7,000	8,000	522,646	319,030,435	297,529	185,024,987	366,171	106,359,720
3,050	3,075	512,673	278,213,145	291,054	158,586,412	365,784	104,859,902	8,000	9,000	522,777	320,135,723	297,618	185,774,243	366,174	106,386,057
3,075	3,100	512,942	279,045,419	291,217	159,092,046	365,797	104,900,521	9,000	10,000	522,859	320,898,262	297,673	186,279,864	366,178	106,419,247
3,100	3,125	513,198	279,845,313	291,375	159,584,656	365,809	104,938,902	10,000	50,000	523,277	324,777,927	297,961	189,413,417	366,203	106,648,643
3,125	3,150	513,442	280,612,198	291,527	160,063,968	365,821	104,975,004								
3,150	3,175	513,673	281,345,444	291,674	160,529,707	365,831	105,008,787								
3,175	3,200	513,891	282,044,423	291,815	160,981,598	365,841	105,040,208								
3,200	3,225	514,098	282,708,762	291,951	161,419,516	365,850	105,069,122								
3,225	3,250	514,296	283,349,223	292,084	161,848,930	365,859	105,096,721								

# Exhibit VIII(c) - Maximum and Deductible Credits Category 1 Table (Partial Benefits/Plan 1 - i.e. D&P copay >= 50%)

		Enrollee	Enrollee			Spouse	Spouse			Child	Child
Lower	<u>Upper</u>	<u>Nx</u>	<u>Ax</u>	Lower	<u>Upper</u>	<u>Nx</u>	<u>Ax</u>	<u>Lower</u>	<u>Upper</u>	<u>Nx</u>	<u>Ax</u>
-	10	559	4,946	-	10	377	3,317		10	190	1,617
10	20	3,566	54,941	10	20	2,411	37,092	10	20	1,400	22,046
20 30	30 40	6,848 10,983	140,989 293,312	20 30	30 40	4,566 7,096	93,666 186,639	20 30	30 40	3,598 7,325	80,943 218,905
40	50	21,456	786,684	40	50	13,554	490,675	40	50	14,931	573,650
50	60	37,502	1,687,667	50	60	23,331	1,038,837	50	60	25,110	1,147,744
60	70	48,873	2,439,122	60	70	30,189	1,492,081	60	70	35,706	1,850,395
70	80	61,682	3,415,921	70	80	38,139	2,098,183	70	80	48,461	2,819,507
80	90	75,709	4,622,927	80	90	46,708	2,835,061	80	90	62,428	4,016,349
90	100	91,001	6,093,385	90	100	55,750	3,704,488	90	100	75,055	5,228,364
100	110	105,846	7,669,014	100	110	64,554	4,638,402	100	110	85,495	6,334,452
110	120	120,771	9,400,238	110	120	73,146	5,634,797	110	120	96,238	7,580,232
120	130	135,240	11,225,114	120	130	81,167	6,645,889	120	130	105,889	8,796,042
130 140	140 150	149,471 163,680	13,160,539 15,235,752	130 140	140 150	89,110 96,696	7,726,313 8,834,033	130 140	140 150	115,053 123,886	10,043,052 11,332,458
150	160	177,440	17,381,691	150	160	104,024	9,976,793	150	160	131,736	12,555,873
160	170	190,251	19,507,102	160	170	110,704	11,084,600	160	170	139,806	13,894,348
170	180	202,192	21,605,786	170	180	117,086	12,206,114	170	180	146,737	15,111,587
180	190	211,753	23,381,623	180	190	122,040	13,125,979	180	190	152,527	16,186,729
190	200	220,281	25,050,845	190	200	126,571	14,012,767	190	200	157,873	17,233,127
200	220	234,002	27,937,760	200	220	133,588	15,488,963	200	220	165,717	18,884,119
220	240	243,684	30,167,683	220	240	138,530	16,626,745	220	240	171,481	20,212,803
240	260	250,993	31,996,734	240	260	142,073	17,513,537	240	260	176,181	21,390,252
260	280	255,842	33,307,378	260	280	144,563	18,186,573	260	280	179,784	22,365,419
280	300	259,412	34,343,096	280	300	146,260	18,679,577	280	300	182,709	23,215,468
300	320	261,768	35,074,358	300 320	320	147,482	19,058,754	300 320	320	184,975 186,776	23,918,585 24,514,040
320 340	340 360	263,458 264,721	35,632,724 36,075,365	340	340 360	148,387 148,974	19,357,540 19,563,168	340	340 360	188,188	25,009,128
360	380	265,639	36,415,438	360	380	149,439	19,735,221	360	380	189,336	25,434,586
380	400	266,307	36,676,233	380	400	149,790	19,872,077	380	400	190,314	25,816,486
400	420	266,825	36,888,872	400	420	150,037	19,973,309	400	420	191,052	26,119,253
420	440	267,266	37,078,725	420	440	150,229	20,055,905	420	440	191,656	26,379,062
440	460	267,548	37,205,645	440	460	150,382	20,124,899	440	460	192,121	26,588,310
460	480	267,763	37,306,883	460	480	150,479	20,170,487	460	480	192,491	26,762,566
480	500	267,937	37,392,177	480	500	150,583	20,221,497	480	500	192,814	26,920,992
500	550	268,221	37,540,999	500	550	150,740	20,304,080	500	550	193,415	27,235,889
550	600	268,385	37,635,094	550	600	150,827	20,354,058	550	600	193,753	27,429,655
600	650	268,482	37,695,359	600	650	150,867	20,379,064	600	650	193,978	27,569,989
650	700 750	268,535	37,731,089	650	700	150,893	20,396,524	650 700	700 750	194,102 194,196	27,653,627 27,721,599
700 750	750 800	268,566 268,585	37,753,531 37,768,352	700 750	750 800	150,906 150,915	20,405,923 20,412,834	700 750	750 800	194,196	27,721,599 27,767,171
800	850	268,601	37,781,508	800	850	150,913	20,412,634	800	850	194,290	27,707,171
850	900	268,618	37,796,370	850	900	150,924	20,420,301	850	900	194,313	27,816,398
900	950	268,626	37,803,777	900	950	150,926	20,422,149	900	950	194,334	27,835,944
950	1,000	268,633	37,810,609	950	1,000	150,927	20,423,138	950	1,000	194,360	27,861,394
1,000	1,050	268,636	37,813,681	1,000	1,100	150,929	20,425,276	1,000	1,050	194,375	27,876,703
1,050	1,100	268,637	37,814,771	1,100	1,150	150,932	20,428,599	1,050	1,100	194,384	27,886,379
1,100	1,150	268,639	37,817,011	1,150	1,200	150,933	20,429,765	1,100	1,150	194,391	27,894,313
1,150	1,250	268,641	37,819,463	1,200	1,600	150,934	20,431,326	1,150	1,200	194,398	27,902,456
1,250	1,300	268,642	37,820,746	1,600	1,700	150,935	20,432,997	1,200	1,250	194,400	27,904,941
1,300	1,350	268,643	37,822,086	1,700	2,200	150,936	20,435,117	1,250	1,300	194,402	27,907,529
1,350	1,800	268,644	37,823,886	2,200	20,000	150,937	20,445,254	1,300	1,350	194,407	27,914,147
1,800 6,000	6,000 8,000	268,645 268,646	37,829,664 37,836,957					1,350 1,400	1,400 1,450	194,408 194,409	27,915,531 27,916,962
0,000	0,000	200,040	37,030,937					1,400	1,600	194,409	27,916,962
								1,600	1,700	194,413	27,923,228
								1,700	1,900	194,414	27,925,083
								1,900	2,300	194,415	27,927,325
								2,300	2,500	194,416	27,929,737
								2,500	8,000	194,417	27,936,875

# Exhibit VIII(d) - Maximum and Deductible Credits Category 1 Table (Partial Benefits/Plan 2 - i.e. D&P, Simple Restor. copays >= 50%)

Lower	<u>Upper</u> 10	Enrollee Nx 397	Enrollee Ax 3,493	Lower	<u>Upper</u> 10	Spouse Nx 263	<b>Spouse</b> <u>Ax</u> 2,295	<u>Lower</u>	Upper 10	<b>Child Nx</b> 130	Child <u>Ax</u> 1,129
10	20	2,472	38,067	10	20	1,648	2,295	10	20	1,009	16,001
20	30	4,857	100,811	20	30	3,178	65,493	20	30	2,762	63,050
30	40	7,911	213,441	30	40	5,030	133,545	30	40	5,945	181,067
40	50	16,159	602,191	40	50	10,168	375,584	40	50	12,396	482,094
50	60	28,620	1,301,842	50	60	17,932	811,054	50	60	20,818	957,275
60	70	37,300	1,875,641	60	70	23,341	1,168,479	60	70	29,486	1,532,229
70	80	46,866	2,605,215	70	80	29,482	1,636,705	70	80	39,578	2,298,967
80	90	57,285	3,502,207	80	90	35,963	2,194,554	80	90	50,393	3,225,524
90	100	68,648	4,594,957	90	100	42,668	2,839,350	90	100	59,950	4,142,945
100	110	79,463	5,742,947	100	110	49,212	3,533,932	100	110	67,696	4,963,898
110	120	90,482	7,021,792	110	120	55,594	4,274,202	110	120	75,891	5,914,404
120	130	101,107	8,362,005	120	130	61,675	5,040,964	120	130	83,359	6,855,180
130	140	111,797	9,816,166	130	140	67,675 73,662	5,857,216	130	140	90,734	7,859,017 8,900,898
140 150	150 160	122,743 133,354	11,415,354 13,070,460	140 150	150 160	79,518	6,731,550 7,644,741	140 150	150 160	97,870 104,483	9,931,733
160	170	143,560	14,763,655	160	170	85,094	8,569,958	160	170	111,355	11,071,675
170	180	153,272	16,470,869	170	180	90,518	9,523,482	170	180	117,487	12,149,169
180	190	161,474	17,994,860	180	190	95,037	10,362,842	180	190	122,815	13,138,762
190	200	169,171	19,502,444	190	200	99,303	11,198,286	190	200	127,982	14,150,663
200	220	182,777	22,367,632	200	220	106,559	12,726,785	200	220	136,162	15,873,890
220	240	194,115	24,983,349	220	240	112,612	14,123,090	220	240	143,008	17,454,656
240	260	204,037	27,470,068	240	260	117,922	15,453,714	240	260	149,222	19,012,405
260	280	212,442	29,744,495	260	280	122,342	16,650,031	260	280	154,560	20,457,212
280	300	219,537	31,805,914	280	300	126,125	17,749,536	280	300	159,355	21,851,453
300	320	225,644	33,704,207	300	320	129,404	18,767,996	300	320	163,440	23,120,358
320	340	230,966	35,464,036	320	340	132,144	19,674,005	320	340	167,025	24,306,263
340 360	360 380	235,554 239,441	37,073,523 38,513,993	340 360	360 380	134,552 136,682	20,518,412	340 360	360 380	170,174 173,090	25,410,571 26,492,035
380	400	242,848	39,845,521	380	400	138,611	21,308,023 22,061,467	380	400	175,657	27,495,080
400	420	245,842	41,075,460	400	420	140,264	22,740,160	400	420	177,839	28,390,862
420	440	248,471	42,207,630	420	440	141,681	23,350,307	420	440	179,793	29,232,195
440	460	250,810	43,261,489	440	460	142,960	23,927,003	440	460	181,550	30,023,853
460	480	252,916	44,252,804	460	480	144,054	24,441,771	460	480	183,092	30,749,572
480	500	254,766	45,160,691	480	500	145,027	24,919,233	480	500	184,414	31,398,759
500	550	258,632	47,188,735	500	550	147,010	25,961,034	500	550	187,233	32,877,919
550	600	261,500	48,836,305	550	600	148,545	26,844,281	550	600	189,292	34,060,485
600	650	263,754	50,243,389	600	650	149,747	27,595,536	600	650	190,982	35,115,675
650	700	265,502	51,421,946	650	700	150,644	28,201,108	650	700	192,200	35,937,208
700 750	750 800	266,798 267,795	52,361,544	700 750	750 800	151,325 151,924	28,694,877	700 750	750 800	193,168 193,927	36,638,407
800	850	268,654	53,134,330 53,843,162	800	850	152,382	29,158,868 29,536,424	800	850	193,927	37,226,751 37,727,731
850	900	269,387	54,484,412	850	900	152,745	29,854,135	850	900	195,018	38,151,259
900	950	269,956	55,011,076	900	950	153,033	30,120,587	900	950	195,376	38,483,034
950	1,000	270,455	55,497,656	950	1,000	153,309	30,389,882	950	1,000	195,652	38,751,865
1,000	1,050	270,814	55,865,726	1,000	1,050	153,456	30,540,637	1,000	1,050	195,910	39,016,651
1,050	1,100	271,142	56,218,495	1,050	1,100	153,611	30,707,348	1,050	1,100	196,125	39,247,613
1,100	1,150	271,409	56,518,565	1,100	1,150	153,764	30,879,283	1,100	1,150	196,294	39,437,626
1,150	1,200	271,625	56,772,133	1,150	1,200	153,870	31,003,628	1,150	1,200	196,430	39,597,544
1,200	1,250	271,810	56,998,666	1,200	1,250	153,966	31,121,135	1,200	1,250	196,549	39,743,043
1,250	1,300	271,977	57,211,497	1,250	1,300	154,043	31,219,331	1,250	1,300	196,636	39,853,923
1,300 1,350	1,350 1,400	272,111 272,211	57,389,047 57,526,601	1,300 1,350	1,350 1,400	154,091 154,135	31,283,006 31,343,510	1,300 1,350	1,350 1,400	196,716 196,779	39,959,914 40,046,888
1,400	1,400	272,211	57,652,052	1,400	1,450	154,135	31,417,572	1,400	1,450	196,779	40,046,886
1,450	1,500	272,379	57,770,098	1,450	1,500	154,231	31,482,567	1,450	1,500	196,902	40,224,551
1,500	1,600	272,488	57,938,432	1,500	1,600	154,291	31,575,626	1,500	1,600	196,971	40,331,312
1,600	1,700	272,581	58,091,687	1,600	1,700	154,337	31,651,339	1,600	1,700	197,008	40,392,304
1,700	1,800	272,631	58,179,071	1,700	1,800	154,373	31,714,341	1,700	1,800	197,042	40,451,849
1,800	1,900	272,665	58,242,095	1,800	1,900	154,394	31,753,022	1,800	1,900	197,069	40,501,745
1,900	2,000	272,689	58,288,730	1,900	2,000	154,408	31,780,518	1,900	2,000	197,080	40,523,138
2,000	2,100	272,711	58,333,891	2,000	2,100	154,422	31,809,111	2,000	2,100	197,090	40,543,393
2,100	2,200	272,724	58,361,877	2,100	2,200	154,431	31,828,483	2,100	2,200	197,096	40,556,279
2,200	2,300	272,743	58,404,471	2,200	2,300	154,440	31,848,665	2,200	2,300	197,099	40,563,072
2,300	2,400	272,751 272,761	58,423,382 58,447,834	2,300	2,400 2,500	154,443 154,447	31,855,712	2,300	2,400 2,500	197,105 197,110	40,577,135 40,589,348
2,400 2,500	2,500 2,600	272,761	58,447,834	2,400 2,500	2,500	154,447	31,865,527 31,875,762	2,400 2,500	2,500	197,110	40,589,348
2,600	2,700	272,700	58,471,075	2,600	2,700	154,455	31,886,385	2,600	2,700	197,112	40,594,366
2,700	2,800	272,777	58,490,248	2,700	3,500	154,458	31,896,270	2,700	2,800	197,113	40,608,068
2,800	3,000	272,782	58,505,024	3,500	4,000	154,459	31,899,913	2,800	2,900	197,119	40,613,784
3,000	3,500	272,788	58,523,913	4,000	20,000	154,460	31,910,050	2,900	3,000	197,120	40,616,782
3,500	4,500	272,789	58,528,093					3,000	3,500	197,122	40,622,986
4,500	5,000	272,790	58,533,017					3,500	4,000	197,123	40,626,657
5,000	7,000	272,792	58,545,864					4,000	8,000	197,124	40,633,795
7,000	8,000	272,793	58,553,157								

## Exhibit VIII(e) - Maximum and Deductible Credits Category 1 Table (Partial Benefits/Plan 3 - i.e. D&P, Simple Restor., Simple Extract. copays >= 50%)

<u>Lower</u>	Upper 10	Enrollee Nx 331	Enrollee <u>Ax</u> 2,899	Lower	Upper 10	Spouse Nx 212	<b>Spouse</b> <u>Ax</u> 1,846	Lower	Upper 10	Child Nx 97	<b>Child</b> <u>Ax</u> 826
10	20	2,052	31,769	10	20	1,367	21,159	10	20	761	12,117
20	30	4,168	87,543	20	30	2,710	56,481	20	30	2,342	54,661
30	40	7,023	192,902	30	40	4,431	119,744	30	40	5,354	166,412
40	50	15,002	569,209	40	50	9,433	355,473	40	50	11,560	456,014
50	60	27,219	1,255,184	50	60 70	17,042	782,283	50	60	19,723	916,541
60 70	70 80	35,679 45,072	1,814,440 2,530,907	60 70	80	22,321 28,382	1,131,174 1,593,287	60 70	70 80	28,066 37,836	1,470,001 2,212,256
80	90	55,328	3,413,999	80	90	34,780	2,144,098	80	90	48,244	3,104,089
90	100	66,538	4,491,914	90	100	41,426	2,783,242	90	100	57,486	3,991,346
100	110	77,154	5,618,769	100	110	47,894	3,469,769	100	110	64,908	4,777,959
110	120	87,968	6,873,829	110	120	54,171	4,197,933	110	120	72,810	5,694,478
120	130	98,441	8,194,920	120	130	60,183	4,956,052	120	130	80,049	6,606,477
130 140	140 150	109,006 119,856	9,632,072 11,217,422	130 140	140 150	66,107 72,068	5,761,981 6,632,588	130 140	140 150	87,151 94,031	7,573,192 8,577,809
150	160	130,392	12,860,962	150	160	77,888	7,540,166	150	160	100,476	9,582,480
160	170	140,559	14,547,786	160	170	83,399	8,454,594	160	170	107,167	10,692,442
170	180	150,263	16,253,603	170	180	88,794	9,403,018	170	180	113,119	11,738,382
180	190	158,425	17,770,206	180	190	93,315	10,242,700	180	190	118,324	12,705,237
190	200	166,149	19,283,124	190	200	97,570	11,075,958	190	200	123,348	13,689,333
200 220	220 240	179,770 191,180	22,151,628 24,784,118	200 220	220 240	104,871 111,021	12,613,674 14,032,541	200 220	220 240	131,505 138,439	15,407,962 17,009,283
240	260	201,229	27,302,689	240	260	116,387	15,377,340	240	260	144,763	18,594,725
260	280	209,772	29,614,552	260	280	120,921	16,604,413	260	280	150,274	20,086,115
280	300	217,038	31,725,816	280	300	124,824	17,738,847	280	300	155,232	21,527,691
300	320	223,360	33,690,984	300	320	128,196	18,786,030	300	320	159,516	22,858,253
320	340	228,915	35,527,830	320	340	131,070	19,736,342	320	340	163,259	24,096,488
340 360	360 380	233,671 237,744	37,196,266	340	360 380	133,606	20,625,741	340 360	360 380	166,607 169,761	25,270,368
380	400	241,294	38,705,654 40,093,111	360 380	400	135,839 137,868	21,453,696 22,246,256	380	400	172,516	26,440,063 27,516,672
400	420	244,413	41,374,363	400	420	139,595	22,955,374	400	420	174,893	28,492,862
420	440	247,237	42,590,484	420	440	141,091	23,599,465	420	440	177,049	29,421,460
440	460	249,697	43,698,807	440	460	142,420	24,198,678	440	460	179,043	30,319,870
460	480	251,932	44,750,904	460	480	143,601	24,754,366	460	480	180,770	31,132,922
480	500	253,899	45,716,269	480	500	144,625	25,256,878	480	500	182,267	31,867,634
500 550	550 600	258,009 261,076	47,872,198 49,634,087	500 550	550 600	146,716 148,386	26,355,290 27,315,719	500 550	550 600	185,544 188,013	33,587,715 35,006,680
600	650	263,521	51,160,890	600	650	149,672	28,119,249	600	650	190,040	36,272,334
650	700	265,402	52,429,408	650	700	150,672	28,794,412	650	700	191,591	37,318,206
700	750	266,846	53,476,252	700	750	151,429	29,343,236	700	750	192,800	38,194,239
750	800	267,956	54,336,932	750	800	152,081	29,848,314	750	800	193,751	38,930,933
800	850	268,884	55,102,145	800	850	152,581	30,260,505	800	850	194,507	39,554,246
850	900	269,688	55,805,679	850	900	152,984	30,613,389	850	900	195,108	40,080,465
900 950	950 1,000	270,332 270,858	56,401,761 56,914,897	900 950	950 1,000	153,297 153,591	30,902,982 31,189,728	900 950	950 1,000	195,577 195,919	40,514,551 40,847,765
1,000	1,050	271,236	57,302,525	1,000	1,050	153,768	31,371,226	1,000	1,050	196,229	41,165,851
1,050	1,100	271,588	57,681,149	1,050	1,100	153,949	31,565,959	1,050	1,100	196,504	41,461,405
1,100	1,150	271,885	58,014,904	1,100	1,150	154,125	31,763,783	1,100	1,150	196,708	41,690,937
1,150	1,200	272,134	58,307,158	1,150	1,200	154,240	31,898,852	1,150	1,200	196,876	41,888,454
1,200	1,250	272,349	58,570,517	1,200	1,250	154,352 154,443	32,035,967	1,200	1,250	197,034	42,081,754
1,250 1,300	1,300 1,350	272,541 272,692	58,815,244 59,015,262	1,250 1,300	1,300 1,350	154,443	32,152,022 32,227,569	1,250 1,300	1,300 1,350	197,152 197,250	42,232,147 42,361,974
1,350	1,400	272,810	59,177,514	1,350	1,400	154,550	32,296,427	1,350	1,400	197,325	42,465,345
1,400	1,450	272,903	59,309,991	1,400	1,450	154,603	32,371,939	1,400	1,450	197,408	42,583,366
1,450	1,500	272,986	59,432,437	1,450	1,500	154,655	32,448,680	1,450	1,500	197,470	42,674,939
1,500	1,600	273,117	59,634,936	1,500	1,600	154,721	32,550,961	1,500	1,600	197,557	42,809,609
1,600	1,700	273,221	59,806,469	1,600	1,700	154,773	32,636,708	1,600	1,700	197,609	42,895,322
1,700 1,800	1,800 1,900	273,280 273,323	59,909,393 59,988,851	1,700 1,800	1,800 1,900	154,820 154,844	32,718,900 32,763,158	1,700 1,800	1,800 1,900	197,651 197,682	42,968,957 43,026,270
1,900	2,000	273,323	60,041,305	1,900	2,000	154,860	32,794,503	1,900	2,000	197,695	43,020,270
2,000	2,100	273,375	60,092,504	2,000	2,100	154,875	32,825,166	2,000	2,100	197,709	43,080,037
2,100	2,200	273,390	60,124,871	2,100	2,200	154,886	32,848,780	2,100	2,200	197,717	43,097,125
2,200	2,300	273,412	60,174,254	2,200	2,300	154,895	32,868,893	2,200	2,300	197,720	43,103,852
2,300	2,400	273,422	60,197,761	2,300	2,400	154,899	32,878,297	2,300	2,400	197,726	43,117,915
2,400 2,500	2,500	273,435 273,439	60,229,714	2,400	2,500 2,600	154,903 154,908	32,888,112 32,900,867	2,400 2,500	2,500	197,732 197,734	43,132,555 43,137,595
2,500 2,600	2,600 2,700	273,439 273,444	60,239,893 60,253,183	2,500 2,600	2,600	154,908	32,900,867	2,500 2,600	2,600 2,700	197,734 197,735	43,137,595 43,140,214
2,700	2,800	273,444	60,275,127	2,700	2,700	154,911	32,900,609	2,700	2,800	197,733	43,140,214
2,800	2,900	273,454	60,280,782	2,900	3,500	154,914	32,918,184	2,800	2,900	197,741	43,156,991
2,900	3,000	273,459	60,295,558	3,500	4,000	154,916	32,925,354	2,900	3,000	197,742	43,159,989
3,000	3,500	273,465	60,314,447	4,000	4,500	154,917	32,929,604	3,000	3,500	197,743	43,162,994
3,500	4,500	273,466	60,318,627	4,500	20,000	154,918	32,939,741	3,500	4,000	197,745	43,170,267
4,500 5,000	5,000 7,000	273,467 273,469	60,323,551 60,336,453					4,000	8,000	197,746	43,177,405
7,000	8,000	273,409	60,343,746								
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## Exhibit VIII(f) - Maximum and Deductible Credits Category 1 Table (Partial Benefits/Plan 4 - i.e. D&P, Basic copays >= 50%)

<u>Lower</u>	<u>Upper</u>	Enrollee <u>Nx</u>	Enrollee <u>Ax</u>	Lower	<u>Upper</u>	Spouse <u>Nx</u>	Spouse <u>Ax</u>	Lower	<u>Upper</u>	Child <u>Nx</u>	Child <u>Ax</u>
-	10	149	1,298	-	10	94	809	-	10	80	677
10	20	952	14,828	10	20	655	10,161	10	20	600	9,636
20 30	30 40	2,126 3,796	45,606 107,872	20 30	30 40	1,422 2,492	30,288	20 30	30 40	2,047 4,848	48,655 152,743
40	50	10,254	413,506	40	50	6,569	69,903 262,432	40	50	10,813	431,007
50	60	20,665	998,040	50	60	13,095	628,389	50	60	18,660	873,643
60	70	27.688	1,462,176	60	70	17,562	923,645	60	70	26,727	1,408,851
70	80	35,684	2,072,037	70	80	22,819	1,324,369	70	80	36,099	2,120,766
80	90	44,498	2,831,082	80	90	28,276	1,793,985	80	90	46,161	2,982,842
90	100	53,836	3,728,892	90	100	33,946	2,339,344	90	100	55,028	3,833,947
100	110	62,875	4,688,465	100	110	39,510	2,929,863	100	110	62,086	4,581,862
110	120	72,136	5,763,033	110	120	44,845	3,549,003	110	120	69,622	5,455,965
120	130	81,150	6,900,513	120	130	50,035	4,203,380	120	130	76,449	6,315,965
130	140	90,298	8,144,865	130	140	55,239	4,911,586	130	140	83,213	7,236,629
140	150	99,867	9,543,410	140	150	60,588	5,692,896	140	150	89,688	8,182,191
150	160	109,225 118,228	11,003,362	150	160	65,827	6,510,058	150 160	160	95,772	9,130,656
160 170	170 180	126,806	12,497,427 14,005,512	160 170	170 180	70,726 75,523	7,323,180 8,166,495	170	170 180	102,092 107,676	10,179,042 11,160,255
180	190	134,016	15,345,405	180	190	79,597	8,923,122	180	190	112,548	12,065,337
190	200	140,927	16,699,356	190	200	83,373	9,662,556	190	200	117,192	12,975,117
200	220	153,186	19,281,379	200	220	89,909	11,039,066	200	220	124,678	14,552,341
220	240	163,723	21,712,337	220	240	95,575	12,345,989	220	240	131,111	16,037,944
240	260	173,005	24,039,319	240	260	100,618	13,610,598	240	260	136,888	17,486,042
260	280	180,904	26,177,228	260	280	104,836	14,752,714	260	280	141,911	18,845,471
280	300	187,898	28,210,770	280	300	108,630	15,855,765	280	300	146,539	20,191,064
300	320	193,988	30,104,188	300	320	111,882	16,865,938	300	320	150,506	21,423,073
320	340	199,276	31,853,206	320	340	114,684	17,792,766	320	340	154,053	22,596,709
340	360	203,996	33,509,446	340	360	117,239	18,689,076	340	360	157,137	23,678,409
360 380	380 400	208,244 212,063	35,084,895 36,578,314	360 380	380 400	119,583 121,685	19,558,221	360 380	380 400	160,124 162,726	24,785,944 25,802,868
400	420	215,444	37,967,243	400	420	123,581	20,379,450 21,158,235	400	420	165,055	26,759,447
420	440	218,576	39,316,713	420	440	125,301	21,906,651	420	440	167,196	27,681,475
440	460	221,469	40,620,937	440	460	126,957	22,645,811	440	460	169,149	28,561,082
460	480	224,182	41,898,139	460	480	128,366	23,308,975	460	480	170,892	29,382,044
480	500	226,677	43,123,108	480	500	129,713	23,970,591	480	500	172,446	30,144,864
500	550	232,233	46,042,216	500	550	132,826	25,606,892	500	550	175,856	31,935,232
550	600	237,069	48,826,517	550	600	135,527	27,161,319	550	600	178,649	33,540,853
600	650	241,429	51,553,584	600	650	137,893	28,639,757	600	650	180,917	34,958,627
650	700	245,368	54,214,216	650	700	140,116	30,142,021	650	700	182,824	36,246,591
700	750	248,958	56,819,200	700	750	142,102	31,582,303	700	750	184,435	37,413,978
750	800	252,203	59,335,925	750	800	143,915	32,988,972	750	800	185,800	38,472,820
800	850	255,133	61,754,633	800	850 900	145,637	34,410,543	800	850 900	187,056	39,509,875
850 900	900 950	257,890 260,247	64,168,430 66,350,234	850 900	950	147,175 148,588	35,757,784 37,065,241	850 900	950	188,089 189,073	40,415,232 41,326,368
950	1,000	262,407	68,455,744	950	1,000	149,808	38,254,725	950	1,000	189,972	42,203,491
1,000	1,050	264,315	70,411,768	1,000	1,050	150,762	39,232,746	1,000	1,050	190,819	43,072,474
1,050	1,100	265,928	72,145,772	1,050	1,100	151,644	40,181,823	1,050	1,100	191,549	43,856,734
1,100	1,150	267,369	73,768,015	1,100	1,150	152,479	41,121,632	1,100	1,150	192,288	44,688,613
1,150	1,200	268,635	75,256,816	1,150	1,200	153,173	41,937,698	1,150	1,200	193,006	45,532,523
1,200	1,250	269,855	76,752,379	1,200	1,250	153,823	42,734,338	1,200	1,250	193,722	46,410,428
1,250	1,300	270,879	78,058,413	1,250	1,300	154,384	43,449,883	1,250	1,300	194,375	47,243,653
1,300	1,350	271,753	79,216,557	1,300	1,350	154,876	44,101,760	1,300	1,350	194,954	48,011,440
1,350	1,400	272,543	80,303,861	1,350	1,400	155,295	44,678,024	1,350	1,400	195,501	48,763,487
1,400	1,450	273,245	81,304,388	1,400	1,450 1,500	155,634	45,161,419	1,400	1,450	195,971	49,433,887 49,993,119
1,450 1,500	1,500 1,600	273,822 274,879	82,155,230 83,791,923	1,450 1,500	1,600	155,992 156,554	45,690,077 46,561,273	1,450 1,500	1,500 1,600	196,350 196,994	50,990,934
1,600	1,700	275,762	85,248,051	1,600	1,700	156,995	47,287,868	1,600	1,700	190,994	51,681,782
1,700	1,800	276,443	86,438,788	1,700	1,800	157,393	47,983,772	1,700	1,800	197,710	52,200,628
1,800	1,900	277,004	87,476,205	1,800	1,900	157,693	48,539,245	1,800	1,900	197,936	52,617,707
1,900	2,000	277,447	88,340,188	1,900	2,000	157,941	49,022,580	1,900	2,000	198,075	52,887,663
2,000	2,100	277,764	88,990,476	2,000	2,100	158,160	49,472,059	2,000	2,100	198,189	53,120,651
2,100	2,200	278,074	89,657,359	2,100	2,200	158,331	49,839,471	2,100	2,200	198,270	53,294,777
2,200	2,300	278,319	90,208,756	2,200	2,300	158,447	50,101,065	2,200	2,300	198,316	53,398,430
2,300	2,400	278,513	90,664,587	2,300	2,400	158,557	50,359,626	2,300	2,400	198,364	53,511,455
2,400	2,500	278,675	91,061,532	2,400	2,500	158,631	50,541,295	2,400	2,500	198,391	53,577,540
2,500	2,600	278,828	91,451,571	2,500	2,600	158,711	50,745,053	2,500	2,600	198,421	53,653,752
2,600	2,700	278,959	91,799,039	2,600	2,700	158,784	50,938,667	2,600	2,700	198,437	53,696,110
2,700 2,800	2,800 2,900	279,054 279,137	92,060,116 92,296,760	2,700 2,800	2,800 2,900	158,845 158,896	51,106,564 51,251,458	2,700 2,800	2,800 2,900	198,454 198,468	53,742,903 53,783,042
2,800	3,000	279,137	92,296,760	2,800	3,000	158,937	51,251,456	2,800	3,000	198,480	53,763,042
3,000	3,500	279,452	93,291,321	3,000	3,500	159,091	51,867,784	3,000	3,500	198,500	53,882,021
3,500	4,000	279,572	93,735,920	3,500	4,000	159,178	52,193,709	3,500	4,000	198,506	53,904,247
4,000	4,500	279,635	94,002,852	4,000	4,500	159,216	52,354,648	4,000	4,500	198,511	53,925,063
4,500	5,000	279,663	94,135,649	4,500	5,000	159,235	52,445,597	4,500	5,500	198,513	53,935,652
5,000	5,500	279,675	94,198,963	5,000	5,500	159,243	52,487,298	5,500	7,000	198,514	53,941,910
5,500	6,000	279,682	94,238,810	5,500	6,000	159,244	52,493,078	7,000	8,000	198,515	53,949,048
6,000	7,000	279,692	94,303,195	6,000	7,000	159,248	52,518,021				
7,000	8,000	279,698	94,347,941	7,000	8,000	159,249	52,525,271				
8,000	10,000	279,699	94,358,034	8,000	9,000	159,250	52,534,005				
				9,000	20,000	159,251	52,544,881				

## Exhibit VIII(g) - Maximum and Deductible Credits Category 1 Table (Partial Benefits/Plan 5 - i.e. D&P, Prosth. copays >= 50%)

Lower	<u>Upper</u> 10	Enrollee Nx 127	Enrollee <u>Ax</u> 1,021	Lower	Upper 10	Spouse Nx 73	Spouse <u>Ax</u> 572	Lower	Upper 10	Child Nx 51	<b>Child Ax</b> 400
10	20	381	5,266	10	20	222	3,120	10	20	208	3,128
20	30	848	18,047	20	30	459	9,561	20	30	532	11,980
30	40	1,808	53,933	30	40	1,011	30,138	30	40	1,296	40,436
40 50	50 60	4,033 7,488	159,797 357,331	40 50	50 60	2,342 4,332	93,135 207,034	40 50	50 60	3,218 6,528	131,843 320,655
60	70	12,413	686,389	60	70	7,249	401,655	60	70	10,698	598,484
70	80	19,048	1,193,992	70	80	11,157	700,519	70	80	15,011	927,545
80	90	25,039	1,713,241	80	90	14,582	997,351	80	90	18,462	1,226,643
90 100	100 110	29,641 32,398	2,157,067 2,451,952	90 100	100 110	17,308 18,910	1,260,298 1,431,724	90 100	100 110	21,369 23,564	1,507,924 1,743,093
110	120	34,913	2,746,919	110	120	20,284	1,592,884	110	120	25,729	1,997,212
120	130	37,610	3,088,902	120	130	21,785	1,783,102	120	130	27,907	2,273,883
130	140	40,110	3,431,615	130	140	23,142	1,969,191	130	140	30,172	2,584,799
140 150	150 160	42,974 45,576	3,854,604 4,263,587	140 150	150 160	24,765 26,224	2,208,730 2,437,776	140 150	150 160	32,521 34,560	2,931,092 3,251,670
160	170	48,021	4,672,508	160	170	27,576	2,663,756	160	170	36,386	3,556,643
170	180	50,410	5,095,647	170	180	28,948	2,906,771	170	180	38,377	3,909,126
180	190	52,359	5,460,425	180	190	30,095	3,121,244	180	190	39,775	4,170,646
190 200	200 220	54,306 57,319	5,843,836 6,482,662	190 200	200 220	31,206 32,864	3,340,128 3,691,397	190 200	200 220	41,351 43,790	4,480,934 4,997,780
220	240	60,524	7,225,498	220	240	34,589	4,091,311	220	240	46,202	5,557,657
240	260	63,384	7,945,939	240	260	36,117	4,476,532	240	260	48,294	6,084,851
260	280	65,833	8,611,669	260	280	37,490	4,849,580	260	280	50,216	6,607,592
280 300	300 320	68,321 70,158	9,339,895 9,913,344	280 300	300 320	38,803 39,814	5,233,492 5,549,186	280 300	300 320	52,083 53,592	7,153,744 7,624,984
320	340	71,948	10,507,718	320	340	40,816	5,881,530	320	340	55,009	8,094,815
340	360	73,869	11,184,467	340	360	41,858	6,248,315	340	360	56,365	8,572,411
360	380	75,519	11,798,638	360	380	42,743	6,578,113	360	380	57,526	9,004,444
380	400	77,200	12,459,887	380	400	43,651	6,935,158	380	400	58,593	9,422,579
400 420	420 440	78,515 79,970	13,001,849 13,630,345	400 420	420 440	44,462 45,246	7,269,336 7,607,809	400 420	420 440	59,552 60,403	9,817,898 10,185,430
440	460	81,644	14,386,242	440	460	46,211	8,043,844	440	460	61,226	10,557,117
460	480	83,435	15,233,564	460	480	47,235	8,528,455	460	480	61,979	10,912,706
480	500	85,742	16,373,917	480	500	48,632	9,218,790	480	500	62,713	11,274,505
500 550	550 600	91,752 98,976	19,563,479 23,756,320	500 550	550 600	52,309 56,494	11,170,253 13,597,991	500 550	550 600	64,302 65,827	12,111,444 12,993,067
600	650	105,480	27,841,588	600	650	60,206	15,928,561	600	650	67,077	13,776,623
650	700	110,639	31,335,227	650	700	63,230	17,977,621	650	700	68,204	14,539,626
700	750	114,819	34,374,191	700	750	65,594	19,696,863	700	750	69,151	15,227,896
750 800	800 850	118,276 121,224	37,059,908 39,496,094	750 800	800 850	67,607 69,242	21,261,325 22,613,051	750 800	800 850	70,030 70,869	15,911,009 16,604,730
850	900	123,814	41,769,615	850	900	70,741	23,928,796	850	900	71,669	17,306,378
900	950	126,184	43,967,053	900	950	72,066	25,157,272	900	950	72,454	18,034,529
950	1,000	128,508	46,240,706	950	1,000	73,415	26,476,919	950	1,000	73,206	18,769,347
1,000 1,050	1,050 1,100	130,663 133,044	48,456,620 51,026,517	1,000 1,050	1,050 1,100	74,656 75,957	27,753,862 29,157,343	1,000 1,050	1,050 1,100	73,898 74,636	19,480,425 20,275,279
1,100	1,150	135,301	53,573,450	1,100	1,150	77,234	30,598,846	1,100	1,150	75,403	21,140,992
1,150	1,200	137,718	56,423,446	1,150	1,200	78,711	32,340,549	1,150	1,200	76,099	21,960,266
1,200	1,250	139,982	59,203,630	1,200	1,250	80,010	33,935,934	1,200	1,250	76,671	22,661,223
1,250 1,300	1,300 1,350	142,251 144,090	62,103,534 64,544,406	1,250 1,300	1,300 1,350	81,251 82,323	35,522,199 36,944,768	1,250 1,300	1,300 1,350	77,175 77,575	23,304,808 23,835,733
1,350	1,400	145,898	67,035,400	1,350	1,400	83,367	38,383,812	1,350	1,400	77,899	24,281,793
1,400	1,450	147,446	69,244,540	1,400	1,450	84,239	39,628,833	1,400	1,450	78,209	24,723,939
1,450	1,500	148,969	71,496,974	1,450	1,500	85,127	40,941,480	1,450	1,500	78,441	25,066,731
1,500 1,600	1,600 1,700	151,643 153,987	75,649,743 79,523,262	1,500 1,600	1,600 1,700	86,655 88,049	43,315,830 45,619,391	1,500 1,600	1,600 1,700	78,831 79,097	25,671,351 26,110,427
1,700	1,800	156,165	83,342,726	1,700	1,800	89,360	47,917,516	1,700	1,800	79,337	26,529,988
1,800	1,900	158,195	87,104,809	1,800	1,900	90,464	49,964,247	1,800	1,900	79,486	26,806,694
1,900	2,000	159,907	90,450,423	1,900	2,000	91,567	52,116,989	1,900	2,000	79,611	27,050,894
2,000 2,100	2,100 2,200	161,498 162,839	93,715,311 96,604,795	2,000 2,100	2,100 2,200	92,459 93,257	53,948,643 55,668,176	2,000 2,100	2,100 2,200	79,717 79,800	27,267,963 27,446,596
2,200	2,300	164,012	99,249,242	2,200	2,300	93,933	57,192,200	2,200	2,300	79,873	27,611,322
2,300	2,400	165,073	101,745,696	2,300	2,400	94,638	58,853,047	2,300	2,400	79,937	27,761,576
2,400	2,500	165,985	103,984,204	2,400	2,500	95,212	60,261,183	2,400	2,500	79,982	27,872,006
2,500 2,600	2,600 2,700	166,769 167,516	105,985,951 107,967,589	2,500 2,600	2,600 2,700	95,753 96,186	61,643,730 62,791,453	2,500 2,600	2,600 2,700	80,020 80,054	27,969,029 28,059,209
2,700	2,800	168,146	109,702,251	2,700	2,800	96,584	63,887,153	2,700	2,800	80,083	28,139,102
2,800	2,900	168,686	111,241,911	2,800	2,900	96,912	64,822,571	2,800	2,900	80,109	28,213,236
2,900	3,000	169,215	112,804,291	2,900	3,000	97,224	65,744,409	2,900	3,000	80,130	28,275,246
3,000 3,500	3,500 4,000	170,902 171,815	118,253,891 121,663,678	3,000 3,500	3,500 4,000	98,336 98,972	69,336,368 71,711,403	3,000 3,500	3,500 4,000	80,190 80,216	28,468,775 28,565,954
4,000	4,500	172,374	124,029,025	4,000	4,500	99,370	73,396,410	4,000	4,500	80,220	28,582,935
4,500	5,000	172,730	125,717,247	4,500	5,000	99,594	74,458,492	4,500	5,000	80,226	28,611,529
5,000	5,500	172,933	126,779,515	5,000	5,500	99,709	75,062,468	5,000	5,500	80,231	28,637,559
5,500 6,000	6,000 7,000	173,071 173,267	127,572,452 128,830,784	5,500 6,000	6,000 7,000	99,784 99,883	75,492,959 76,133,385	5,500 6,000	6,000 7,000	80,233 80,235	28,648,866 28,662,207
7,000	8,000	173,267	129,555,489	7,000	8,000	99,947	76,133,363	7,000	20,000	80,236	28,672,452
8,000	9,000	173,422	130,044,966	8,000	9,000	99,986	76,941,742		•		*
9,000	10,000	173,457	130,374,927	9,000	10,000	100,004	77,114,577				
10,000 20,000	20,000	173,521 173,522	131,151,584 131,174,644	10,000 20,000	20,000 30,000	100,035 100,037	77,516,990 77,557,500				
_0,000	55,000	5,022	, ,	_0,000	55,000	.00,001	,007 ,000				

## **Exhibit IX**

## **Exhibit X**

# Individual Selection Adjustment

# **Richness of Benefits Adjustment Factors**

		<u>Maximum</u>	<u>Factor</u>
Enrollee Factor	1.90	0 - 750	0.9837
Dependent Factor	1.15	750 - 799	0.9874
		800 - 849	0.9910
		850 - 899	0.9943
		900 - 949	0.9973
		950 - 1000	1.0000
		1,001 - 1,049	1.0038
		1,050 - 1,099	1.0073
		1,100 - 1,149	1.0103
		1,150 - 1,199	1.0132
		1,200 - 1,249	1.0160
		1,250 - 1,299	1.0181
		1,300 - 1,349	1.0202
		1,350 - 1,399	1.0222
		1,400 - 1,449	1.0240
		1,450 - 1,499	1.0257
		1,500 - 1,549	1.0270
		1,550 - 1,599	1.0284
		1,600 - 1,649	1.0306
		1,650 - 1,699	1.0306
		1,700 - 1,749	1.0318
		1,750 - 1,799	1.0328
		1,800 - 1,849	1.0337
		1,850 - 1,899	1.0346
		1,900 - 1,949	1.0352
		1,950 - 1,999	1.0360
		2,000 - 2,049	1.0366
		2,050 - 2,499	1.0408

## **Exhibit XI**

## **PPO Discounts**

State	Factor	State	Factor
AK	0.1956	MT	0.1775
AL	0.1274	NC	0.0000
AR	0.1200	ND	0.0000
AZ	0.1500	NE	0.2000
CA	0.2320	NH	0.1366
CO	0.2250	NJ	0.2500
CT	0.0800	NM	0.2100
DC	0.1875	NV	0.1581
DE	0.1500	NY	0.1500
FL	0.1839	OH	0.2279
GA	0.2085	OK	0.2000
HI	0.0000	OR	0.1600
IA	0.1400	PA	0.1500
ID	0.0000	PR	0.0000
IL	0.2500	RI	0.1000
IN	0.2553	SC	0.1440
KS	0.1911	SD	0.0000
KY	0.1500	TN	0.1000
LA	0.1740	TX	0.1750
MA	0.1900	UT	0.1958
MD	0.1500	VA	0.1875
ME	0.1438	VT	0.1647
MI	0.3036	WA	0.1200
MN	0.2000	WI	0.2000
MO	0.1440	WV	0.0000
MS	0.2106	WY	0.0000

# Exhibit XII Orthodontia Rates

#### **Ortho Utilization**

	No Waiting	<u>g Period</u>	12 Mo Waiting Period		
<u>Coins</u>	<u>Child</u>	<u>Adult</u>	<u>Child</u>	<u>Adult</u>	
40%	0.0525	0.0135	0.0475	0.0120	
50%	0.0550	0.0140	0.0500	0.0125	
60%	0.0575	0.0145	0.0525	0.0130	
70%	0.0600	0.0150	0.0550	0.0135	
80%	0.0625	0.0160	0.0575	0.0145	
90%	0.0650	0.0165	0.0600	0.0150	
100%	0.0675	0.0170	0.0625	0.0155	

#### **Annual Ortho Cost (includes administrative charge)**

Ortho			Ortho Coin	surance			
<u>Maximum</u>	<u>40%</u>	<u>50%</u>	<u>60%</u>	<u>70%</u>	<u>80%</u>	<u>90%</u>	<u>100%</u>
500	469	479	490	498	505	510	515
600	549	562	576	586	595	602	608
700	617	637	657	672	683	691	699
800	681	708	735	754	768	779	787
900	738	772	807	832	850	863	875
1,000	786	830	876	906	928	946	959
1,100	827	881	939	977	1,005	1,025	1,042
1,200	850	921	997	1,044	1,077	1,102	1,122
1,300	868	953	1,047	1,105	1,146	1,176	1,199
1,400	871	975	1,091	1,163	1,211	1,246	1,273
1,500	867	988	1,126	1,214	1,272	1,314	1,345
1,600	862	997	1,154	1,259	1,329	1,378	1,415
1,700	856	1,003	1,174	1,297	1,382	1,438	1,482
1,800	851	1,005	1,187	1,329	1,427	1,495	1,544
1,900	847	1,007	1,197	1,354	1,468	1,548	1,604
2,000	845	1,008	1,201	1,373	1,502	1,594	1,661
2,500	843	1,010	1,210	1,407	1,591	1,752	1,877
3,000	843	1,010	1,211	1,412	1,611	1,802	1,979
3,500	843	1,010	1,211	1,413	1,615	1,813	2,007
4,000	843	1,010	1,211	1,413	1,615	1,817	2,016

#### **Ortho Manual Rate Calculation**

Monthly Adult Ortho Premium = Annual Cost x Adult Utilization x (PPO or DPO Plus Discount) x x Trend x Ortho Wait Fact x Eligibility Adj x Virgin Group Load / (17.4) Monthly Child Ortho Premium = Annual Cost x Child Utilization x (PPO or DPO Plus Discount) x

x Trend x Ortho Wait Fact x Eligibility Adj x Virgin Group Load / (17.4)

- 1 Party Rate = 1.0 x Adult Rate
- 2 Party Rate = 1.88 x Adult Rate + 0.24 x Child Rate
- 3 Party Rate = 1.88 x Adult Rate + 2.0 x Child Rate

#### Miscellaneous Ortho Factors

Ortho Wait Fact (waiting period not waived on initial) = .9667 (no wait or wait waived on initial, 1) Virgin Group Load = 1.08 (non virgin, load = 1)

**Exhibit XIII - Example of Manual Rating Calculation** 

**Product:** PPO with Premier at MPA and non-contracting at the 90th

SIC Code: Wholesale Trade State: FL

**Employer Contribution:** 0%

**Eligibility:** First of month following 3 months of hire

Number of Enrollees 500

Coinsurance		Maximums	(takeover: yes)	
Diagnostic & Preventive	100%	Individual	\$1,000 annual	
Basic	80%	Orthodontics	\$1,000 lifetime	
Crown and Casts	50%			
Prosthodontics	50%	Deductibles	(takeover: yes)	
Child Ortho	50%	Individual	\$50	
		Family	\$150	
Waiting Period	none	D&P Exempt	yes	

ı	n	N	et	w	or	k	Rate
---	---	---	----	---	----	---	------

Enrollee	CPU	Util	Coins	Trend	Misc Dent	# Mths	Mon Rate
Crowns	127.6669554	0.5663	50%	1.41448	0.9894	12	4.31
Diagnostic	64.27630671	0.5663	100%	1.41448	0.9894	12	4.34
Other Basic	127.0361889	0.5663	80%	1.41448	0.9894	12	6.86
Preventive	62.40813892	0.5663	100%	1.41448	0.9894	12	4.21
Prosth	113.9863001	0.5663	50%	1.41448	0.9894	12	3.85
Simple Rest	87.31522061	0.5663	80%	1.41448	0.9894	12	4.71
Spouse							28.27
Crowns	138.9536437	0.5380	50%	1.41448	0.9903	12	4.45
Diagnostic	59.51430622	0.5380	100%	1.41448	0.9903	12	3.81
Other Basic	127.1906163	0.5380	80%	1.41448	0.9903	12	6.52
Preventive	59.74292235	0.5380	100%	1.41448	0.9903	12	3.83
Prosth	124.2380078	0.5380	50%	1.41448	0.9903	12	3.98
Simple Rest	86.99586345	0.5380	80%	1.41448	0.9903	12	4.46
Child							27.04
Crowns	9.310214475	0.5097	50%	1.41448	0.9704	12	0.29
Diagnostic	64.91939107	0.5097	100%	1.41448	0.9704	12	4.02
Other Basic	62.89496254	0.5097	80%	1.41448	0.9704	12	3.12
Preventive	71.40032741	0.5097	100%	1.41448	0.9704	12	4.42
Prosth	3.108247636	0.5097	50%	1.41448	0.9704	12	0.10
Simple Rest	79.6313069	0.5097	80%	1.41448	0.9704	12	3.94
							15.88

	Enrollee	Spouse	Child	
Wait Credit	0	0	0	0

#### **Deductible Credit Calculation**

Description			
Ded Lower Limit	126.88	116.70	147.60
Ded Upper Limit	169.48	160.34	186.25
% Ded Lower	71.93%	17.43%	90.12%
% Ded Upper	36.91%	8.44%	56.14%
Freq Ded Lower	120,770.17	68,472.31	161,675.29
Freq Ded Upper	180,255.16	99,347.94	202,418.18
Amount Ded Lower	10,156,043.16	5,484,399.57	14,558,407.48
Amount Ded Upper	19,042,664.68	9,869,163.72	21,369,025.87
Ded Credit	30.48	31.71	19.46

Ded Credit with Factors Ded Credit with Coinsur Monthly Ded Credit	35.78 16.19 1.35	36.33 15.98 1.33	25.18 9.48 0.50
Maximum Credit Calcula	tion		
Description	<u></u>		
Max Limit	1,563.81	1,580.18	1,272.10
Max Limit '93	1,332.34	1,379.19	983.10
% Max Limit '93	61.68%	95.97%	30.99%
# Max Limit '93	450,985.93	256,968.64	346,466.27
\$ Max Limit '93	159,591,037.83	91,612,161.28	77,030,212.55
Total No. Cases	523,277.00	297,961.00	366,203.00
Total Amt Approved	324,777,927.00	189,413,417.00	106,648,643.00
Est Amt Given Max	255,906,996.34	148,148,574.75	96,433,364.04
Max Credit	131.61	138.49	27.90
Major Service Coinsur	62.76%	62.28%	76.94%
Adj Max Credit	96.95	98.82	27.77
Monthly Max Credit	4.57	4.53	1.09
,	_		
Individual Selection Adj	1.9000	1.1500	1.1500
Richness of Benefits	1.0000	1.0000	1.0000
In Network Adj Rate	42.47	24.35	16.43
PPO Discount	0.1839	0.1839	0.1839
Blended In/Out 30%/70%	40.13	23.01	15.53
Ortho Rate	0.0000	0.0000	3.71
	Rate Excluding		
Rates without Admin	Ortho	Ortho Rates	Total
One Party	40.13	0	40.13
Two Party	61.63	0.89	62.52
Three Party Plus	90.74	7.42	98.16
Total Administrative			
Charge as a % of			
Premium	37.91%		
Rates with Admin			
One Party	64.63		
Two Party	100.69		
Three Party Plus	158.10		
	100.10		

SERFF Tracking Number: WESA-126743950 State: Arkansas
Filing Company: Dentegra Insurance Company State Tracking Number: 46347

Company Tracking Number: I-SLE-C-AR-09

TOI: H10I Individual Health - Dental Sub-TOI: H10I.000 Health - Dental

Product Name: Dentegra SLE AR

Project Name/Number: Dentegra SLE AR/I-SLE-C-AR-09

## **Supporting Document Schedules**

Item Status: Status

Date:

Satisfied - Item: Flesch Certification Approved-Closed 08/09/2010

Comments:

Readability Certification is attached.

Attachment:

Arkansas Readability Cert. DIC SLE 7-27-10.pdf

Item Status: Status

Date:

Satisfied - Item: Application Approved-Closed 08/09/2010

Comments:

Application is attached.

Attachment:

EF-I-SLE-ST-09 6-22-10.pdf

Item Status: Status

Date:

Satisfied - Item: Outline of Coverage Approved-Closed 08/09/2010

**Comments:** 

Outline of Coverage is attached.

Attachment:

OOC-I-SLE-AR-2010 7-18-10.pdf

Item Status: Status

Date:

Satisfied - Item: Statements of Variability Approved-Closed 08/09/2010

**Comments:** 

Statements of Variability are attached.

Attachments:

SV-SLE-I-AR-09 7-18-10.pdf SV-SLE-I-OOC-AR-10 7-18-10.pdf SERFF Tracking Number: WESA-126743950 State: Arkansas

Filing Company: Dentegra Insurance Company State Tracking Number: 46347

Company Tracking Number: I-SLE-C-AR-09

TOI: H10I Individual Health - Dental Sub-TOI: H10I.000 Health - Dental

Product Name: Dentegra SLE AR

Project Name/Number: Dentegra SLE AR/I-SLE-C-AR-09

Item Status: Status

Date:

Satisfied - Item: Letter of Authorization Approved-Closed 08/09/2010

**Comments:** 

Letter of Authorization is attached.

Attachment:

Letter of Authorization.pdf

Item Status: Status

Date:

Satisfied - Item: Cover Letter Approved-Closed 08/09/2010

Comments:

Cover Letter is attached.

Attachment:

AR Dentegra SLE Cover Letter 07282010.pdf

## READABILITY CERTIFICATION

To Whom It May Concern:

This is to certify that the attached forms achieved a Flesch Reading Ease Score and are in compliance with applicable laws and regulations as follows:

Form #	Title	Flesch Score
I-SLE-C-AR-09	Arkansas Delta Dental PPO Policy	50.1
EF-I-SLE-ST-09	Delta Dental PPO Individual/Family Dental Insurance Application	56.9
OOC-I-SLE-AR-2010	Delta Dental PPO Outline of Coverage	52.7

Dentegra Insurance Company

Katherine L. Watts

VP Legal & Regulatory and Assistant

Secretary

7/27/10

Date



### INDIVIDUAL/FAMILY DENTAL INSURANCE APPLICATION

Dentegra Insurance Company

c/o Delta Dental Insurance Company [Street] [City, State, Postal code] www.dentegra.com

#### **VERY IMPORTANT** — Please Print Legibly

**Primary Enrollee Information** 

·																	
Social Security	Number	Applicant ID Numbe	r (if appli	cable)						Date of Bir	rth		Gen	der		Marit	tal Status
		1 1 1 1	1		1	1 1	1	1 1		/ /			Male 🛚	☐ Female	. 🗆 s	Single	■ Married
First Name						Last	Name										Middle Initial
Mailing Addres	s (Street)				City									State		ZIP	Code
E-mail Address	s (internal use only)				Phor	ne Num /	ber	١						Phone			
						(		)							Cell  Wo	rk 🔲	Home 🗖
				D	eper	ndent	Info	rmatio	n								
Relationship	Dependent First Name	4)	Add/Terr	<u></u>	ooial S	ecurity N	Jumbo	•	Doto	of Dirth	Mala/E	omala	Ctudont/F	Disabled**	Name of So	hool (	overage student)**
Relationship	(Last only if different from applic	cant)	Add/Tell	11 31	ociai Si	ecurity i	vuilibei	l	Date	e of Birth	iviale/F	emale	Student	Jisabieu	INAME OF SC	1001 (	overage student)
Spouse/						1		1 1									
Partner									/	/ /							
Dependent						1		1 1									
<u>'</u>									/	/ /							
Dependent						1		1 1									
<u> </u>									/	/ /							
Dependent								1 1									
									/	/ /							
Dependent								1 1									
' ' ' '									/	/ /							

Please attach a separate sheet for additional dependent information. All dependents listed will be considered enrolled. \*\*Additional documentation may be requested for disabled and student status.

(continued on back)

Dental Insurance Rates									
Please check your preferred enrollment option, billing option, plan option and payment method below. You must pay your initial enrollment payment by check, money order or credit card.									
Enrollment Opt	tion		Plan Option		Billing Option				
☐ Single	ingle ☐ Two Party ☐ Plan [XXX]				■ Annually	☐ Semi-Annua	lly 🚨 Quarte	rly	
☐ Family (three or	more)		☐ Plan [XXX]				Funds Transfers and a blank, voided o		he [XXth] of each month. Include m.)
Payment Meth	od			,					
☐ Check/money or	der (Please make payable t	to Delta D	ental Insurance (	Comp	any)				
						Date	Card Co	ode	(Last three digits on signature strip on reverse of card.)
	ss#								
	Nan								— Halla side.)
Signature (for credi	t card payment only)					Date	<b></b>		<u> </u>
	nent based on the selected p EFT monthly, enclose two tir					nrollment.			
			Plan [X	XXX]			Plan [XXX]		
	Payment Frequency	Sing	gle Two Pe	erson	Family	Single	Two Person	Family	
	EFT Monthly	[\$XX.	XX] [\$XX.	XX]	[\$XX.XX]	[\$XX.XX]	[\$XX.XX]	[\$XX.XX]	
	Quarterly	[\$XX.	XX] [\$XX.	XX]	[\$XX.XX]	[\$XX.XX]	[\$XX.XX]	[\$XX.XX]	
	Semi-Annually	[\$XX.	XX] [\$XX.	XX]	[\$XX.XX]	[\$XX.XX]	[\$XX.XX]	[\$XX.XX]	
	Annually	[\$XX.	XX] [\$XX.	XX]	[\$XX.XX]	[\$XX.XX]	[\$XX.XX]	[\$XX.XX]	
The rates are valid for applicants whose coverage begins on or before XX/X/XX.  For applicants who enroll after this date, please call toll-free 1-XXX-XXX-XXXX.  Any person who knowingly and willfully presents a false or fraudulent claim for payment of a loss or benefit or who knowingly and willfully presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.									
Signature of Applicant								Date	1 1



### **Outline of Coverage and Disclosure Form**

Limited Benefit Health Coverage
PPO Individual and Family Dental Insurance

Read your Policy carefully. This outline of coverage provides a very brief description of the important features of your Policy. This is not the insurance Policy and only the Policy provisions will control. The Policy itself sets forth in detail the rights and obligations of both you and your insurance company. It is therefore important that you READ YOUR POLICY CAREFULLY. The Policy provides benefits for dental care only. It does not pay benefits for any other type of loss such as medical or hospital expenses.

If you are not satisfied with the Policy for any reason, you may return the Policy within 10 days after you receive it. Mail or deliver it to Delta Dental Insurance Company ("Delta Dental"). Any premium paid will be refunded. The Policy will then be void from its start.

	Renewal and Premium Changes							
Renewability:	The Primary Enrollee may keep the Policy in force by timely payment of the premiums or may terminate his/her coverage by providing written notice. Delta Dental may refuse renewal due to:							
	<ol> <li>non-payment of premium;</li> <li>fraud or material misrepresentation made by or with the knowledge of the Enrollee (or Eligible Dependent) applying for coverage or filing a claim for Benefits;</li> <li>failure of the Enrollee to comply with material provisions of the Policy; or</li> <li>Delta Dental ceasing to renew all Policies issued on the same form to residents of the state where you live.</li> <li>At least 30 days notice of any non-renewal action will be mailed to the Primary Enrollee. You may elect to not renew your coverage under the Policy by sending us written notice of your intent to terminate the Policy. Termination of the Policy and coverage for you and all Enrollees under the Policy will be effective on the last day of the month that we receive your written request of termination.</li> </ol>							
[Rate Guarantee	If you select a plan that contains waiting periods the initial premium rate is guaranteed for the first [12] months of continuous enrollment under the Policy, based on new enrollee premium rates in force at the time of your enrollment. After the first [12] months of enrollment, premium rates may be adjusted annually. If you move or change your enrollment options your premium rate may also change[LK1]].							

Right to Change
Premium

We may change premium annually at renewal. We will provide at least 30 days advance notice of any change in premium.

#### **Description of Coverage**

The Policy will pay benefits shown on the Benefit Summary. These benefits are subject to Limitations and Exclusions and other terms included in the Policy. The percentages listed below are based upon the share of the Maximum Contract Allowance paid by Delta Dental (Contract Benefit Level) and your share of the cost (Enrollee Coinsurance).

Your share of cost may be higher depending on the applicability of deductibles, maximums, the difference between the Provider's Accepted Fee and the Maximum Contract Allowance or charges for non-covered services.

Payment for covered services performed for you by a Delta Dental PPO<sup>SM</sup> Provider is calculated based on the Maximum Contract Allowance, which is the lesser of the submitted fee on the claim or the PPO Provider's Contracted Fee. Delta Dental Providers have agreed to accept the PPO Provider's Contracted Fee as the full charge for covered services.

Payment for covered services performed for you by a Delta Dental Premier<sup>®</sup> Provider is calculated based on the Maximum Contract Allowance, [which is the lesser of the submitted fee on the claim or the PPO Provider's Contracted Fee for a PPO Provider in the same geographic area.][which is the lesser of the submitted fee on the claim or the Premier Provider's Contracted Fee.]. Premier Providers have agreed to accept the Premier Provider's Contracted Fee as the full charge for covered services.

Payment for covered services performed for you by a Non-Delta Dental Provider is also calculated based on the Maximum Contract Allowance. Non-Delta Dental Providers do not limit their charges for services and may bill you for their normal charges, which may be higher than the Maximum Contract Allowance for the service.

#### Benefits [LK2]

Plan [XX[LK3]]	Paid by Delta Dental	Paid by Patient
Diagnostic & Preventive Benefits[LK4]	XX[LK5]%	XX%
Basic Benefits	XX[LK6]%	XX%
Major Benefits	XX <sub>[LK7]</sub> %	XX%
[Orthodontic Benefits	XX[LK8]%	XX%]

#### **Deductibles and Maximums Per Enrollee**

#### **Annual Deductible\***

For each enrollee per [Policy Year][Calendar Year] is \$[XX[LK9]]
For each family per [Policy Year][Calendar Year] is \$[XX[LK10]]

[The Deductible does not apply to Diagnostic and Preventive Services[LK11].]

Maximum Amount	<ul> <li>\$[XXX][LK12] per Enrollee per [Policy Year][Calendar Year[LK13]].</li> <li>\$[XXX][LK14] per [[Enrollee/per dependent child Enrollee]per [Lifetime/Policy Year[LK15]] for Orthodontic Benefits]</li> <li>[The Maximum Amount does not apply to Diagnostic and Preventive Services[LK16].]</li> <li>The plan option you choose may have a waiting period on some of the services</li> </ul>					
Benefit Waiting Period	(a period of time you must be enrolled before certain services are covered).  Check your Benefit Summary in your Policy for any applicable waiting periods. No exceptions or credits are given for prior coverage.					
	<b>Limitations and Exclusions</b>					
Limitations	[Services limited by age, type of procedure and/or frequency include but are not limited to:  • x-rays; • exams; • cleanings; • fluoride treatment; • space maintainers; • sealants; • periodontal services; • fillings; • single crowns, inlays/onlays and cast restorations; • denture relining, rebasing or adjustments; • pupal therapy; • root canal (endodontic) treatment or retreatment; • recementation; • prosthodontic appliances or dental implants; • fixed bridge or removable dentures; • periodontal scaling and root planing; • orthodontic treatment; • dental accident; • specialist consultations [LK17];]					
Exclusions	<ul> <li>[Policy exclusions include but are not limited to:</li> <li>treatment that falls under workers' compensation or employers' liability unless prohibited by law;</li> <li>cosmetic dentistry or surgery procedures</li> <li>maxillofacial prosthetics;</li> <li>services for congenital or developmental malformations except when services provided to newborn children for medically diagnosed congenital defects or birth abnormalities;</li> <li>services and/or appliances to alter the vertical dimension or restore structure loss from attrition;</li> <li>any single procedure started prior to the date the Enrollee became covered under the plan;</li> </ul>					

### **Exclusions** prescription and non-prescription drugs; experimental procedures; charges for anesthesia, other than general anesthesia and IV sedation in connection with oral surgery or selected endodontic and periodontal surgical procedures; extraoral grafts; interim implants; hospitalization costs; treatment by someone other than a provider; plaque control programs; dietary instruction; x-ray duplications, cancer screening, tobacco counseling or broken appointments; dental practice administrative services; services or supplies covered by any other health plan; treatment rendered by a person who ordinarily resides in your household or who is related to you (or to your spouse); procedures having a questionable prognosis Temporomandibular Joint Dysfunction treatment [LK18]:1 The Policy limits payment to the least costly professionally accepted dental procedure This is a summary of the Limitations and Exclusions and is not intended to be a comprehensive listing. If you would like to receive/view a complete listing please visit our website at www.deltadentalins.com or contact our Customer Service Center tollfree at 1-800-521-2651. **Pre-existing Condition** There are no pre-existing condition limitations under this Policy. Limitations **Eligibility** At least one enrolled family member must be designated as the Primary **Eligibility** Enrollee. Primary Enrollees electing to enroll their eligible family members must enroll them: 1) at the time the Primary Enrollee enrolls; 2) within 90 days of the Primary Enrollee's initial enrollment; or 3) within 31 days of a Qualifying Status Change. Eligible family members include the Primary Enrollee's spouse, domestic partner}, and unmarried dependent children until the end of the month of their 19<sup>th</sup> birthday (includes dependent children of the spouse or domestic partner. Unmarried dependent children are eligible from birth to their 19<sup>th</sup> birthday. However, an unmarried child over age 19 may remain eligible 1) up to their 25<sup>th</sup> birthday if a full-time student in an accredited school; or 2) if that child is incapable of self-support because of a physical disability or mental incapacity and is chiefly dependent on the Primary Enrollee for support and maintenance. Please contact our Customer Service Center at 1-800-521-2651 if you have any questions regarding eligibility.

	Enrollment Information							
[Minimum Enrollment Period	Delta Dental Primary Enrollees and their dependents selecting dental coverage must enroll for a minimum of [12] months. If coverage is voluntarily discontinued, Primary Enrollees and their covered family members may not re-enroll during the [12]-month period immediately following the voluntary termination [LK19].]							
Enrollment Grace Period	There is a period of 10 days from your coverage effective date which you may rescind this Policy and receive a full refund, provided you and all enrolled family members have not used any benefits under this Policy.							

## IMPORTANT: In the event of any inconsistency between this Outline of Coverage and the Policy, the terms of the Policy will control.

Premium Information									
Premiums for the Delta Dental PPO Plan are based on the prevailing dental costs in the region where you live (based on your ZIP code), your choice of three enrollment options: single-party enrollment, two-party enrollment, or a family enrollment of three or more persons, and your choice of Plan.									
	Plan Option	[XX[LK20]]							
T. G.L.	Enrollment Option	[Individual[LK21]]							
Your Selection	Payment Frequency:	[Monthly[LK22]]							
	Premium Payment	[\$XX. <mark>XX</mark> [LK23]]							

Underwritten by **Dentegra Insurance Company** and Administered by Delta Dental Insurance Company

P.O. Box 1809 Alpharetta, GA 30023-1809 Toll Free Customer Service Telephone Number: 800-521-2651 Website: [www.deltadentalins.com]

#### **DENTEGRA INSURANCE COMPANY**

#### **STATEMENT OF VARIABILITY FOR**

#### **DELTA DENTAL POLICY -- FORM I-SLE-C-AR-09**

The following lettered/numbered and bracketed points correspond to the letters/number text next to bracketed text in the above referenced form. Bracketed text in above referenced form is variable and the below information is provided as guidance as to when bracketed text is used in the form.

- [LK1] Use when PPO/PPO
- [LK2] Use when PPO/Program Allowance
- [LK3] This sentence is used when the plan is based on a Policy Year basis.
- [LK4] Minimum enrollment period is variable. Offering could be without minimum enrollment period or could be with minimum enrollment period of less than or greater than 12 months. If there is a minimum enrollment period then the standard is 12 months.
- [LK5] Waiting period is variable and language included in this section will be adjusted to include if the Enrollee must wait 12 months before they can apply for coverage again.
- [LK6] This section is included if the offering has a waiting period. Waiting period time frame may vary dependent on plan option and will be included in Benefits Summary (Appendix A).
- [LK7] If periodontal is covered as other than Basic, this sentence will be changed accordingly.
- [LK8] Use if sealants are covered under D&P rather than the standard Basic. If covered as standard Basic this item would be deleted.
- [LK9] Standard is Basic; but could offer as Major or not a benefit.
- [LK10] Standard is Basic; but may be offered as Major or not a benefit.
- [LK11] Standard is Basic; but may be offered as Major or not a benefit.
- [LK12] Standard is Basic; or not a benefit.
- [LK13] Use if sealants are covered under Basic rather than D&P.
- [LK14] Standard is Basic; but may be offered as Major or D&P or not a benefit.
- [LK15] Standard is Basic; but may be offered as Major or not a benefit.
- [LK16] Standard is Basic; but could offer as Major or not a benefit.
- [LK17] Standard is Basic; but could offer as Major or not a benefit.

- [LK18] Standard is Major or not a benefit.
- [LK19] Standard is Basic; but could offer as Major or not a benefit.
- [LK20] Standard is Major or not a benefit.
- [LK21] Standard is Major; or not a benefit.
- [LK22] Standard is Major or not a benefit.
- [LK23] Include if orthodontic benefits are purchased, otherwise delete.
- [LK24] Standard is 12 months but option could be for a Policy Year.
- [LK25] Twice in any twelve month period is standard however frequency is variable based on plan design.
- [LK26] If periodontal is covered as other than Basic, this sentence will be changed accordingly.
- [LK27] Five years is standard; however 3 years may be an option.
- [LK28] Once each 12 months for Enrollees 18 and older and twice each 12 months for Enrollees under 18 is standard; however offering could have a different number of x-rays.
- [LK29] Standard is to cover fluoride to age 19; however, could offer another age or could have no limitation and cover all (delete limitation if all covered).
- [LK30] 14 is standard but another age may be offered.
- [LK31] Sealants can be offered as either D&P or as Basic.
  - Use if sealants are covered under D&P rather than the standard Basic. If sold as standard Basic benefit this item would be deleted.
- [LK32] These are standard age and time limits for sealants but they may vary.
- [LK33] Sealants can be offered as either D&P or as Basic. Use if sealants are covered under standard Basic. If sold as D&P this item would be deleted.
- [LK34] These are standard age and time limits for sealants but they may vary.
- [LK35] Standard time is 24 months but could vary.
- [LK36] Standard is to cover as Major; however could be offered as Basic.
- [LK37] Include if Endodontics covered under Basic. Move to "Limitations on Major Benefits" if covered under Major.

- [LK38] Include if Periodontics covered under Basic. Move to "Limitations on Major Benefits" if covered under Major. Standard surgery limitation is 3 years.
- [LK39] Standard options for crown and inlay/onlay restoration time limits are 5 or 9 year
- [LK40] Standard options for prosthodontic time limits are 5 or 9 years.
- [LK41] Include this exclusion if missing teeth are not covered. Delete this exclusion if missing teeth are covered.
- [LK42] Lifetime is standard; however, Policy Year could be an option.
- [LK43] Standard is two (2) payments 50% initial and 50% at 12 months but other frequencies could be offered.
- [LK44] Use if Ortho Benefit is covered for children only.
- [LK45] Standard is to include composite wording here; however, some offerings could cover composite restorations on posterior teeth.
- [LK46] Include this exclusion if missing teeth are not covered. Delete this exclusion if missing teeth are covered.
- [LK47] Would be included if plan did not cover Oral Surgery, General Anesthesia, Palliative Treatment or sealants; otherwise, deleted. Changes would be made if plan does not exclude all services.
- [LK48] Would be included if Applicant did not want to cover endodontics; otherwise, wording deleted.
- [LK49] Would be included if Applicant did not want to cover periodontics; otherwise, wording deleted.
- [LK50] Would be included if Applicant did not want to cover restorative treatment; otherwise, wording deleted
- [LK51] Would be included if Applicant did not want to cover denture repairs; otherwise, wording deleted.
- [LK52] Would be included if Applicant did not want to cover crowns, cast restorations and inlays/onlays otherwise, wording deleted.
- [LK53] Would be included if Applicant did not want to cover prosthodontics; otherwise, wording deleted.
- [LK54] Would be included if Major Services are not covered.
- [LK55] Rate guarantee is optional and time frame for rate guarantee will vary dependent on plan selection.
- [LK56] Standard is Policy Year, but option could be for a Calendar Year.

- [LK57] Percentage covered is variable from 50 100% in increments of 10%
- [LK58] Percentage covered is variable from 50 90% in increments of 10% or not a benefit.
- [LK59] Percentage covered is variable from 40 to 50% in increments of 10% or not a benefit.
- [LK60] Covered at 50% or not a benefit.
- [LK61] Use if applicant chooses Standard Incentive Plan option. Delete if either no incentive plan chosen or if Enrollee Incentive Plan chosen.
- [LK62] Percentage covered is variable from 50 100% in increments of 10%
- [LK63] Percentage covered is variable from 50 90% in increments of 10% or not a benefit.
- [LK64] Percentage covered is variable from 40 to 50% in increments of 10% or not a benefit.
- [LK65] Covered at 50% or not a benefit.
- [LK66] Language may be included dependent on plan design.
- [LK67] Use if applicant chooses Enrollee Incentive Plan option. Delete if either no incentive plan chosen or if Standard Incentive Plan chosen.
- [LK68] Percentage covered is variable from 50 100% in increments of 10%
- [LK69] Percentage covered is variable from 50 90% in increments of 10% or not a benefit.
- [LK70] Percentage covered is variable from 40 to 50% in increments of 10% or not a benefit.
- [LK71] Covered at 50% or not a benefit.
- [LK72] Language may be included dependent on plan design
- [LK73] Include if waiting periods apply; otherwise, delete. Time period option for all waiting periods is 0 to 24 months.
- [LK74] Standard dependent waiting period is determined by his/her own length of coverage.
- [LK75] Time period options for all waiting periods is 0 months to 24 months.
- [LK76] Nonstandard dependent waiting period is tied to Primary Enrollee's length of coverage
- [LK77] Time period options for all waiting periods is 0 months to 24 months.
- [LK78] Standard dependent waiting period is determined by his/her own

- length of coverage.
- [LK79] Time period options for all waiting periods is 0 months to 24 months.
- [LK80] Nonstandard dependent waiting period is tied to Primary Enrollee's length of coverage.
- [LK81] Time period options for all waiting periods is 0 months to 24 months.
- [LK82] Standard dependent waiting period is determined by his/her own length of coverage.
- [LK83] Use if only dependent children are covered under Orthodontic Benefits.
- [LK84] Use if adults and children are covered under Orthodontic Benefits.
- [LK85] Time period options for all waiting periods is 0 months to 24 months.
- [LK86] Nonstandard dependent waiting period is tied to Primary Enrollee's length of coverage
- [LK87] Use if only dependent children are covered under Orthodontic Benefits.
- [LK88] Use if adults and children are covered under Orthodontic Benefits.
- [LK89] Time period options for all waiting periods is 0 months to 24 months.
- [LK90] Will be taken from approved Application. Ranges are \$25-\$250 in increments of \$25.
- [LK91] Will be taken from approved Application. Ranges are \$25-\$500 in increments of \$25.
- [LK92] Will be included if Deductible is waived.
- [LK93] Plan annual maximum ranges from \$1000 \$5000 in increments of \$100.
- [LK94] Standard is Policy Year, but option could be for a Calendar Year.
- [LK95] Include if Orthodontic is a covered service. Orthodontic services may have a separate lifetime maximum which ranges from \$1000 \$1500 in increments of \$100.
- [LK96] Lifetime is standard; however, Policy Year could be an option.
- [LK97] Would be used when Applicant purchases the option where D&P Services do not apply towards the Enrollee's yearly maximum. Standard would be not to include this.
- [LK98] Premiums will vary dependent on plan selection and zip code of residence of Primary Enrollee. Rates are submitted to the Department as required by regulation.

#### **DELTA DENTAL INSURANCE COMPANY**

#### **STATEMENT OF VARIABILITY FOR**

#### DELTA DENTAL OUTLINE OF COVERAGE -- FORM OOC-I-SLE-AR-2010

Bracketed text in the above referenced form is variable. The following lettered/numbered and bracketed text correspond to the letters/number text next to bracketed text in the above referenced form.

- [LK1] Rate guarantee is optional and time frame for rate guarantee will vary dependent on plan selection.
- [LK2] Standard Incentive Plan or Enrollee Incentive Plan options are available. Dependent on Individual selection this section of the Outline of Coverage would be replaced to include the stepped waiting periods. See example below:

Benefits								
Plan [XX][LK3]	Paid by Delta Dental during the First Year	Paid by Delta Dental during the Second Year	Paid by Delta Dental during the Third Year	Paid by Delta Dental during the Fourth year and thereafter				
Diagnostic & Preventive Benefits [LK4] [LK5]	XX%	XX%	XX%	XX%				
Basic Benefits[LK6]	XX%	XX%	XX%	XX%				
Major Benefits[LK7]	XX%	XX%	XX%	XX%				
[Orthodontic Benefits [LK8]	XX%	XX%	XX%	XX%				

- [LK3] Benefits provided under the Plan will vary based on Individuals selection.
- [LK4] Deductible may be waived for Diagnostic and Preventative services.
- [LK5] Percentage covered is variable from 50 100% in increments of 10%
- [LK6] Percentage covered is variable from 50 90% in increments of 10% or not a benefit.
- [LK7] Percentage covered is variable from 40 to 50% in increments of 10% or not a benefit.
- [LK8] Covered at 50% or not a benefit.
- [LK9] Will be taken from approved Application. Ranges are \$25-\$250 in increments of \$25.
- [LK10] Will be taken from approved Application. Ranges are \$25 \$500 in increments of \$25.
- [LK11] Would be used when Applicant purchases the option where D&P Services do not apply towards

SV-SLE-I-OOC-AR-10

- the Enrollee's yearly maximum. Standard would be not to include this.
- [LK12] Plan annual maximum ranges from \$1000 \$5000 in increments of \$100.
- [LK13] Standard is Policy Year, but option could be for a Calendar Year.
- [LK14] Include if Orthodontic is a covered service. Orthodontic services may have a separate lifetime maximum which ranges from \$1000 \$1500 in increments of \$100.
- [LK15] Standard is Policy Year, but option could be for a Calendar Year.
- [LK16] Would be used when Applicant purchases the option where D&P Services do not apply towards the Enrollee's yearly maximum. Standard would be not to include this.
- [LK17] Limitations will be dependent on plan selection and will be variable. Listing included in this Outline of Coverage are standard limitations.
- [LK18] Exclusions will be dependent on plan selection and will be variable. Listing included in this Outline of Coverage are standard exclusions.
- [LK19] Minimum enrollment is variable. Offering could be without minimum enrollment or could be with minimum enrollment of less than or greater than 12 months. If there is a minimum enrollment period then the standard is 12 months.
- [LK20] Plan Option selected by Applicant will be provided here.
- [LK21] Enrollment option is variable and will be populated based on individual selection. Options available: Individual, Individual plus one dependent, or Individual plus two or more dependents.
- [LK22] Payment frequency is variable and will be populated based on individual selection. Options available may include Monthly EFT, Quarterly, Semi-annual and Annual.
- [LK23] Premium payment is variable and will be populated based on Applicants plan selection.

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March 5, 2010

Dentegra Insurance Company FEIN#: 75-1233841 NAIC#: 73474

Letter of Authorization Filing of Forms, Rates and Rules

Katherine L. Watts

Dear Sir or Madame:

In accordance with the applicable statutes and regulations in your state, Darcy Lebau and Westmont Associates are hereby authorized to file form, rate and rate filings on behalf of Dentegra Insurance Company.

Very truly yours,

Katherine L. Watts

VP Legal & Regulatory and Assistant Secretary



July 28, 2010 via SERFF

The Honorable Julie Benafield Bowman Commissioner of Insurance Arkansas Insurance Department 1200 W. 3<sup>rd</sup> Street Little Rock, AR 72201 Attention: Life & Health Division

Re: Dentegra Insurance Company

FEIN#: 75-1233841

NAIC#: 73474

Arkansas Dentegra PPO Policy – Form #I-SLE-C-AR-09
Standard Dentegra PPO Individual/Family Dental Insurance Application – Form # EF-I-SLE- ST-09
Arkansas Dentegra PPO Outline of Coverage – Form # OOC-I-SLE- AR-2010

Honorable Commissioner Bowman:

I respectfully submit the form filing referenced above on behalf of Dentegra Insurance Company ("Dentegra") for your review and approval prior to use in your state. Westmont Associates, Inc. has been requested to file these forms on behalf of Dentegra. Please see the enclosed authorization letter.

This is a new individual dental Preferred Provider Organization ("PPO") product submission underwritten by Dentegra and administered by Delta Dental Insurance Company. The forms are new and are not intended to replace any other forms currently in use.

Arkansas Dentegra PPO Policy, Form #I-SLE-C-AR-09, provides dental PPO benefits on an individual basis. Optional provisions are chosen by the policyholder at the time of application. Certain wording and benefit amounts reflected in the subject forms is enclosed within brackets ([]) and may vary according to a specific plan design. The variable material shown in the policy reflects the benefit levels selected and insured specific information. The variable language or amounts on final printed forms will be no more restrictive than that which is reflected in the enclosed forms and within legal requirements. Please see the enclosed Statement of Variability for Dentegra's explanation of how these forms may vary to accommodate different product offerings.

The Standard Dentegra PPO Individual/Family Dental Insurance Application, Form # EF-I-SLE-ST-09, will be used for individual enrollment and will be signed by the policyholder.

The enclosed Dentegra PPO insurance product will be marketed by licensed agents, brokers, and third party administrators and online.

In accordance with Arkansas' filing requirements, enclosed please find:

- Letter of Authorization
- Forms
- Statements of Variability
- Actuarial Memorandum
- Rating Manual Exhibits
- Flesch Certification

I thank you in advance for the time spent on this filing and trust that you will find everything in order. Please do not hesitate to contact me directly at 856-216-0220, x 221 or at <a href="mailto:Darcy@Westmontlaw.com">Darcy@Westmontlaw.com</a> if you have any questions or require additional information.

Respectfully,

## Darcy Lebau

Darcy Lebau